

DuPage County Community Services

Long Term Care Facilities 2014

DuPage County Senior Services

421 N. County Farm Road Wheaton, IL 60187

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Choosing a Long Term Care Facility

When choosing a long term care facility, schedule a tour, then ask the following questions:

- 1. Is the home licensed by the state, and when was the last licensing survey completed? Ask to see a copy of the most current report.
- 2. What services are covered by the monthly rate and what charges may be covered by Medicare, Medicaid, and/or private insurance?
- 3. Would there be a problem transferring from Private Pay to Medicaid in the future? Does the nursing facility have a <u>limited</u> number of beds that are <u>Medicaid</u> only?
- 4. How are residents' medical needs met? Does the nursing facility have an arrangement with a local hospital to handle emergencies? Do the residents look well groomed?
- 5. What are policies regarding access to medical records and discharge?
- 6. Are special diets accommodated? Can meals be sampled? Are guests accommodated?
- 7. Does the facility have pleasant and safe surroundings, i.e., call lights and grab bars in bathrooms and bedsides, automatic sprinkler system for fire, and clearly marked fire exits?
- 8. Is the home free of unpleasant odors? Are the grounds maintained?
- 9. Does the staff treat residents with kindness, courtesy and respect? Are provisions made for residents who speak a foreign language?
- 10. Are both individual and group activities scheduled? Is a copy of the monthly activity calendar visible?
- 11. What are the visiting hours? Are they convenient to prospective visitors?
- 12. Are residents given privacy and allowed to keep some personal belongings?
- 13. Make one or two unannounced visits. If possible, discuss with current residents how satisfied they are.

LONG TERM CARE FACILITIES

Placement in a Long Term Care Facility may be the only option available when the needs of an older adult can no longer be met by family, friends or community services. Decisions regarding placement should be made with care to ensure the best interests of the prospective resident.

Selecting an appropriate facility requires thorough research. Whenever possible, the prospective resident should be involved in the decision making process. Visit several facilities informally to identify those that have characteristics you consider important. Annual surveys of individual facilities can be viewed on the Illinois Department of Public Health Website at www.idph.state.il.us. For detailed information about the performance of every Medicare and Medicaid certified long term care facility, go to www.medicare.gov/NHCompare. Then schedule an appointment with the administrator or the director of admissions at the facilities being considered.

Following placement, family and friends should visit frequently and remain involved in the resident's care. If concerns and/or complaints arise, a referral can be made to the Illinois Department of Public Health (see page 102) and/or the Long Term Care Ombudsman Program. For additional information, or assistance, call **DuPage County Senior Services**, (630) 407-6500 or 1-800-942-9412.

CHOICES FOR CARE

All long term care facility applicants, regardless of payment method, must have a preadmission screening completed before they can be admitted. (Public Act 89-0021).
This is a comprehensive assessment by a professional case manager to determine the
appropriateness of placement, discuss eligibility for Medicaid and provide information
on alternative home and community-based services. The assessment measures a
person's functional ability, as well as current support from family, friends and other
sources. Screenings are completed in the hospital prior to discharge or in the home of
a prospective client. All long-term care facility applicants retain the right to
choose long term care facility admission even if it is not recommended.

To schedule a screening, call **DuPage County Senior Services**, **(630) 407-6500** or **1-800-942-9412**.

YOU HAVE RIGHTS AS A RESIDENT IN A LONG TERM CARE FACILITY

- You have the right to safety and good care.
- You have the right to participate in your own care, and care planning.
- You have the right to privacy.
- You have rights regarding your money.
- You have personal property rights.
- You have rights as a citizen and a facility resident.
- You have rights in paying for your care, and receiving Medicare and Medicaid.

LONG TERM CARE ADVOCATES

Long Term Care Ombudsman Program

DuPage County Senior Services 421 N. County Farm Road, Wheaton, IL 60187 (630) 407-6500

The role of the ombudsman is to respond to questions, concerns and complaints that involve people age 60 and over who live in long term care facilities, and to advocate on their behalf. Information is also provided to residents and their family members on resident rights, nursing facility care, admissions contracts, Medicare and Medicaid. If you or someone you know needs the assistance of an ombudsman, or you need additional information on this program, please call **DuPage County Senior Services**, (630) 407-6500 or 1-800-942-9412.

Illinois Department of Public Health (IDPH)

245 W. Roosevelt Road, Building #5, West Chicago, IL 60185-4803 (630) 293-6800 1-800-547-0466 (TDD)

Assures that long term care facilities meet the licensing requirements of the state and that they comply with federal and state rules and regulations. Facilities must pass an annual certification survey. Annual surveys can be viewed at **www.idph.state.il.us**.

IDPH is required to investigate all complaints they receive against long term care facilities. Complaints may be filed in writing, by email at **dph.ccr@illinois.gov**, in person, or by calling the toll-free **Nursing Home Hotline** at **1-800-252-4343**.

Equip for Equality Northeastern Region 1-800-537-2632 (312) 341-0022 1-800-610-2779 TTY www.equipforequality.org

This organization is a private not-for-profit legal advocacy organization. It is designated by the Governor to operate the federally mandated Protection and Advocacy System (P&A) to safeguard the rights of people with all disabilities regardless of age. Provides self-advocacy assistance, legal services, disability rights education, public policy advocacy and conducts abuse investigations and oversight activities.

RETURNING TO COMMUNITY HOUSING

Pathways to Community Living

There are times when an individual remains in a long term care facility for several months or longer, until they are well enough to return to community living. During that stay, housing may have been lost as well as all the necessary items required caring for oneself at home. Pathways to Community Living is available to help these individuals successfully re-enter the community. A transition coordinator will meet with the individual, determine if this is a safe and appropriate plan and assist the individual in locating housing and securing furniture and other necessary items. To be eligible for this program the individual must have been in the facility for at least 90 days (excluding Medicare paid days), on Medicaid for at least one day and be age 60 or older. A referral for this program can be made by calling DuPage County Senior Services (630) 407-6500 or online at www.mfp.illinois.gov.

LEVELS OF CARE

SKILLED CARE - Skilled Nursing Facilities provide 24-hour patient care including medical, nursing, dietary, pharmaceutical and rehabilitative services. This level of care comes closest to hospital care. Medicaid will pay for eligible residents in a certified facility. Medicare may pay for a limited stay for rehabilitation services, depending upon a patient's diagnosis and prognosis.

INTERMEDIATE CARE - Intermediate Care Facilities provide in-patient care for residents who need nursing supervision and supportive services, but who do not require continuous nursing care. Individuals with relatively stabilized long term illnesses or disabilities, including mental illnesses, are appropriate for this level of care. Medicaid pays for qualified recipients in an Intermediate Care Facility.

SHELTERED CARE - Sheltered Care Facilities provide a supervised setting for individuals who need a protective environment. Residents do not require nursing care, but need assistance with meals, dressing, walking and personal care. Periodic medical exams and other medical services are provided when needed. Medicare and Medicaid will not pay for this level of care.

LONG TERM CARE FACILITIES - DU PAGE COUNTY

NAME & ADDRESS	<u>PAYMENT</u>	LEVEL OF CARE / *MISCELLANEOUS
Abbington Rehab and Nursing Center 31 W. Central Avenue Roselle, IL 60172 (630) 894-5058	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Alden Estates of Naperville 1525 Oxford Lane Naperville, IL 60565 (630) 983-0300	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Alden Valley Ridge 275 E. Army Trail Road Bloomingdale, IL 60108 (630) 893-9616	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Arden Courts 2S706 Park Boulevard Glen Ellyn, IL 60137 (630) 469-5500	Private Pay	Sheltered Care *Alzheimer's Unit
Beacon Hill Health Center 2400 S. Finley Road Lombard, IL 60148 (630) 691-4002	Private Pay Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program
Belmont Village 545 Belmont Lane Carol Stream, IL 60188 (630) 510-1515	Private Pay	Skilled Care *Alzheimer's Unit *Respite Care

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
Bria of Westmont 6501 S. Cass Avenue Westmont, IL 60559 (630) 960-2026	Private Pay Medicare Medicaid Veterans Contract	Skilled Care Intermediate Care *Respite Care
Bridgeway Senior Living 111 E. Washington Street Bensenville, IL 601068 (630) 766-5800	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Assisted Living *Hospice Program
Brookdale of Burr Ridge 6801 High Grove Blvd. Burr Ridge, IL 60527 (630) 920-2900	Private Pay Medicare	Skilled Care Intermediate Care Sheltered Care *Hospice Program *Respite Care
Brookdale of Lisle 1800 Robin Lane Lisle, IL 60532 (630) 810-0500	Private Pay Medicare	Skilled Care Intermediate Care Sheltered Care *Hospice Program *Respite Care
Burgess Square Healthcare Centre 5801 S. Cass Avenue Westmont, IL 60559 (630) 971-2645	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Chateau Center 7050 Madison Street Willowbrook, IL 60527 (630) 323-6380	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Community Nursing and Rehabilitation 1136 N. Mill Street Naperville, IL 60563 (630) 355-3300	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *On-site Dialysis *Respite Care

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DuPage Convalescent Center 400 N. County Farm Road Wheaton, IL 60187 (630) 665-6400	Private Pay Medicaid Medicare	Skilled Care *Alzheimer's Unit *Hospice Program
Elmbrook Healthcare and Rehabilitation 127 W. Diversey Avenue Elmhurst, IL 60126 (630) 530-5225	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Elmhurst Extended Care Center, Inc. 200 E. Lake Street Elmhurst, IL 60126 (630) 516-5000	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *On-site Dialysis *Respite Care
Forest View Nursing and Rehabilitation Center 535 S. Elm Street Itasca, IL 60143 (630) 773-9416	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Lexington Health Care Center 165 S. Bloomingdale Road Bloomingdale, IL 60108 (630) 980-8700	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Lexington Health Care Center 2100 S. Finley Road Lombard, IL 60148 (630) 495-4000	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Lexington of Elmhurst 420 W. Butterfield Road Elmhurst, IL 60126 (630) 832-2300	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
ManorCare Health Services of Hinsdale 600 W. Ogden Avenue Hinsdale, IL 60521 (630) 325-9630	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
ManorCare Health Services of Naperville 200 W. Martin Avenue Naperville, IL 60540 (630) 355-4111	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
ManorCare Health Services of Westmont 512 E. Ogden Avenue Westmont, IL 60559 (630) 323-4400	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Hospice Program *On-site Dialysis *Respite Care
Meadowbrook Manor of Naperville 720 Raymond Drive Naperville, IL 60563 (630) 355-0220	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Oak Brook Healthcare Centre 2013 Midwest Road Oak Brook, IL 60523 (630) 495-0220	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
OakTrace Health and Wellness Center 250 Village Drive Downers Grove, IL 60516 (630) 769-6200	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *On-site Dialysis *Respite Care
Providence Healthcare and Rehabilitation Center 3450 Saratoga Avenue Downers Grove, IL 60515 (630) 969-2900	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Respite Care

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St. Patrick's Residence 1400 Brookdale Road Naperville, IL 60563 (630) 416-6565	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program
Tabor Hills Healthcare Facility 1347 Crystal Avenue Naperville, IL 60563 (630) 778-6677	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
West Chicago Terrace 928 Joliet Street West Chicago, IL 60185 (630) 231-9292	Private Pay Medicaid	Skilled Care Intermediate Care *Alzheimer's Unit *On-site Dialysis *Respite Care
West Suburban Nursing and Rehabilitation 311 Edgewater Drive Bloomingdale, IL 60108 (630) 894-7400	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *On-site Dialysis *Respite Care
Wheaton Care Center 1325 Manchester Road Wheaton, IL 60187 (630) 668-2500	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Accepts persons with mental illnesses *Hospice Program *On-site Dialysis *Respite Care
Windsor Park Manor Johnson Healthcare Center 110 Windsor Park Drive Carol Stream, IL 60188 (630) 510-5200	Private Pay Medicaid	Skilled Care *Hospice Program
Winfield Woods Healthcare Center 28W141 Liberty Street Winfield, IL 60190 (630) 668-9696	Private Pay Medicaid	Intermediate Care *Accepts persons with mental illnesses

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Wood Glen Pavilion 201 W. North Avenue West Chicago, IL 60185 (630) 876-8100	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Wynscape Nursing and Rehabilitation Center 2180 W. Manchester Road Wheaton, IL 60187 (630) 665-4330	Private Pay Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care

LONG TERM CARE FACILITIES - OUTSIDE DU PAGE COUNTY

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
ARLINGTON HEIGHTS Church Creek 1200 W. Central Road Arlington Heights, IL 60005 (847) 506-3224	Private Pay Medicare	Skilled Care *Hospice Program *Respite Care
Lutheran Home and Services 800 W. Oakton Arlington Heights, IL 60004 (847) 368-7400	Private Pay Medicaid Medicare	Skilled Care Intermediate Care Sheltered Care *Alzheimer's Unit *Respite Care
ManorCare Health Services 715 W. Central Road Arlington Heights, IL 60005 (847) 392-2020 Ext. 123	Private Pay Medicaid Medicare	Skilled Care *Hospice Program *Respite Care
The Moorings Health Center 761 Old Barn Lane Arlington Heights, IL 60005 (847) 364-2435	Private Pay Medicare	Skilled Care Intermediate Care Sheltered Care *Alzheimer's Unit *Respite Care

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
AURORA Aurora Rehab 1601 N. Farnsworth Aurora, IL 60505 (630) 898-1180	Private Pay Medicaid Medicare	Skilled Care *Hospice Program *Respite Care
Countryside Care Center 2330 W. Galena Boulevard Aurora, IL 60506 (630) 896-4686	Private Pay Medicaid (Limited Beds) Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Elmwood Terrace Health Care Center Inc. 1017 W. Galena Boulevard Aurora, IL 60506 (630) 897-3100	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Jennings Terrace 375 S. LaSalle Aurora, IL 60505 (630) 897-6946	Private Pay Medicaid	Skilled Care Intermediate Care Sheltered Care *Hospice Program *Respite Care
Presence McAuley Manor 400 W. Sullivan Road Aurora, IL 60506 (630) 859-3700	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
BARRINGTON Alden Estates of Barrington 1420 S. Barrington Road Barrington, IL 60010 (847) 382-6664	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
BATAVIA Batavia Rehabilitation and Health Care Center 520 E. Fabian Parkway Batavia, IL 60510 630) 879-5266	Private Pay Medicaid	Intermediate Care *Hospice Program *Respite Care

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Michealsen Health Center 831 N. Batavia Avenue Batavia, IL 60510 (630) 879-4300	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program
BOLINGBROOK Meadowbrook Manor 431 W. Remington Boulevard Bolingbrook, IL 60440 (630) 759-1112	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *On-site Dialysis *Respite Care
ELGIN Maplewood Care Center 50 N. Jane Drive Elgin, IL 60123 (847) 697-3750	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
ELK GROVE VILLAGE Manor Care Health Services 1920 Nerge Road Elk Grove Village, IL 60007 (847) 301-0550	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program
ELMWOOD PARK Elmwood Care, Inc. 7733 W. Grand Avenue Elmwood Park, IL 60707 (708) 452-9200	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *On-site Dialysis *Hospice Program *Respite Care
GENEVA Geneva Nursing and Rehabilitation Center 1101 E. State Street Geneva, IL 60134 (630) 232-7544	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Respite Care

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HANOVER PARK Claremont Hanover Park 2000 W. Lake Street Hanover Park, IL 60133 (630) 556-2000	Private Pay Medicare	Skilled Care *Alzheimer's Unit (Not locked – for women only)
HILLSIDE Aria Post Acute Care 4600 N. Frontage Road Hillside, IL 60162 (708) 544-9933	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
HOFFMAN ESTATES Alden-Poplar Creek Rehab and Healthcare Center 1545 Barrington Road Hoffman Estates, IL 60169 (857) 884-0011	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
INDIAN HEAD PARK Briar Place Nursing Center 6800 Joliet Road Indian Head Park, IL 60525 (708) 246-8500	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care *Extended Mental Health Program
JOLIET Provena Villa Franciscan 210 N. Springfield Avenue Joliet, IL 60435 (815) 725-3400	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
Rosewood Care Center of Joliet 3401 Hennepin Drive Joliet, IL 60431 (815) 436-5900	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
LA GRANGE Meadowbrook Manor of LaGrange 339 S. Ninth Avenue LaGrange, IL 60525 (708) 354-4660	Private Pay Medicaid Medicare	*Dementia Unit *Hospice Program *On-site Dialysis *Respite Care
LA GRANGE PARK The Grove at La Grange Park 701 N. LaGrange Road LaGrange Park, IL 60526 (708) 354-7300	Private Pay Medicaid Medicare Veterans Contract	Skilled Care Intermediate Care *Hospice Program *Respite Care
LEMONT Mother Theresa Home 1270 Franciscan Drive Lemont, IL 60439 (630) 243-3400	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice
North Aurora Healthcare 310 Banbury Road North Aurora, IL 60542 (630) 892-7627	Private Pay Medicaid	Intermediate Care *Respite Care *Accepts persons with mental illnesses and dev. Disabilities
PALOS PARK Holy Family Villa 12220 S. Will-Cook Road Palos Park, IL 60464 (630) 257-2291	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Accepts Hospice patients (no program)
PLAINFIELD Lakewood Nursing and Rehabilitation 14716 E. Eastern Avenue Plainfield, IL 60544	Private Pay Medicaid Medicare	Skilled Care *Hospice Program *Respite Care

(815) 436-3400

NAME & ADDRESS	<u>Payment</u>	LEVEL OF CARE/ *MISCELLANEOUS
ST. CHARLES Presence Pine View Care Center 611 Allen Lane St. Charles, IL 60174 (630) 377-2211	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Hospice Program *Respite Care
Rosewood Care Center 850 Dunham Road St. Charles, IL 60174 (630) 443-4400	Private Pay Medicaid Medicare	Skilled Care
SCHAUMBURG Lexington Health Care Center 675 S. Roselle Road Schaumburg, IL 60193 (847) 352-5500	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit *Hospice Program *Respite Care
STREAMWOOD Lexington Health Care Center 815 E. Irving Park Road Streamwood, IL 60107 (630) 837-5300	Private Pay Medicaid Medicare	Skilled Care Intermediate Care *Alzheimer's Unit (short term) *Hospice Program *On-site Dialysis *Respite Care