

# RESIDENT HANDBOOK



WOOD DALE

EST.



1928



2021

FENTON HIGH SCHOOL  
BISON

BASEBALL

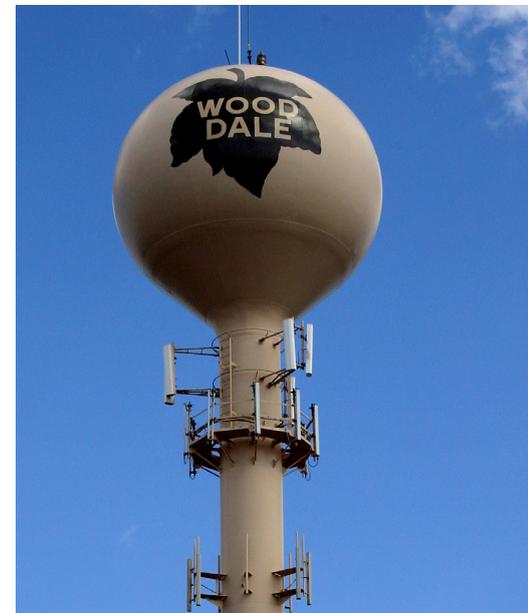
2021  
FENTON HIGH SCHOOL  
BISON  
REGIONAL CHAMPIONS

# CITY OF WOOD DALE RESIDENT HANDBOOK



## INDEX

|                            |    |                            |    |                       |    |
|----------------------------|----|----------------------------|----|-----------------------|----|
| Animal Control Regulations | 17 | Library                    | 22 | Skunk Removal         | 13 |
| Brush Collection           | 12 | Mosquito Abatement         | 13 | Snow Removal          | 15 |
| Building Permits           | 17 | Museum                     | 22 | Social Media          | 5  |
| Cable & Internet           | 4  | Natural Gas                | 4  | Solicitors            | 18 |
| Churches                   | 22 | Neighborhood Improvements  | 5  | Special Event Permits | 18 |
| City Council               | 9  | Neighborhood Watch         | 19 | Special Watch Service | 15 |
| City Services              | 11 | Newsletter                 | 5  | Sprinkling (Watering) | 18 |
| Community Events           | 20 | Notary Public              | 14 | Street Maintenance    | 18 |
| Community Resources        | 19 | O'Hare Noise               | 19 | Street Lights         | 14 |
| Commuter Resources         | 19 | Open Burning               | 17 | Street Sweeping       | 14 |
| Contact Numbers            | 24 | Parking Information        | 17 | Train Station         | 19 |
| Contractor Requirements    | 17 | Parkway Trees              | 13 | Vehicle Stickers      | 4  |
| Dial-A-Ride                | 12 | Pest Control               | 13 | Veteran Banners       | 15 |
| Driveway-Sidewalk Prgm     | 13 | Post Office                | 21 | Voter Registration    | 15 |
| Electricity                | 4  | Property Maintenance       | 17 | Ward Map              | 10 |
| Electronics Recycling      | 19 | Quiet Zone                 | 17 | Water Billing         | 4  |
| Fire Protection District   | 22 | Rear Yard Drainage         | 13 | Website               | 5  |
| Flooding                   | 17 | Recreation                 | 23 | Worship               | 22 |
| Garage & Estate Sales      | 17 | Recycling Information      | 19 | Yard Waste            | 14 |
| Garbage Map                | 10 | Refuse Billing             | 4  |                       |    |
| Generator Grants           | 13 | Refuse Collection          | 13 |                       |    |
| Government                 | 8  | Reporting A Problem        | 18 |                       |    |
| Gypsy Moths                | 13 | RTA Passes                 | 19 |                       |    |
| Handicapped Parking        | 17 | Schools                    | 21 |                       |    |
| Historical Society         | 22 | Senior/Disabled Grass Prgm | 14 |                       |    |
| History                    | 22 | Senior Resources           | 20 |                       |    |
| JULIE                      | 19 | Sewer Billing              | 4  |                       |    |



*Welcome to*



# WOOD DALE

## NEW RESIDENT INFORMATION

As a new resident, there are a few items to take care of now that you're part of the City. We hope this guide helps both new and existing residents with useful phone numbers and important information about Wood Dale. As always, if you have questions, feel free to reach out to the City at (630) 766-4900.

### Water/Sewer/Refuse Collection Accounts

New residents are encouraged to contact the City Finance Department to establish a billing account. Water, sewer and refuse collection are all billed together directly from the City of Wood Dale on a monthly basis (excluding Orchard Lakes, Elizabeth Park and Dominion). A \$150 deposit is required for all new accounts. Payment options are covered below. The previous resident should have had a final meter reading done, but if not, we will connect you to the water department.

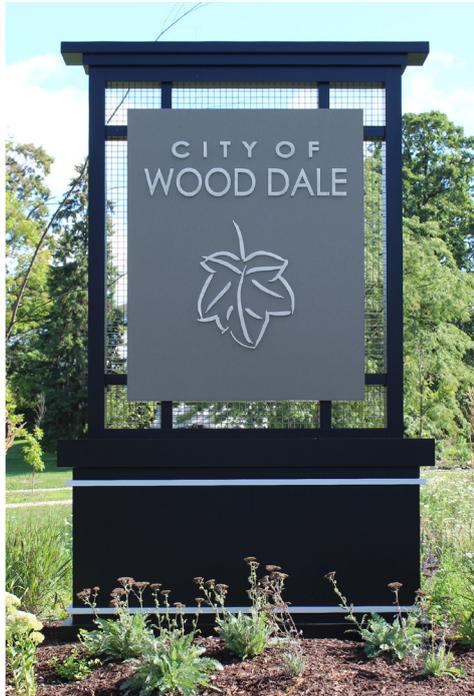
**To contact the Finance Department, call (630) 766-4900.**

### Payment of Utility Bills

City utility bills (water, sewer, garbage) must be received by the City by the due date or a penalty charge is added. Postmarks and check dates are not acceptable proof of delivery. Accepted payment methods include cash, credit card and checks. A payment drop box is located at City Hall and online payments are accepted at [www.wooddale.com](http://www.wooddale.com).

### Senior Discounts

Upon written application from a resident (retired seniors age 62 or older, widows or widowers with dependent children and those individuals totally disabled) whose household income is not more than the low income figures established regularly by the Department of Housing and Urban Development as verified by the resident's previous year U.S. Federal income tax return, a senior discount is available. The discount provides seniors with 50% off of the refuse services and the first 2,500 gallons of water for free. If you do not qualify for the low-income discount, you may qualify for a 15% refuse discount if you are age 65 or older.



### Cable & Internet Service

The City of Wood Dale is served by cable television service provided by Comcast and AT&T. For information on rates and installation, please call Comcast at (866) 594-1234 or AT&T at (800) 244-4444.

### Electricity

Most Wood Dale residents utilize ComEd as their energy provider. To establish service, call (800) 334-7661 or visit [www.comed.com](http://www.comed.com). The City participates in an EcoGreen contracted electricity aggregation program with MC Squared Energy Services. The added benefit of this program is the use of Renewable Energy Certificates ("RECs") for the City to create a 100% renewable energy program. To enroll, please call MC Squared at (855) 564-8130. More information is available at [www.wooddale.com](http://www.wooddale.com).

### Natural Gas

Wood Dale's natural gas provider is Nicor. To establish service, call (888) 642-6748. The Nicor Gas Budget Plan is a bill management program that provides a convenient way for customers to pay their natural gas bills and make household budget planning easier. The plan allows customers to pay a consistent amount every month for a 12-month period. The Nicor Gas Energy Efficiency Program offers ideas and rebates to help customers save energy and money. The program provides education, resources and financial rebates to make homes and businesses more energy efficient.

### Vehicle Stickers

All vehicles registered to Wood Dale residents or businesses must display vehicle stickers by July 1 of each year. Annual vehicle stickers are available beginning in mid-May from the Finance Department. The vehicle license fee is

# CITY OF WOOD DALE RESIDENT HANDBOOK

\$15.00 for each passenger vehicle if purchased before June 30, or \$19.00 after. Registration for trucks is handled in the same manner with the fee dependent upon vehicle weight.

Any vehicle with an “antique” license plate issued by the Illinois Secretary of State can receive a sticker for \$7.00 before June 30, or \$11.00 after.

Residents of Wood Dale that are 65 years of age or older, disabled, in the military, and veterans qualify for an honorary two-year vehicle sticker free of charge. Only one honorary sticker per address, unless there are multiple active military members at the address.

New residents, businesses and purchasers new vehicles have 30 days to obtain a vehicle sticker at the original fee. If the sticker is purchased after 30 days, a late fee will apply.

For additional information, contact the Finance Department at (630) 766-4900.

## CONNECT WITH US

### Community Newsletter

The bi-monthly Newsletter is comprised of news and events from the various Wood Dale taxing bodies (City, Fire District, Library District, Park District and School Districts). Newsletters are mailed to residents every other month. Newsletters may also be picked up at City Hall.



### Social Media

Both the City and the Wood Dale Police Department make efforts to stay connected with residents through social media. The following is a list of City social media sites.

 **YouTube** • [CityOfWoodDale](#)

Council meetings, Committee of the Whole meetings, Community Development Commission meetings, City information and more.



• [CityOfWoodDale](#)

• [WoodDalePolice](#)



• [linkedin.com/company/city-of-wood-dale](https://www.linkedin.com/company/city-of-wood-dale)

### Website

Information, news, programs, forms and online bill payment options are all available on the City’s website: [www.wooddale.com](http://www.wooddale.com).



NEIGHBORHOOD IMPROVEMENTS

The City of Wood Dale strives to keep its residents informed of upcoming neighborhood improvement projects that affect them. Through timely communication, our goal is to lessen any inconveniences faced during construction.

Visit [wooddale.com/improvements](http://wooddale.com/improvements)

## ABOUT WOOD DALE

When talking about passion for the Wood Dale community, nowhere is it more prevalent than within the Wood Dale City Council. Members of the Council are driven by a desire to improve the City in all that they do. And through the Council's direction, the City has undertaken many projects over the past few years that reach out and strengthen community ties.



Recently, the City adopted a new comprehensive plan. After two years of development, this living document will inform future policy, land-use and community enhancement decisions. Numerous community outreach efforts were conducted to obtain feedback. Hundreds of ideas were shared by residents through meetings, stakeholder interviews, workshops, polls and open houses. Now complete, the plan will address the needs and goals of the entire Wood Dale community: connecting citizens, building community capacity, embracing Wood Dale's small-town charm, keeping focus on diversity within the community, and protecting land values. The plan will help City planners set design guidelines, designate land use and establish a sense of identity for the City.



Additionally, Wood Dale offers a facade improvement program that provides financial assistance for exterior building and site improvements of eligible properties to enhance form, function and design within the City of Wood Dale. Specifically, the intent is to reimburse applicants for eligible expenses that contribute to the physical, economic, social and aesthetic well-being of the City. Furthermore, the City has established tax increment financing districts to encourage redevelopment of properties.



In addition to its planning, City Council has undertaken multiple projects throughout the year to enhance the visage of Wood Dale. A new clock tower was recently completed at the northwest corner of Wood Dale and Irving Park roads. This tower and surrounding garden will serve as a new focal point for the City, welcoming visitors to the area. The project was completed thanks, in part, to \$490,000 in grants provided by the Illinois Department of Transportation and Federal Highway Administration.



Special events are also a key component of the City's outreach efforts within the community. The annual four-day Prairie Fest extravaganza takes place mid-summer and offers a carnival, food vendors, live music and fun for the entire family. In the winter, Wood Dale boasts one of the most well-attended and unique tree lighting ceremonies in the western suburbs thanks to the inclusion of not only a holiday lights display, but also a full fireworks show in December. Throughout the year, additional smaller-scale events take place, including the Public Works Open House, a showcase for residents to learn about the functions of the Public Works department, as well as the annual Wood Dale Night Out presented by the Police Department.



Wood Dale Police play a special role within the community. By building and fostering strong relationships with the people who live and work in the area, the Wood Dale Police Department continuously sees low crime statistics. The Department also makes sure to develop relationships with students through the local school districts in order to educate them and teach them that police are there to help and protect them.

"Our focus is to police with our community and not on our community," says Wood Dale Police Chief Greg Vesta. "We have an awesome responsibility to protect the rights of all our citizens, provide professional services and exceed expectations."



Throughout the Wood Dale Community, the City has taken steps to reach its citizens, develop programs and events to bring the community together, and enhance both business and the aesthetics of the City in order to make Wood Dale a place its residents can be proud of.

## HISTORY OF WOOD DALE



The first residents in Addison Township settled in an area now called Wood Dale at the close of the Black Hawk Indian War of 1844. The area soon had a church and a school, and was called Dunklee's Grove until the railroad was built in 1873. The name was then changed to Lester's Station, and a business corner at Irving Park Road and Wood Dale Road consisted of a general store and an inn facing the new train station.

The first small home sites were developed south of the railroad in early 1900 and the area was renamed Wooddale. Later, when the area was incorporated as a village in 1928, efforts to regain a postal franchise revealed another town in Illinois was called Wooddale—to avoid confusion, the village's name was changed to Wood Dale.

A volunteer Fire Department was formed in 1936 by citizens interested in improving the quality of life in the new municipality. During World War II, the development of Wood Dale was limited to small frame houses on large lots scattered over the countryside.

The 1950s saw years of building, with the construction of individual homes and the first multi-family dwellings were constructed. The village also saw the construction of the first municipal water and sewer lines. The community's first library was realized on Irving Park Road through voluntary donations of money and labor. The community also saw additions to both the public and parochial schools. A new post office and the new Lutheran Church were built, as well as numerous businesses and small industrial buildings.

After 1960, an amazing population growth necessitated the building of two additional schools and additions to the community high school. Sewer facilities were expanded and a large shopping center, an addition to the library, a junior high school and a Baptist Church were also built.



The first municipal building was dedicated in 1970, and at that time the Village changed from the Commission to the Council/Manager form of government and became the City of Wood Dale. During the 1970's, the City's first industrial park was developed, adding 52 acres of industrial land use to the community. In addition, a significant number of single-family and multi-family homes were constructed. The population rose from 3,071 persons in 1960 to 8,831 persons in 1970. During this period, the Wood Dale Park District was established and provided the community with a new swimming pool, and four playgrounds on nine recreational areas totaling 49 acres. In 1973, the Wood Dale Historical Society opened a historical museum on North Wood Dale Road. The museum presents displays of the community's history donated by present and past residents.

The 1980's presented Wood Dale with its strongest commercial industrial development cycle. By the middle of the decade, 520 acres of property in the northern portion of the community were under development as business parks. The business parks would serve to offer employment opportunities for residents and would diversify the tax base for Wood Dale for years to come. The 1980's also brought about a resumption of single-family construction after a severe slump in the late 1970's. The population in 1980 was 11,251.

*Compiled by Mary Lou Mittel of the Wood Dale Historical Society and City Staff*





# LOCAL GOVERNMENT

The City of Wood Dale operates under the Council/Manager form of government. A Mayor, City Clerk, and City Treasurer are elected at large for four year terms while eight Aldermen are elected from four wards. The Mayor and City Council hire a full-time City Manager who is responsible for the administrative functions of the City and supervising City employees. The City Council meets on the first and third Thursday of each month at 7:30 p.m. at City Hall.

Several committees and special commissions meet to assist City Council with developments, City improvements and community events.

## **CITY HALL**

404 N. Wood Dale Road  
M-F: 8:30 a.m.-4:30 p.m.  
(630) 766-4900

## **DEPARTMENTS**

Clerk's Office: (630) 787-3709  
Community Development/Building: (630) 766-5133  
Dial-A-Ride: (630) 787-3763  
Finance: (630) 766-4900  
Police Department: (630) 766-2060  
Utility Billing: (630) 766-5228  
Wastewater: (630) 350-3542

## **WOOD DALE PUBLIC WORKS**

720 N. Central Avenue  
(630) 350-3530  
M-F: 7 a.m.-3:30 p.m.

## **WOOD DALE POLICE DEPARTMENT**

404 N. Wood Dale Road  
Available 24 hours per day  
Emergency: 911  
Non-Emergency: (630) 766-2060

CITY OF WOOD DALE RESIDENT HANDBOOK

**CITY COUNCIL ELECTED OFFICIALS**

**Treasurer**



Sandra L. Porch  
(630) 595-8923  
sporch@wooddale.com

**Mayor**



Nunzio Pulice  
(630) 595-8545  
npulice@wooddale.com

**Clerk**



Lynn Curiale  
(630) 787-3709  
lcuriale@wooddale.com

**Alderman Ward 1**



Peter A. Jakab  
(708) 557-2686  
pjakab@wooddale.com

**Alderman Ward 1**



Gandolfo "Randy" Messina  
(630) 962-0398  
rmessina@wooddale.com

**Alderman Ward 2**



Michael Curiale  
(630) 788-6507  
mcuriale@wooddale.com

**Alderman Ward 2**



Art Woods  
(630) 886-5163  
awoods@wooddale.com

**Alderman Ward 3**



Antonino "Tony" Catalano  
(630) 350-9646  
acatalano@wooddale.com

**Alderman Ward 3**



Sonny Sorrentino  
(312) 307-0859  
ssorrentino@wooddale.com

**Alderman Ward 4**



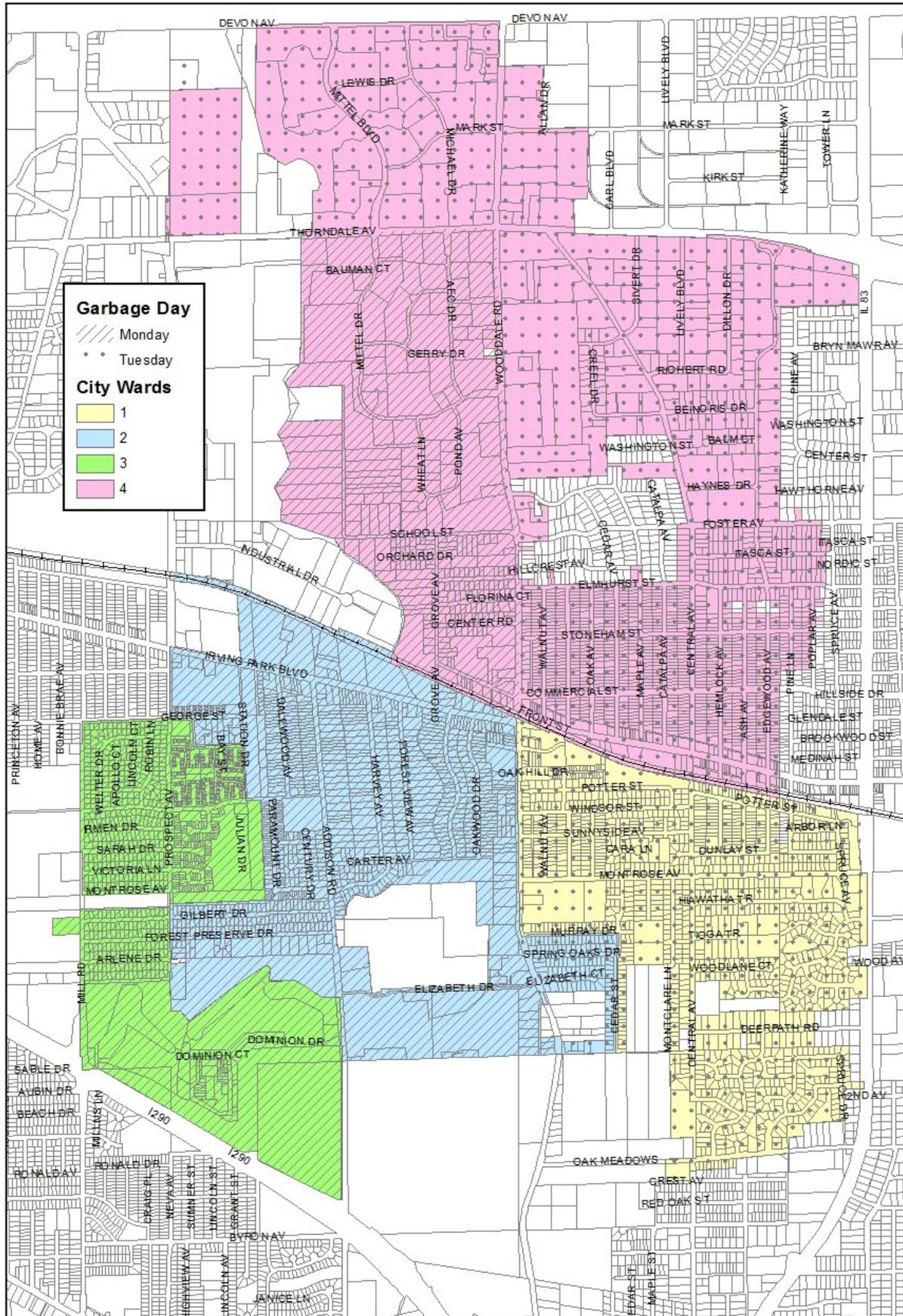
Nadine Ames  
(630) 936-8556  
names@wooddale.com

**Alderman Ward 4**



Mike Susmarski  
(630) 956-1600  
msusmarski@wooddale.com

**WARD & GARBAGE MAP**





 **CITY SERVICES**



## CITY SERVICES

### Dial-A-Ride Services

The City offers a Dial-A-Ride program to assist residents with getting around. The service area consists of Biesterfield Road to Rohlwing Road to Lake Street to Grand Avenue to York Road. Trips can also be requested to Elmhurst Hospital.

### Service Hours

Monday to Friday  
8:40 a.m. to 3 p.m.  
City holidays observed

### To Schedule a Ride

Call Dial-a-Ride at (630) 787-3763 and leave a message. Rides must be scheduled at least 24 hours in advance and are on a first-come/first-served basis.

### Fares

Seniors and Disabled Individuals - \$3.00 each way or 10 rides for \$18.00. All other riders - \$4.00 each way or 10 rides for \$34.00. Passes can be purchased directly from the driver.

### Brush Collection

The City's curbside brush collection is a service offered to Wood Dale residents to assist them with their landscape maintenance. The program is designed to dispose of large branches and tree limbs that cannot be collected through regular refuse collection. Curbside brush collection is available from April to November. Branches and limbs must be on the curb BY 6:30 a.m. on the Monday of each collection week. Only ONE PASS is made through each area. NO CALLBACKS are allowed. If brush is placed at the curb after the routes have been completed, it will not be picked up until the following month and must be removed from the parkway. No material may be placed curbside prior to the SUNDAY before the scheduled pickup.

- Brush or trees trimmed by private contractors will not be removed.
- Branches must be 2" to 8" in diameter and can be up to 15' in length. Neatly stack all branches at the curb.
- Branches smaller than 2" in diameter must be securely tied into bundles with twine. Branches smaller than 2' in length must be disposed of in a waste container or yard waste bag.
- Collection is for large quantities of tree branches and bushes that cannot be disposed of during weekly pickup.
- No leaves will be accepted.

## CITY OF WOOD DALE RESIDENT HANDBOOK

- Large roots and dirt must be removed from any brush and put into your yard waste container.
- Special pick-up services are made by the Public Works department following major storms in order to remove debris.
- Holiday tree removal is done in the month of January.

### Driveway-Sidewalk/Apron Reimbursement Program

The City of Wood Dale maintains and replaces all sidewalks that are in need of repair on a regular basis at no cost to residents. Residents who are replacing their driveways are eligible for the City's cost-savings program and can receive a reimbursement for \$50 per sidewalk square and/or up to \$300/50% of the total cost of the apron to be replaced. All necessary City permits must be obtained for the project in order to receive reimbursement. Only sidewalk squares that directly touch the driveway are eligible for reimbursement. Driveway apron material may be concrete or asphalt. Visit the Community Development Office located at City Hall. For questions, please call (630) 350-3530.

### Generator Grant

Wood Dale residents can take advantage of the City's Generator Grant Program, which assists residents with the purchase of a home generator. Generators help keep sump pumps, refrigerators and other necessary equipment functioning in the event of a power outage. If you are interested in purchasing a generator, you may be eligible for a 50% refund of the cost up to \$250, or up to \$400 on a permanent generator. For more information, visit the Finance Department at City Hall or call (630) 766-4900.

### Parkway Trees

Each year, the Public Works Department installs new trees and maintains existing trees on parkways throughout the City. To request a tree on your parkway, please contact public works at (630) 350-3530. Planting is at the discretion of the department. Please contact the department if your parkway tree appears sick and needs care.

### Pest Control

#### Gypsy Moths

Gypsy moth infestations are not only a nuisance to residents, but uncontrolled populations can be detrimental to the health of wooded areas. Deciduous trees in good condition prior to infestation can withstand one or two consecutive years of defoliation before decline; evergreens can suffer decline after only one year. Oak trees suffer more attacks than any other tree species. The City works with a contractor to spray for Gypsy Moths. Contact the Public Works Department at (630) 350-3530 or visit the website at [www.wooddale.com](http://www.wooddale.com) for additional information.

### Mosquito Abatement

The City of Wood Dale works with Clarke Mosquito to provide mosquito abatement services within City limits. Contact the Public Works Department at (630) 350-3530 for additional information.

### Skunk Removal Grant Program

As a resident of Wood Dale, you may qualify for discounted skunk trapping services provided by ABC Humane Wildlife Control & Prevention, Inc. Please call (630) 766-2060 to seek approval for discounted wildlife trapping services. A non-refundable deposit of \$25 must be paid by the resident, and the City will pay for the remainder of the cost of setting of the trap, removal of any animals captured and removal of the trap after completion. Residents are required to show proof of skunk activity on their property.

### Rear Yard Drainage Assistance Program

The City of Wood Dale recognizes that several areas of the City, including private property, do not have positive drainage of storm water to the City rights-of-way. For health and safety reasons, the City has implemented a rear yard drainage policy, including a public/private cost share program. Residents can apply for 50% reimbursement of drainage projects meeting specified requirements, up to \$3000. For more information, visit [www.wooddale.com](http://www.wooddale.com) or call (630) 350-3530.

### Refuse Collection

Most single family homes use City sanitation services provided by Flood Brothers. This service is provided every Monday or Tuesday depending on location. Homes located west of Wood Dale Road (except for Bristol Park) are picked up on Monday. Homes located east of Wood Dale Road and Bristol Park are picked up on Tuesday. Community members moving into multi-family dwellings usually use private waste haulers and should consult either their building management companies or these private hauling companies for disposal guidelines and regulations. When collection day occurs on, or after New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, your collection will be delayed by one day. Garbage must be placed at the curb by 6 a.m. on collection day. No construction materials or automotive parts will be picked up. Refuse, recycling and yard waste is collected in different trucks running different routes. Therefore, pick-up times may vary for each service.

Please call Flood Brothers for pickup of construction materials, automotive parts, electronics and bulk items such as beds, mattresses, furniture and large carpets, at (630) 261-0578.



### **Senior/Disabled Grass Cutting Discount Program**

The City of Wood Dale has initiated a Senior/Disabled Grass Cutting Program with the purpose of assisting those who need grass cutting services and do not have the means of completing it on their own. The program will be limited based on available funds and will be on a first come first serve basis. The program runs from April-October and certain qualifications are required. For information, please visit [wooddale.com](http://wooddale.com), stop in at City Hall or contact Public Works at (630) 350-3530.

### **Street Lights**

Residents may petition for street lights to be installed on their block. Once the petition has been submitted staff will survey the entire block to gauge the interest of all residents in moving forward. If there is a consensus (i.e. 6 out of the 10 homes responded affirmatively, no response shall count as a no) for installation amongst the majority (51%) of the block Public Works will research the cost as well as feasibility of installation. Once this information has been compiled it will be presented to the City Council for approval or denial.

### **Yard Waste**

Flood Brothers picks up yard waste weekly beginning the first Monday of April through the last Monday of November on your regularly scheduled waste pick-up day (Monday or Tuesday). Yard waste must be collected separately from household waste. Residents can either place yard waste

in brown bags or a garbage can marked with a City yard waste sticker. Yard waste stickers are available at City Hall and are free of charge.

### **Senior Discount**

Flood Brothers offers a 15% discount for the City's senior citizens. In order to qualify, the Refuse Senior Discount form must be completed with a copy of a valid driver's license and/or state issued ID. Please note, you may only qualify for one discount program, so if you are currently on the low income program you are not eligible for this program.

### **Notary Public**

The City of Wood Dale provides notary public services at the Clerk's Office at no charge. Real estate documents cannot be notarized. For additional information, please call (630) 787-3709.

### **Street Sweeping**

Street Sweeping is scheduled to occur on select Wednesdays throughout the year with the goal of having at least one sweep per month. The Wednesday scheduling coincides with the conclusion of refuse pickup. As always, weather and other conditions can affect the street sweeping schedule, which is subject to change.

**Special Watch Service**

The Police Department provides a Special Watch Service for citizens who will be leaving their homes for any reason for an extended period of time. Contact the Police Department at (630) 766-2060 for additional information on this service, or complete an online form at [www.wooddale.com](http://www.wooddale.com).

**Snow Removal**

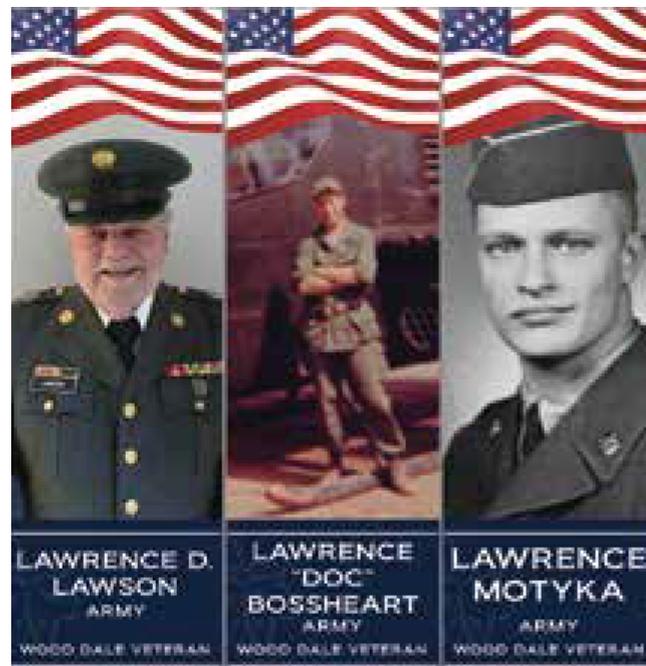
The City has established a priority plowing system and snow removal routes. The main streets in the community will be cleared first, followed by local streets, cul-de-sacs, alleys and sidewalks on state and county roads, in that order and cannot be changed.

- Removing snow from private driveways and parking lots, then placing that snow back into public streets is illegal.
- The Public Works Department cannot clear private driveways.
- Always shovel or blow the snow to the left of your driveway, unless your driveway abuts your neighbor’s driveway, in which case you should refrain from depositing snow anywhere other than on your property. This will help prevent the plow dumping unnecessary amounts of snow in your driveway.
- Parking on streets twenty-four (24) hours following a 2” or greater snowfall is prohibited. Most snow falls below 1.5” inches can be handled as a salting operation. Snow falls in excess of 2” involve plowing snow and requires operators to be able to clear or “curb” the streets. Cars parked along residential streets not only limit curb access, but greatly increase the time operators take to complete snow removal by increasing the number of obstacles.
- Please do not deposit snow on or around fire hydrants or in the City streets.
- Private streets and parking areas in multi-family planned unit developments or private streets in industrial areas will not be plowed by the City of Wood Dale. Snow removal in these areas is the responsibility of a private contractor hired by the property owners association.

At times it is unavoidable that residents may accumulate large amounts of snow at the ends of their driveways or parkways. Plowing equipment is designed to push snow in a certain direction. Operators do not have the ability to pick up or place snow in certain areas. Cul-de-sacs are especially difficult because no matter which way an operator angles a plow, the snow will be pushed to the outer edge of the cul-de-sac the operator circles. Operators will use good judgment to plow snow in such a way so as to avoid sight issues at intersections.

The Public Works Department relies on notification from a weather service provider during working hours. This

information includes daily forecast notifications including pavement temperatures. The forecasts allow the Department to coordinate appropriate response activities with regard to staffing and resources. The weather service provider and Police notify the Public Works Department after normal working hours and during weekends when road conditions require an immediate or impending snow and/or ice control response.



**Veteran Banners**

The City's Veteran Banner recognition program honors current and former Wood Dale residents who served in a branch of the United States military. By filling out the application, and submitting a high resolution digital photo, we will create a banner at no cost to be displayed on Irving Park or Wood Dale Roads, to honor a Wood Dale veteran. To apply for a banner, visit [wooddale.com](http://wooddale.com) for an application and submit a high-resolution photo. Applications are also available at City Hall.

**Voter Registration**

Citizens may register to vote at City Hall, Monday through Friday, during regular business hours. Contact the Clerk's Office regarding voter registration. To register, you must:

- Be a citizen of the United States
- Be a resident of Wood Dale for at least 30 days
- Be 18 years old by the date of the election
- Furnish two (2) forms of identification showing name and current address (driver's license, utility bill, check book, etc.)

Registration is offered in both English and Spanish



# GENERAL INFORMATION

CITY OF  
WOOD DALE



## GENERAL INFORMATION

### Animal Control Regulations

All dogs and cats in DuPage County are required by law to be currently vaccinated against rabies. Registration is required through area veterinarians. In addition, the City prohibits animals from running loose; all dogs must be on a leash. Three pets are allowed per household (dogs, cats). Many times animals are a source of unwanted noise to neighbors. The municipal code makes it illegal to harbor or keep an animal that disturbs the peace with loud noises.

### Building Permits

When planning to install a fence, swimming pool, air conditioning system, garage, room addition, interior remodel, sign or construction or remodeling activity, residents must contact the Community Development Department to obtain a building permit. For additional information or questions, please call (630) 766-5133.

### Contractor Registration Requirements

Prior to conducting any work in Wood Dale, contractors must register with the City. Contractors must submit copies of required licenses and insurance documentation. For additional information please contact the Community Development Department at (630) 766-5133.

### Flooding

During heavy storms, rainwater can accumulate in or around homes. The City has made great strides in recent years in fortifying the infrastructure to prevent and reduce flooding within the City. Multiple city-wide stormwater relief construction projects are in-progress. During measurable storms, residents may wish to utilize sand bags to direct water. Sand bags are available 24 hrs a day 7 days a week at Public Works 720 N. Central. Sandbags are also placed at various points throughout the City for use. Visit [wooddale.com](http://wooddale.com) for locations. When the storm has subsided and the sand bags are no longer needed, residents are asked to return the bags.

### Garage or Estate Sales

There is no fee to hold a garage sale or estate sale in Wood Dale, but all sales must be registered with the City Clerk's Office. Please complete the form online at [www.wooddale.com](http://www.wooddale.com) or visit the Clerk's Office upstairs at City Hall. The City also holds an annual City-Wide Garage Sale each fall.

### Open Burning

The City Code prohibits residents from any open burning of leaves, trash and other material. This material must be bagged for pick up by the City's contracted service.

### Parking Information

#### Parking on City Streets

Parking on City streets is prohibited between the hours of 2 and 6 a.m. Residents may call the Police Department at (630) 766-2060 to request overnight parking for special instances for cars that must be temporarily parked on City streets.

#### Handicapped Parking

Handicapped parking forms may be obtained from the Police Department. Forms must be filled out by a doctor and returned to the Police Department for either a temporary sticker. The temporary handicap card can be issued by the Police Department right away and is valid for three months. Persons with permanent disability must submit a form directly to the Secretary of State.

### Property Maintenance

Every community has a set of guidelines in the form of codes and ordinances that regulate how property is to be maintained in order to protect the health, safety, curb appeal, and well-being of residents. By ensuring these standards are met, communities help guarantee quality of life and provide a safe and desirable living and working environment that also enhances property value.

Community Service Officers (CSOs) are non-sworn members of the Wood Dale Police Department that handle non-criminal issues and make being a visible part of the community an integral focus of their duty. CSOs also work to ensure that these community guidelines are being met in order to keep Wood Dale looking its best. If an issue is reported, CSOs will inspect the location and work with the property owner to ensure that a resolution can be made. These officers work as problem solvers and communicators to help educate owners about community standards, making sure that issues are managed in responsible and effective ways.

If you see an issue, you may report it by calling, (630) 787-3816 or e-mail [property@wooddale.com](mailto:property@wooddale.com).

### Quiet Zone

The City of Wood Dale is a designated Quiet Zone through the Federal Railroad Administration, which is a section of a rail line at least one-half mile in length that contains one or more consecutive public highway-rail grade crossings at which locomotive horns are not routinely sounded when trains are approaching. Engineers ultimately have a responsibility to use horns if any safety issues prevent themselves. If a vehicle, person or obstruction too close to the tracks, they will use the horns to signal the train's approach.

## CITY OF WOOD DALE RESIDENT HANDBOOK

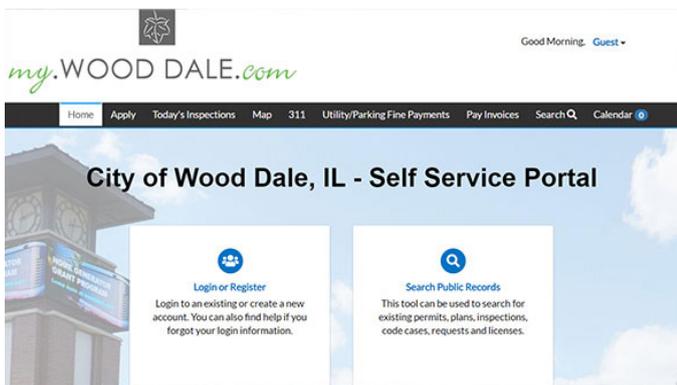


my.WOOD DALE.com

The City of Wood Dale has launched its new online portal My.WoodDale.com, which can be accessed by citizens at any time. Residents and contractors can utilize the portal to apply for permits and licenses, track application status, submit plans, check an inspection status and pay fees online. Wood Dale is pleased to present this system in effort to streamline processes and allow the City to better serve its constituents.

Visit <http://my.wooddale.com> to access the portal.

Users will be required to setup a new online account that will save their information and requests.



### Solicitors

Solicitors are requested to register with the City of Wood Dale for approval. The Wood Dale Police Department will verify all solicitor applications and complete a background check in effort to prevent unsafe situations for Wood Dale residents. Once a solicitor is approved, they will receive an identification badge that should be worn at all times.

### Registered-Only Solicitation

Residents may limit solicitation at their homes by posting a sign that reads "Only Solicitors Registered with the City of Wood Dale Invited." Residents may obtain a free "Registered Solicitation Only" sticker from the City Clerk's office.

### No Solicitation

Residents may prevent solicitation by posting a "No Solicitors Allowed" sign. If this sign is posted, you are notifying solicitors that even registered solicitors should not come to the door. Residents may obtain a free "No Solicitation" sticker from the City Clerk's office.

Residents must take proactive measures if they do not want any solicitors to visit their residence. Violators will be issued citations if the Police Department is contacted and finds these solicitors in violation of the posting. Violators may be reported to the Wood Dale Police Department at (630) 766-2060.

### Approved Solicitation Hours

Monday-Saturday (no solicitation on Sundays)

- 9 a.m.-6 p.m. October-March
- 9 a.m.-8 p.m. April-September

While these local ordinances provide guidance regarding commercial for-profit soliciting, there are no restrictions on free speech activities such as political candidates/committees religious organizations going door-to-door or not-for-profit groups or those under 17 years of age selling items for their local sports or community organization.

### Special Event Permits

Residents must contact the Clerk's Office 30 days prior to an event to obtain a Special Event Permit for a block party or live band. There is no fee for this permit. For additional information, call (630) 787-3709.

### Sprinkling Restrictions

Sprinkling of lawns may occur only between the hours of 9-11 a.m. and 9-11 p.m. on days that correspond with your address. Even numbered addresses may water on even calendar days and odd-numbered addresses on odd calendar days. A permit for watering outside the above time periods for fifteen (15) days is available at City Hall for \$15.

### Street Maintenance

The following is a list of streets not maintained by the City. If you have a street repair issue, dead animal, or a downed mailbox on one of the following streets please call the respective highway department for maintenance.

#### Rt. 83 & Irving Park Road

Illinois Department of Transportation  
(847) 705-4000

#### Devon Avenue

Cook County Highway Department  
(847) 827-1164

#### Thorndale Ave, Addison Rd, Wood Dale Rd

DuPage Transportation Hwy Department  
(630) 407-6920

#### Unincorporated Wood Dale

Addison Township Highway Department  
(630) 766-2228



# COMMUNITY RESOURCES

## **Commuter Resources**

The City of Wood Dale commuter train station is located on Division Street and open from 4:30 a.m. to 7 p.m. daily. Wood Dale is located on Metra's Milwaukee District West line in Zone D. Information regarding fees and departure/arrival times can be found online at [metrarail.com](http://metrarail.com)

Commuter parking is available in the lot on the southeast corner of Wood Dale and Irving Park Roads. Daily parking is available for \$1.50 per day. Quarterly permits are available through the City's Finance Office for \$67.50. Bicycle lockers are available for \$25 per year with a \$10 deposit.

## **Electronics Recycling & Other Recycling Information**

Residents may visit [Earth911.com](http://Earth911.com) and provide their zip code to see recycling options near their home.

The City of Wood Dale contracts with Flood Brothers for general recycling services. Recycling bins are emptied during regular refuse collection. For additional information, contact Flood Brothers directly at (630) 261-0578.

## **JULIE**

JULIE stands for Joint Utility Locating Information for Excavators and provides Illinois excavators and underground utility owners with a one-call message handling and delivery service dedicated to protecting underground utilities and the safety of people working or living near them. State law requires you to contact JULIE before you start any digging project, no matter how small the project or how deep you plan to dig. Phone: 811 or (800) 892-0123.

## **Neighborhood Watch**

The Wood Dale Police Department participates in a neighborhood watch program with residents in a number of neighborhoods. The program features a neighborhood-based special watch by volunteers who report suspicious activity to the police.

Wood Dale Police also encourage residents to download the Neighbors by Ring app to participate in the virtual online neighborhood watch program.

## **O'Hare Noise Compatibility Commission & Residential Sound Insulation Program**

The O'Hare Noise Compatibility Commission (ONCC) is the organization dedicated to reducing aircraft noise in communities around O'Hare International Airport. To report airport noise call (800) 435-9569. For additional information call (773) 686-3198 or visit [oharenoise.org](http://oharenoise.org).

## **RTA Free/Reduced Ride Passes**

Residents 65 years of age or older and/or those with a disability can apply or renew their Free/Reduced Ride RTA Pass at the City Hall. An appointment is required. For additional information, call (630) 787-3709.

**Senior Resources**

**DuPage County Senior Services**

DuPage County Senior Services offers a number of programs that facilitate an independent lifestyle for residents age 60 or older. Additional information on Senior Resources can be found online at [www.wooddale.com/seniors](http://www.wooddale.com/seniors).

**Senior Wake Up Service**

The Wood Dale Police Department coordinates the Senior Wake Up Service program, which checks up on the well-being of senior citizen residents each day. The Police Department calls once in the morning. If they fail to make contact, a police officer is sent to their home to attempt to make contact.

This program is designed for seniors who do not have any family or friends in the area that regularly check in with them. If you have a family member or elderly neighbor who you feel could benefit from this service, please call (630) 766-2060.

**Sheriff's Program for At Risk Residents (S.P.A.R.R.)**

S.P.A.R.R. is a voluntary program designed to assist residents of DuPage County who may be at risk of becoming confused, lost, disoriented or missing. Registering at risk residents prior to an emergency may save critical minutes in emergencies.



**CITY OF WOOD DALE COMMUNITY EVENTS**



For dates and information, visit [www.wooddale.com](http://www.wooddale.com), or follow us on social media.

- Arbor Day Celebration – April
- Green Fair – May
- Bike With A Cop – May
- Memorial Day Parade – May
- Public Works Open House – June
- Sounds of Summer Concerts – June-August
- Outdoor Movie Series – June-August
- Prairie Fest – July
- Police Night Out – August
- City-Wide Garage Sale – September
- Trunk Or Treat – October
- Veteran's Day Ceremony – November
- Tree Lighting – December



## CITY OF WOOD DALE RESIDENT HANDBOOK

### SCHOOLS

#### PUBLIC ELEMENTARY SCHOOLS

**Oakbrook Elementary School**  
170 S. Wood Dale Rd. | Wood Dale  
(630) 766-6336

**Westview Elementary School**  
200 N. Addison Rd. | Wood Dale  
(630) 766-8040

**Wood Dale Junior High School**  
655 N. Wood Dale Rd. | Wood Dale  
(630) 766-6210

**Bensenville District 2**  
210 S. Church Rd. | Bensenville  
(630) 766-5940

**W.A. Johnson Elementary School**  
252 S. Ridgewood Ave. | Bensenville  
(630) 766-2605

**Blackhawk Middle School**  
250 S. Church Rd. | Bensenville  
(630) 766-2601

**Itasca School District 10**  
200 N. Maple St. | Itasca  
(630) 773-1232

**Elmer H. Franzen  
Intermediate School**  
730 N. Catalpa St. | Itasca  
(630) 773-0100

**Raymond Benson Primary School**  
301 E. Washington | Itasca  
(630) 773-0554

**F.E. Peacock Middle School**  
301 E. North St. | Itasca  
(630) 773-0335

**Addison School District 4**  
222 N. Kennedy Dr. | Addison, IL  
(630) 458-2500

**Ardmore Elementary School**  
644 S. Ardmore Ave. | Addison  
(630) 458-2900

**Fullerton Elementary School**  
400 S. Michigan Ave. | Addison  
(630) 458-2950

**Indian Trail Junior High School**  
222 N. Kennedy Dr. | Addison  
(630) 458-2600

#### PUBLIC HIGH SCHOOLS

**Fenton High School – District 100**  
1000 W. Green St. | Bensenville  
(630) 766-2500

**Lake Park High School –  
District 108 | East Campus**  
600 S. Medinah Rd. | Roselle  
(630) 529-4500

**Lake Park High School –  
District 108 | West Campus**  
500 W. Bryn Mawr Ave. | Roselle  
(630) 529-4500

**Addison Trail High School –  
District 88**  
213 N. Lombard Rd. | Addison  
(630) 628-3300

#### PAROCHIAL ELEMENTARY SCHOOLS

**St. Luke School (PreK-8)**  
410 S. Rush St. | Itasca  
(630) 773-0509

#### PAROCHIAL HIGH SCHOOLS

**Immaculate Conception Prep  
High School**  
217 Cottage Hill Ave. | Elmhurst  
(630) 530-3460

**St. Viator High School**  
1213 E. Oakton St. | Arlington Heights  
(847) 392-4050

**Montini Catholic High School**  
19W070 16th St. | Lombard  
(630) 627-6930



### POST OFFICE

**Wood Dale US Post Office**  
270 N Wood Dale Rd  
(800) 275-8777

M-F: 9 a.m.-5 p.m.  
Sa: 9 a.m.-1 p.m.

## CITY OF WOOD DALE RESIDENT HANDBOOK

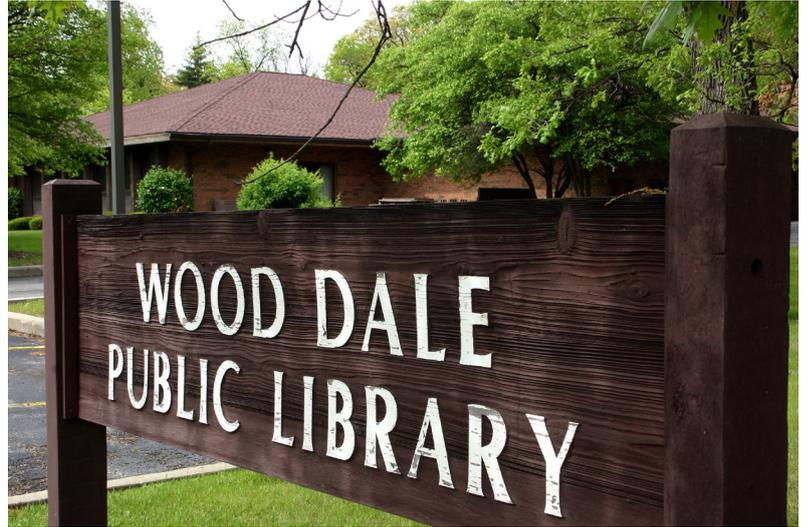
### LIBRARY

#### WOOD DALE PUBLIC LIBRARY DISTRICT

520 N. Wood Dale Rd.  
(630) 766-6762  
www.wooddalelibrary.org

M-Th: 10 a.m. to 9 p.m.  
F-Sa: 10 a.m.- 5 p.m.

Su: 1-5 p.m.  
*During the school year after Labor Day  
through the weekend before Memorial Day*



### MUSEUM

#### WOOD DALE HISTORICAL SOCIETY

50 N. Wood Dale Rd.  
(630) 595-8777  
www.wooddalemuseum.org

#### WOOD DALE FIRE PROTECTION DISTRICT

##### STATION #68

**Headquarters**  
589 N. Wood Dale Road  
(630) 766-1147

##### STATION #69

411 Park Lane  
Wood Dale, IL 60191  
(630) 766-1147



### WORSHIP

#### BAPTIST

**First Baptist Church of Wood Dale**  
292 Oak Meadows Dr.  
(630) 766-9710

#### CHRISTIAN

**Christian Congregation Church**  
120 S. Mill Rd.  
(630) 238-9276

#### LUTHERAN

**Calvary Evangelical Lutheran Church**  
107 N. Wood Dale Rd.  
(630) 766-2838

#### St. Peter's Latvian Lutheran Church

450 W. Forest Preserve Dr.  
(630) 595-0143

#### UNITED METHODIST

**Wood Dale Community Church**  
206 N. Wood Dale Rd.  
(630) 766-1805

#### ROMAN CATHOLIC

**Holy Ghost Church**  
254 N. Wood Dale Rd.  
(630) 860-2975

#### INTERDENOMINATIONAL

**Agape Family Church**  
140 N. Hemlock Ave.  
(630) 595-9601

# CITY OF WOOD DALE RESIDENT HANDBOOK



## RECREATION

### BOWLING

**Wood Dale Bowl**  
155 W. Irving Park Road  
(630) 766-6800  
[www.wooddalebowl.com](http://www.wooddalebowl.com)

*Family-run bowling center serving the local area.*

### GOLF

**390 Golf Experience**  
1001 N. Prospect Ave.  
[www.390golf.com](http://www.390golf.com)

*Serving the Chicagoland area with golf, entertainment and dining experiences.*

**Salt Creek Golf Club**  
1051 N Prospect Ave.  
(630) 773-0184  
[www.saltcreekgolfclub.com](http://www.saltcreekgolfclub.com)

*Award-winning executive golf course and banquet facility.*

**Maple Meadows Golf Course**  
272 S. Addison Rd.  
(630) 616-8424  
[www.dupagegolf.com](http://www.dupagegolf.com)

*18-hole, par 70 championship course with clubhouse.*

## INDOOR/FITNESS

**Wood Dale Park District  
Recreation Complex**  
111 E. Foster Ave.  
(630) 595-9333  
[www.wdparks.org](http://www.wdparks.org)

*Fitness center, gymnasium, arts, dance/exercise rooms, senior citizen meeting room, kitchen facilities, preschool and more.*

## OUTDOOR

**The Beach Water Park**  
161 Commercial Ave.  
[www.wdparks.org](http://www.wdparks.org)

*Water slides, zero-depth pool and splash pad.*

**Salt Creek Forest Preserve**  
Elizabeth Drive between Addison and Wood Dale roads  
[www.dupageforest.org](http://www.dupageforest.org)

*97.5-acres of trails, picnic areas and shelters.*

**Salt Creek Greenway Trail**  
[www.dupageforest.org](http://www.dupageforest.org)

*35-mile paved pedestrian and bicycle trail.*

**The Woodlands at White Oaks Park**  
111 S. Wood Dale Rd.  
[www.wdparks.org](http://www.wdparks.org)

*18-acre park with trails, dog park and nature center.*



## LOCAL CONTACT PHONE NUMBERS

Fire Non-Emergency: (630) 766-1147

Police Non- Emergency: (630) 766-2060

City of Wood Dale: (630) 766-4900

Addison Township: (630) 530-8161

Attorney General - Chicago: (312) 814-3000

Better Business Bureau: (312) 832-0500

Chamber of Commerce: (630) 595-0505

Comcast: (866) 594-1234

ComEd Outages: (800) 334-7661

Curb-to-Curb Transit Service: (630) 350-8161

Dial-a-Ride: (630) 787-3763

DMV-Lombard: (630) 629-8305

DuPage County: (630) 407-6500

DuPage Forest Preserve: (630) 933-7200

Fenton High School District #100: (630) 766-2500

Flood Brothers Refuse Service: (630) 261-0578

Food Pantry Wood Dale: (630) 766-1805

Garbage Customer Service: (630) 261-0578

DuPage County Health Department: (630) 682-7400

IDOT Irving Park Maintenance: (847) 705-4000

J.U.L.I.E.: (800) 892-0123

Library (Wood Dale Public): (630) 766-6762

Metra Service: (312) 322-6777

Nicor: (888) 642-6748

Post Office: (630) 766-0504

Public Works: (630) 350-3530

Report Plane Noise: (800) 435-9569

School District #4: (630) 628-2502

School District #7: (630) 595-9510

School District #88: (630) 530-3988

Social Security- Bloomingdale: (800) 772-1213

U.S. Post Office General: (800) 275-8777

Utility Billing: (630) 766-5228

Water/Wastewater: (630) 350-3542

Willowbrook Wildlife Center: (630) 942-6200

Wood Dale Park District: (630) 595-9333

Wood Dale Road Maintenance: (630) 407-6920

