

City of Wood Dale Renewable /Green Electric Aggregation Program
Q+A "Cheat Sheet:" suggested responses to commonly asked questions

Is this a scam?

*No, the City is continuing its electric aggregation program. You pay exactly the ComEd rate and the entire Community receives **100% Green (Renewable) energy** at no cost to you or the City.*

What do I need to do?

1. **If your notice says, "Informative-Only Notice,"** your account will remain at ComEd; there is nothing to do.
2. **If your notice says, "Green Aggregation Notice,"** You need do nothing and you will be switched to Eligo Energy. You will not pay more than ComEd rate. You have the choice not to support the program, and to opt out. However, if you do nothing you will be enrolled with the City's program at Eligo.
How do I Opt Out? Either: 1) email WoodDaleOptOut@eligoenergy.com, 2) call 630-523-9519, or 3) return the pre-paid opt out form you received.
3. **If your notice says, "Opt-In Notice,"** your account will remain at your current supplier, but you may choose to opt in. Per Illinois law, you cannot be charged a fee to leave your contract.
4. **If your notice says "ComEd Drop Notice"** you are currently enrolled with aggregation supplier MC2, but will be moved back to ComEd. Need do nothing; you are still considered a part of the program.

How am I getting renewable /green power if my account remains at ComEd?

The supplier, Eligo Energy, will purchase Renewable Energy Credits (which represent green energy) for the entire Community, even those served by ComEd.

I thought electric aggregation was a savings program. Will I save money on this program?

No. The City received competitive bids for a standard program, but all pricing was higher than ComEd rate with no savings available. Good news: the ComEd rate will decline from current 7.175¢ to 6.505¢ on June 1.

Will this cost me more money?

No, there are no fees to you or the City. Eligo is able to acquire Renewable Energy generated in Midwest at no cost to you. The rate will always remain the ComEd rate.

Someone came to my door to sign me up.

Beware! No one from ComEd, Eligo, or the City will ever call or visit you at home to sign you up. Never reveal your ComEd account information to solicitors who say they represent the City or ComEd.

Are we actually receiving Green Energy?

Yes. Renewable Energy Credits (RECs) are created when renewable energy is generated. The EPA says the only way you can claim to have renewable energy is by owning RECs. Eligo purchases RECs to match the City's usage.

The EPA states, "When you buy the REC, you own the renewable power." Here's how it works: electrons, whether produced by coal, nuclear power, wind, solar, etc., all feed into the same power grid that serve ComEd territory. Once an electron is placed in the grid, they're all identical and cannot be specifically tracked.

Why are some accounts at ComEd and some at Eligo Energy?

First, there is no difference to you: the price is exactly the same; the City receives RECs for all. Suppliers analyze every meter: depending on complex usage patterns, certain accounts are selected to remain at ComEd and others switch to Eligo. All pay the exact same rate; all can claim to have Renewable (Green) Energy.

But I'm still confused and have more questions:

Understood: This is different from the initial aggregation program. Our electric consultant will gladly answer your questions. I can have them call you. Or you may call directly: Sharon Durling, 312-751-2202.