



# ANNUAL REPORT

## WOOD DALE POLICE DEPARTMENT 2020





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# DEPARTMENT OF POLICE

## CITY OF WOOD DALE

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To our Wood Dale community:

On behalf of all of the members of the Wood Dale Police Department, I am pleased to present to you our 2020 Annual Report. I am honored to be able to share with you the accomplishments of our agency, and provide insight into the daily operations of our department.

It goes without saying that 2020 was a unique and challenging year, not only for our agency, but for our community and country. I'm sure I share everyone's sentiments that we are hopeful 2021 will be able to return to the activities that allow us to connect with our community like we have been so accustomed to doing in the past.

In addition to the pandemic, the national conversation focused on police-community relations, encouraging our department to ensure we are implementing the best practices for serving our community. There were two significant developments on this front that I am pleased to share with you.

Our agency has been an internationally accredited agency since 2001, which requires compliance and proof of adherence to almost 500 standards of performance. During 2020, we underwent an assessment by two assessors hired by the commission, and a review of their report by the entire board of commissioners at the national conference. The review covers all aspects of our police agency, including hiring, training, use of force, evidence, reports, organizational structures, patrol, investigations, evaluations, internal affairs and many other areas. The standards are a compilation of the best practices in professional law enforcement. In addition to achieving our 7<sup>th</sup> Accreditation award, due to our high level of performance over the last 4 years, we also received an additional Accreditation with Excellence award, putting the performance of the agency in a very rare category achieved by less than 3% of all agencies nationwide.

Additionally, pursuant to a Presidential Executive Order, the Department of Justice required compliance with many standards specifically dealing with use of force in order to receive future grant funding. Due to our accredited status and established general orders, we were able to achieve this compliance from the DOJ as being in accordance with the reforms that have been a part of the national conversation.

In reviewing the Part I crime stats for 2020, I am pleased to report that we had another 18% decrease in these types of crimes. There are a number of factors that may have contributed to this decrease, and we will continue to implement crime prevention and investigation techniques to continue this trend in the future. We prioritize policing *with* the community, and appreciate the diligence of all our residents in remaining vigilant and reporting suspicious activity to our attention.

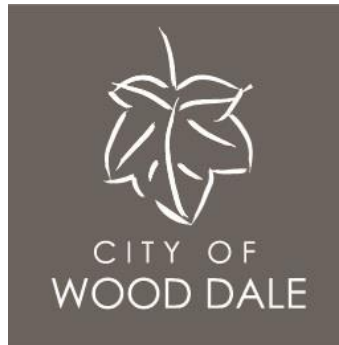
More than ever, we enthusiastically look forward to resuming our in-person contacts at community events, police sponsored outings, and participating in community forums and meetings.

If I can be of any assistance to you or you have any questions about this report, you can contact me at [gvesta@wooddale.com](mailto:gvesta@wooddale.com).

Respectfully,

*Greg Vesta*  
Chief of Police





## **MAYOR AND CITY COUNCIL**

Nunzio Pulice, Mayor  
Sandra Porch, City Treasurer  
Lynn Curiale, City Clerk  
Peter Jakab, Ward I  
Randy Messina, Ward I  
Roy Wesley, Ward II  
Art Woods, Ward II  
Sonny Sorrentino, Ward III  
Antonino Catalano, Ward III  
Eugene Wesley, Ward IV  
Mike Susmarski, Ward IV

## **BOARD OF FIRE AND POLICE COMMISSIONERS**

Joseph Minard, Chairman  
Kristen Trentadue, Vice-Chairman  
Sabrina Abbrescia-Altman, Secretary

## **CITY MANAGER**

Jeff Mermuys

## **POLICE COMMAND STAFF**

Greg Vesta, Chief of Police  
William Frese, Deputy Chief of Police  
Ryan O'Neil, Deputy Chief of Police



**OFFICER OF THE YEAR**  
OFFICER  
MATT NELSON



**CIVILIAN OF THE YEAR**  
EXECUTIVE ASSISTANT  
EILEEN SCHULTZ



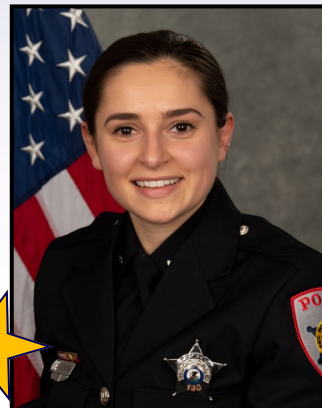
**DUI ENFORCEMENT AWARDS**



**ROBYN LYONS**



**KEVIN PEREZ**



**GENNA  
GRUENDEMAN**



**DAN DROST**

**YEARS OF SERVICE**



**15 YEARS**  
SGT MELODY  
RISSMAN



**30 Years**  
OFC JORDAN  
ANDERSON



**20 Years**  
OFC. ROB  
FARENKOPF



**10 YEARS**  
OFC JUSTIN BJES

**WOOD DALE POLICE DEPARTMENT  
TEN-YEAR COMPARISONS 2011 - 2020**

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
# of Sworn Officers	32	35	35	33	34	35	32	35	33	33
<b>Incidents</b>										
Calls for Service	17,513	18,379	19,122	18,903	18,701	17,194	15,781	15,378	16,667	10,290
Accidents	371	370	318	412	408	395	301	337	331	235
Assaults	2	7	3	4	3	1	6	5	5	8
Auto Theft	8	8	7	9	6	8	9	8	10	9
Battery <i>includes domestic</i>	83	73	81	69	74	81	71	108	133	148
Burglary	40	45	30	22	23	16	17	22	14	12
Burglary to Auto	59	55	48	34	35	23	29	39	35	21
Criminal Damage	98	89	66	66	76	49	82	53	61	46
DUI Arrests	149	172	173	150	111	131	100	98	108	54
Felony Arrest	62	67	104	80	86	54	76	109	109	79
Misdemeanor Arrests	879	833	851	673	522	561	456	375	452	265
Murder	0	0	0	0	0	0	0	0	0	0
Parking Tickets	1,720	1,790	2,210	2,157	1,750	1,314	2,211	1,908	1,397	692
Rape/Sex Offense	1	0	1	1	0	1	3	3	3	4
Robbery	2	0	4	7	3	5	5	3	3	4
Theft	110	114	115	85	107	138	138	122	145	123
Traffic Tickets	7,927	8,294	7,882	7,757	6,712	5,686	4,563	5,592	6,267	2,812
Warning Tickets	3,114	4,122	5,847	5,079	4,762	5,513	5,502	5,281	5,563	1,307

### CALLS FOR SERVICE - CRIME STATISTICS 2020

	Wood Dale	Addison	Bensenville	Elk Grove	Elmhurst	Itasca	Roselle
Police Budget Total	5.87 Million	17.9 Million	7.9 Million		21.93 Million	6.23 Million	8.3 Million
Population	13,796	36,942	18,352	33,127	46,463	8,728	22,763
Officers	33	64	35	86	71	21	32
Residents/Officer	418	577	524		654	415	711
Officer/Per 1,000 pop.	2.39	1.73	1.8		1.53	2.4	1.4
Calls for Service	10,290	24,638	13,282	12,492	41,777	6,078	23,672
Cities Square Mileage	4.8	9.02	5.1	10.9	10.31	5.14	5
Miles of Road	72	96	67	182.5	169	4.95	48
*****							
Calls for Service/Per Officer	312	385	379	145	588	289	740
Accidents	235	1,114	627	1,020	931	221	376
Assaults	8	30	8	15	5	4	9
Auto Thefts	9	42	30	10	30	6	9
Battery	42	107	38	81	171	30	35
Burglary	12	51	65	35	59	10	22
Burglary Auto	21	93	41	21	153	15	21
Criminal Damage	46	193	119	101	84	32	92
DUI	54	79	29	46	166	36	36
Murder	0	0	0	1	0	0	1
Parking Tickets	692	4,747	3,737	1,939	6,011	624	2,654
Sex Offenses	4	21	20	16	7	8	6
Robbery	4	14	6	9	5	0	1
Thefts	123	152	23	667	388	56	57
Traffic Tickets	2,812	2,690	1,744	3,373	5,583	1,333	1,438
Warning Tickets	1,307	2,753	541	2,703	2,963	554	1,473
Total Traffic Stops	4,119	5,206	1,591	7,464	7,386	1,459	2,402

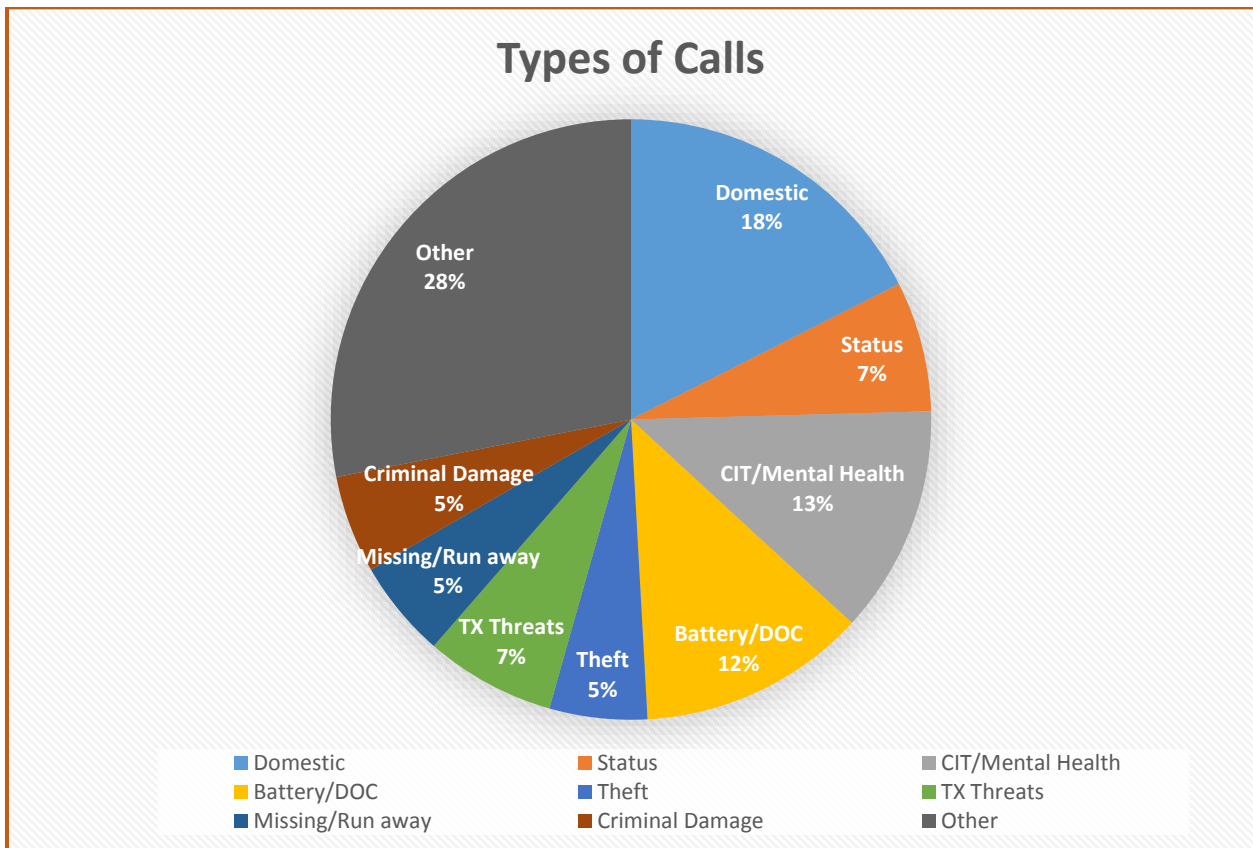




## JUVENILE STATISTICS

In 2020, the Wood Dale Police Department had 57 different juvenile incidents where one or more juveniles were positively dispositioned or identified. In some incidents, the report cleared multiple offenses including criminal damages and thefts.

10 juveniles were charged under the Illinois juvenile court act for various criminal offense/truancies. There were 4 juveniles charged with status offenses that would be legal if they were over 18 or 21 respectively.



### Compared to previous year

2019 40 Juvenile Incidents	2020 57 Juvenile Incidents
2019 20 Juveniles arrests	2020 10 Juveniles arrests

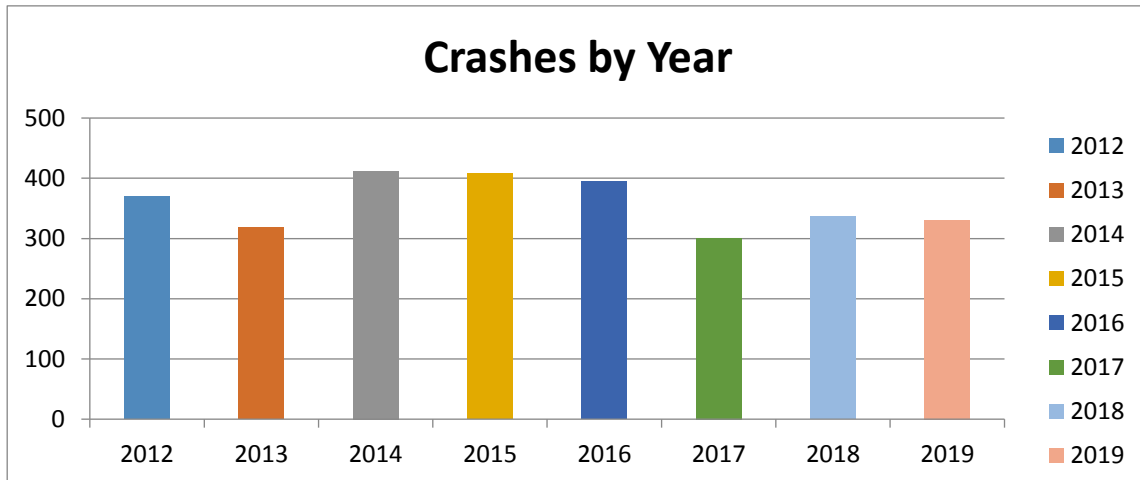
- Juvenile incidents increased by 42% and juveniles charged decreased by 50% respectively.
- 0 Cases were heard by WDPD’s Peer Jury program due to COVID 19 restrictions
- 7 cases referred to DuPage Juvenile Probation for diversionary programs or adjudication
- 3 cases referred to station adjustment programs





## TRAFFIC CRASH AND SPECIAL ENFORCEMENT ANALYSIS

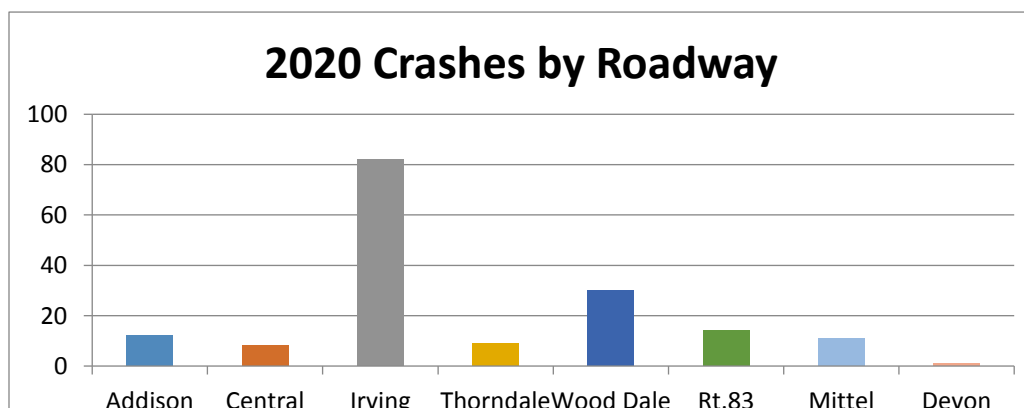
During 2020, there were 235 total traffic crashes, a decrease of 29% (96 crashes) from 331 in 2019. This is 102 fewer than in 2018, which had 337 crashes. There were 301 in 2017, and 395 in 2016.

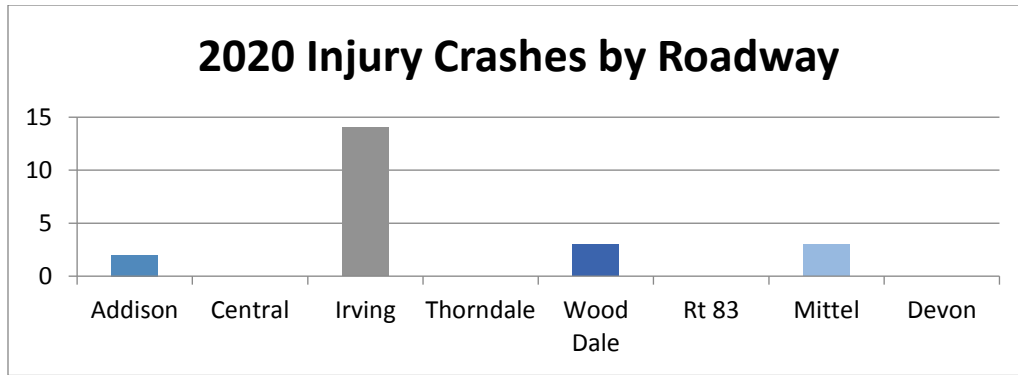


In 2020, thirty (30) of the crashes, or 12.7% of them, involved some level of personal injury to one of the drivers or passengers. Compared to fifty-seven (57) in 2019 at 17.2%. There was one fatal injury crash in 2020.

Five (2.1%) of the 235 crashes involved driving under the influence of alcohol or drugs. Three of the five had a blood alcohol concentration (BAC) of 0.16% or greater (twice the legal limit), and one had a BAC of 0.24% or greater (three times the legal limit).

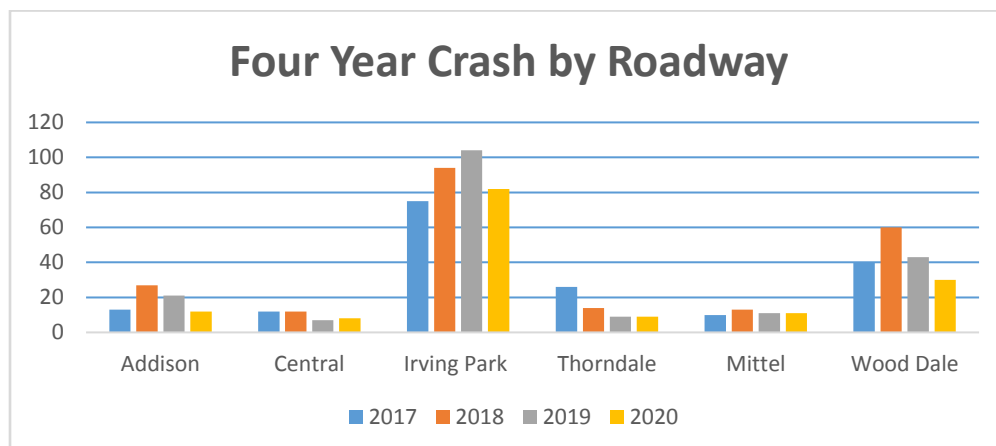
Our highest concentrations of accidents occurred in the areas along Irving Park Road, Wood Dale Road and Addison Road, accounting for about 53%, with the remaining 47% occurring around other intersections and roadways throughout the city. This should not be surprising as they are the three most heavily traveled areas of town. Many of our accidents are due to improper backing occurring mostly in our shopping centers and industrial park.



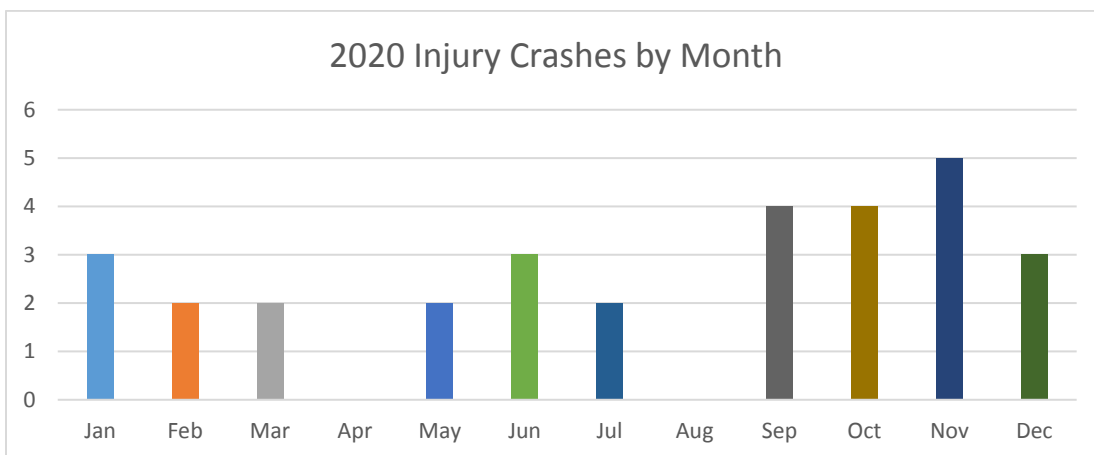
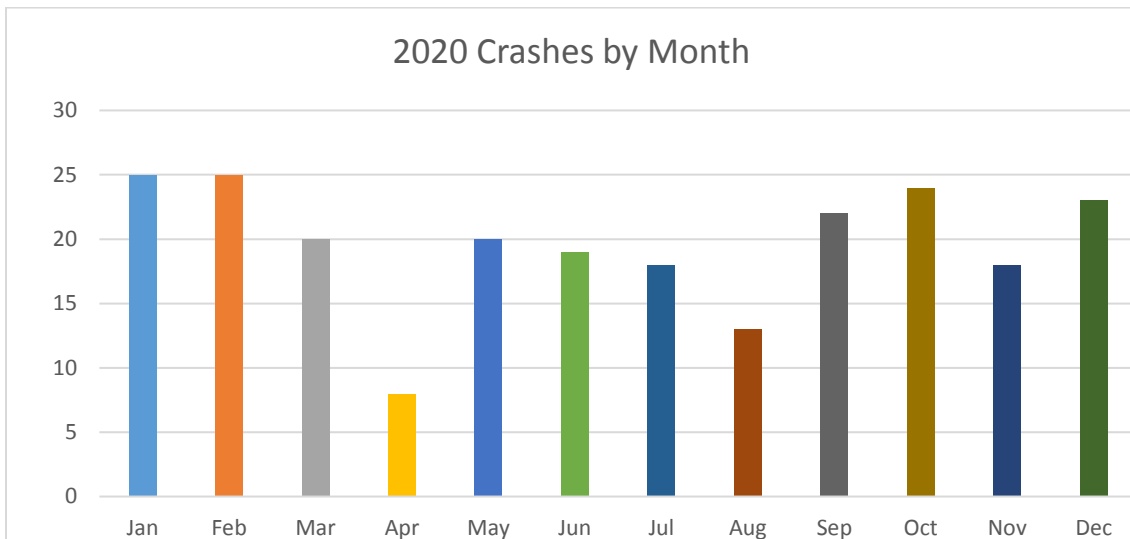
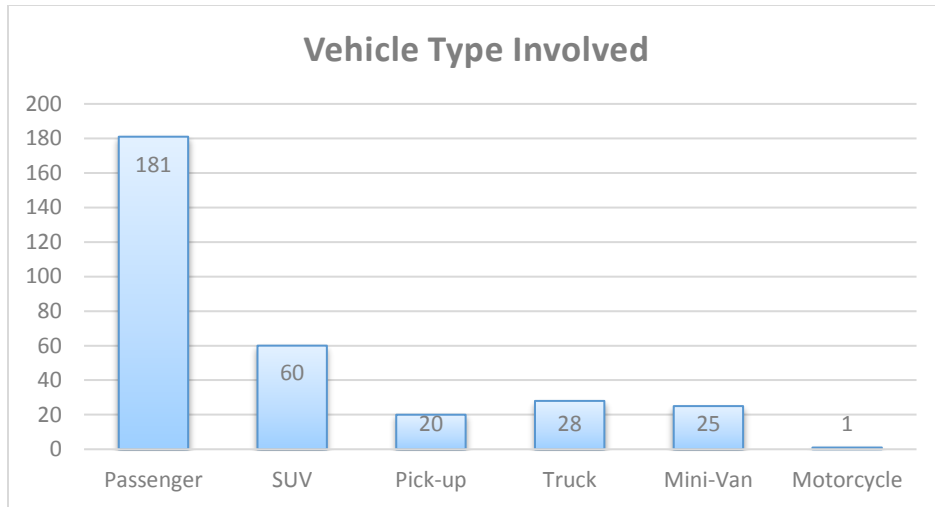


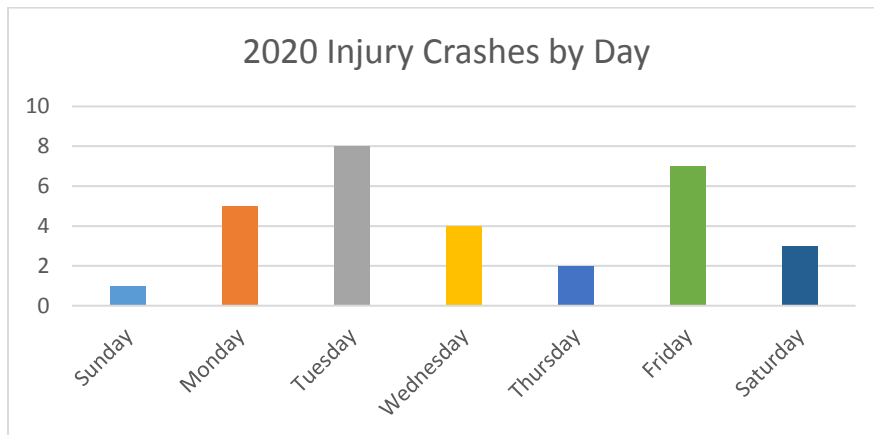
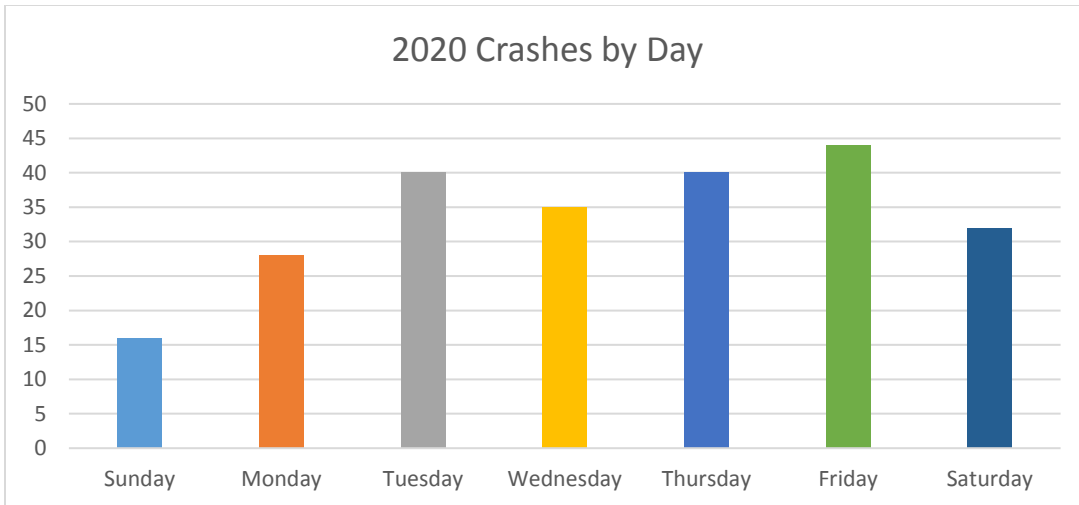
- In 2020, crashes decreased city wide by 29% (96 crashes).
- Addison Road saw the most significant decrease in traffic crashes by percentage, with a 43% decrease, going down to 12 crashes in 2020 from 21 in 2019.
- Wood Dale Road saw a 28% decrease in traffic crashes, going down to 30 crashes from 43 in 2019.
- Irving Park Road saw a 21% decrease in traffic crashes, going down to 82 crashes from 102 in 2019.
- Mittel and Thorndale both remained consistent with the about the same number of crashes in 2019 to 2020.

The 2017-2019 crash statistics for the three major corridors will serve a baseline for tracking crashes in the future as the roadway configurations and traffic flow patterns have changed throughout the city with the construction of the Route 390 along Thorndale Avenue. The crash rate remains below crash rate averages between 2014-2016. The COVID19 pandemic over the past year has significantly reduced the amount of traffic flow on the major roadways and appears to have translated to a significant reduction in traffic crashes for the 2020 year.



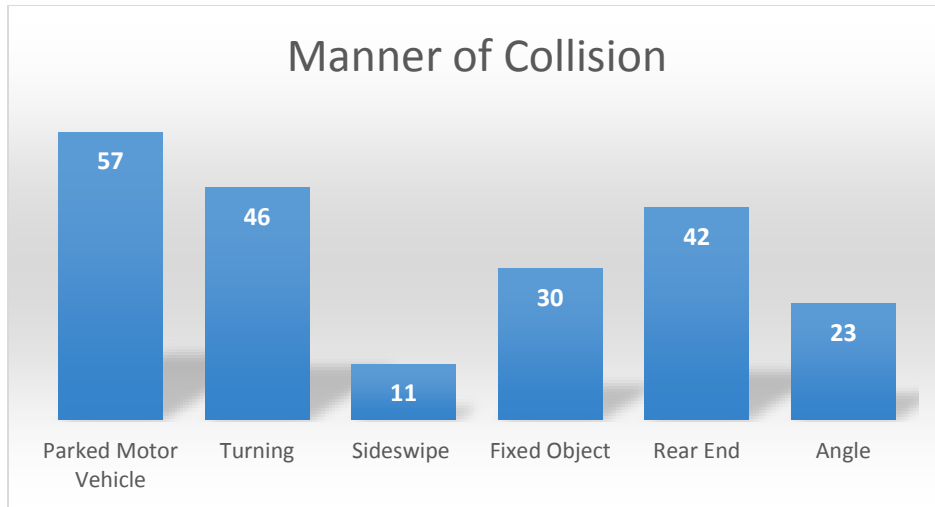






Traffic enforcement activities were reduced significantly due to the COVID19. Due to the shutdown of schools, the normal traffic details conducted were significantly reduced. Due to numerous businesses being closed at various times or reduced to minimal capacity levels, traffic volume was reduced. The past year had fewer traffic details due to reduced traffic. However, traffic details were still assigned for locations where citizen reported issues of speeding, stop sign violations or other types of violations.

Portable speed sign / traffic counters have been rotated throughout the city to enhance our traffic complaint tracking capabilities. When complaints of heavy traffic or speeding autos are received, these signs can be deployed to count vehicles and their speeds 24 hours a day, seven days a week. These signs have been a huge asset in determining the validity of a complaint and when would be the best time to assign marked squads for enforcement action after flashing warning signs have failed to gain voluntary compliance.



Various grant-funded special enforcement details outlined in this WDPD annual report have had a positive effect on the accident rate in Wood Dale and continued as normal in 2020. Grant funding accounted for numerous traffic arrests, hundreds of citations, and *hopefully* a change in driver behavior that will reduce the accident and/or injury rate. The additional police presence of officers in marked squads paid for by outside grants from the Illinois Department of Transportation (IDOT), Division of Traffic Safety, is a great benefit to the City of Wood Dale that does not cost its citizens financially.





## TRAFFIC GRANTS



### STEP Grant

The Wood Dale Police Department was awarded the STEP Grant, which is administered through IDOT Division of Traffic Safety. The STEP Grant was for **\$33,672.00** awarded in 2020 and was expended from October 1, 2019 – September 30, 2020. This Grant is a two-part grant utilized to hire back off-duty police officers to enforce DUI Laws by targeting impaired drivers, enforce Occupant Restraint laws through Seat Belt Enforcement Zones (SBEZ) and target distracted drivers by issuing texting while driving and cell phone use tickets.

The 2020 STEP Grant resulted in the following:

2020	2019	2018	
340	608	966	Vehicles stopped
13	21	23	Driving Under the Influence Arrests (2 which were Felony)
78	195	225	Seat Belt Citations
1	7	22	Child Restraint Citations
117	27	45	Speeding Citations
4	4	5	Driving While License Suspended/Revoked/No Valid DL
5	5	8	Drug or Alcohol Related Arrests
13	27	20	Distracted Driving
107	58	47	Other Citations
22	30	21	No Insurance Citations
1	2	3	Warrant Arrests
16	28	30	Tows

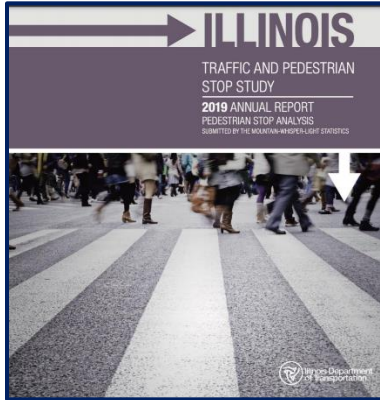
For fiscal year 2021, we applied for the same funding as the previous year.





## BIASED BASED POLICING ANALYSIS

In 2003, the Illinois General Assembly passed a public act that required police departments collect data on every traffic stop. This law has been amended a number of times, and was renewed in 2019 to be collected without any expiration date.

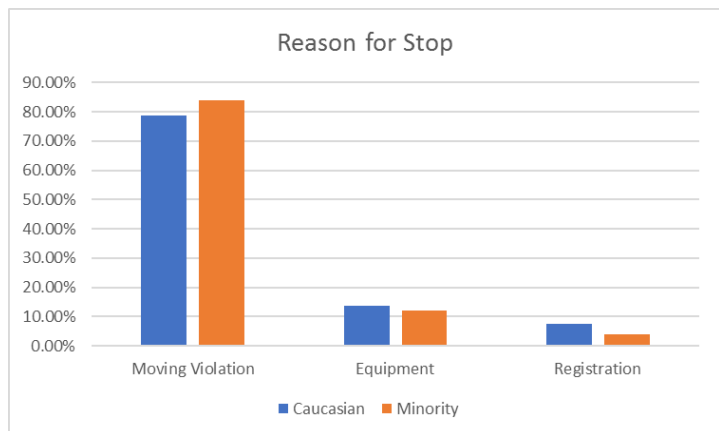


The Wood Dale Police Department has collected this data every year for the thousands of traffic stops that are completed. Officers complete the information for each stop and it is transmitted to IDOT for analysis.

Northwestern University was selected by the Illinois Department of Transportation to analyze the traffic stop results for every town in Illinois. Due to the complexity of the study, Northwestern did not conduct an individual analysis of each town’s driving population, but rather followed census numbers to determine the racial makeup of a town’s driving population. Northwestern has set our minority driving population at 39% for analysis purposes. With the changes in population since 2010, the actual minority driving population may vary significantly from this percentage. The census numbers are expected to be released in early 2021.

Northwestern uses their benchmark in comparison to the actual percentage of minority drivers that are stopped by our officers. For 2019, the actual percentage of minority drivers stopped by Wood Dale officers was 51.33%, which is a slight increase from approximately 47% in 2019. Putting this into comparison with the 39% benchmark that Northwestern will be using to analyze our data, and our ratio of minority stops to the driving population is 1.31. We expect the final ratio to vary depending on the census numbers.

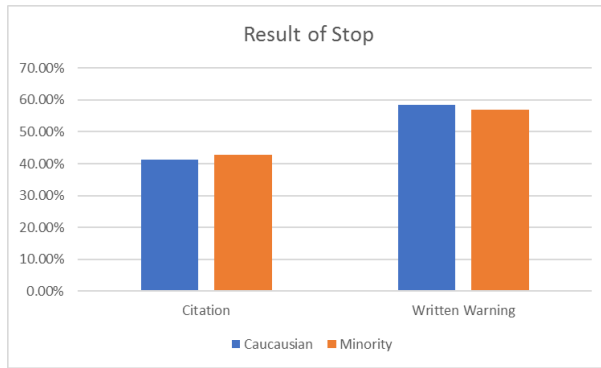
There are two other areas that Northwestern will be analyzing. These are the reason for stop and the result of the stop. This examines if minorities are being pulled over for the same infractions as Caucasians. Moving violations for Caucasians was the reason 78.64% of the time, and 83.92% for minorities. Equipment violations for Caucasians was the reason 13.62% of the time, and 12.15% for minorities. Registration violations for Caucasians was the reason 7.48% of the time, and 3.92% for minorities. These numbers are very close and show consistency among all members of the department for stopping any particular vehicle.





## BIASED BASED POLICING ANALYSIS (2)

The final analysis on the result of the stop is one of the most important parts of this study. One can argue that at night, driving behind a vehicle, or passing in an opposite direction at 35 or 45 mph, an officer would many times have difficulty identifying the race of the driver.



Regardless of whether the officer knew the race prior to the stop, there is no argument that once the officer has approached the driver, he or she certainly would have an indication of what the race of the driver was. Once stopped for a traffic violation, Caucasians received citations 41.39% of the time, while minorities received citations 42.78% percent of the time. The analysis of these numbers show that once officers have approached the driver, learned the race of the driver, had a conversation and decided whether

to issue a citation, Caucasians and minorities are being cited or warned at a consistent rate.

The department reviews statistics for each officer to ensure that there are no trends that would indicate bias based policing. Based upon these reviews, there are no areas of concern that have been identified. Although there has not been any biases identified, the department continues ongoing training about racial profiling and bias based policing. Supervisors also review a number of traffic stops for each officer on a monthly basis. The purpose of this review is to ensure compliance with our policies.

In addition to the review of our traffic stops, which is one of the most visible areas to examine if any bias is occurring in our policing practices, the department has also reviewed a number of other areas to determine if there are any trends or patterns that would indicate that our agency has been in receipt of any complaints that allege these types of biases.

We have reviewed all of our internal investigations, citizen complaints, and supervisor observations and have not observed any patterns of racial bias, although we did have one citizen complaint during 2020 where the resident had concerns that she was not treated fairly during an investigation involving a battery that her son was involved with. An internal investigation was completed, and the non-minority parent of the other juvenile also had some concerns about the overall response to the situation and complaint that the officer did not fully address all of their concerns. After completing this investigation, it was determined that the officer involved did not live up to the high standards that we have established in dealing with the situation, and he was given remedial counseling about how to deal with difficult situations with persons who are not cooperating. Based upon the interview with both parties, it was concluded that the performance did not have any relation to the race of the complainant, but fell short in dealing with both parties. The complainant refused to cooperate further in the findings of the investigation. In addition, we continually review our training programs and general orders to ensure we are in compliance with best practices. This includes monthly training from the Police Law Institute that covers important topics and testing on these concepts for all officers.







## FENTON HIGH SCHOOL RESOURCE OFFICER

A Wood Dale officer was assigned to Fenton Community High School as the School Liaison Officer for the 2019-20 school year. In-person classes ended March 13, 2020 due to the COVID Pandemic. Below is a summary of activities and duties performed by the school resource officer through that date.

**Hours Spent Summary** A total of 130 days were worked in the school during the 2019-20 school year. During that time, 48 school related complaints were initiated. 97 hours were spent completing reports for those complaints, and 60.5 hours were devoted to follow-up on those complaints. 23 hours were spent on parent/ student consultations and 180 hours spent on student consultations (peer conflict resolutions, miscellaneous questions, etc.). 170 hours were spent on administrative tasks, while 233 hours were spent patrolling campus grounds and hallways. 61.5 hours were spent in training and court appearances, while 202.5 hours were spent in classroom presentations, teacher, counselor, and social worker consultations, and in school meetings.



**Arrests** During the 2019-20 school year, 68 citations, referrals to court, or referrals to court diversion programs were issued for various offenses. These included 28 truancies, 12 for fighting or disorderly conduct, 18 cannabis and or drug/smoking paraphernalia, and 10 miscellaneous offenses. Referrals to court diversion and probation programs are based on a number of factors, including the student's past police contacts and seriousness of the offense.

**Other School Services and Duties** The SRO provided supervision at home football, basketball, selected wrestling tournaments, homecoming dance, Latino dances, and prom. In addition to supervision at school events, the liaison officer is also member of several committees aimed at assisting students in achieving their goals. One drug dog search was coordinated on 2/18/20 with the cooperation of several police departments. No contraband was found.

The SRO also participates in the Bensenville/Wood Dale Peer Jury and *Kids Can't Buy 'Em Here* cigarette buys. Wood Dale PD was represented at all DuPage Juvenile Officer's Association meetings.

## BASSET TRAINING



BASSET certification, "Beverage Alcohol Sellers and Servers Education and Training" was created by the State of Illinois Liquor Control Commission to teach sellers and servers of alcoholic beverages the importance of serving alcohol responsibly. The City of Wood Dale, in accordance with state law, requires individuals serving alcohol within the city limits to complete a certified BASSET class every three years.

Due to the Coronavirus Pandemic, Wood Dale Police did not hold any alcohol server training classes during 2020.





## DuPage County Metropolitan Enforcement Group (DuMEG)



The Wood Dale Detective Division is represented in this enforcement by the presence of one detective on a full-time basis. This group is responsible for county-wide drug investigations and is coordinated by the Illinois State Police via Illinois Compiled Statutes. Below is a description of cases that occurred in Wood Dale during 2020 through the efforts of the entire group, as directed by our representative and coordinated with Investigations.

- ★ DuMEG received a total of nine (9) referrals from the Wood Dale Police Department. DuMEG made a total of five (5) arrests while in Wood Dale
- ★ DuMEG arrested one (1) resident of Wood Dale subsequent to an under-cover narcotics investigation. A total of 14 Alprazolam tablets were seized with a street value of \$140.00 USC. An additional 26 methamphetamine pills were located at the time of the subjects arrest worth a street value of \$1,300.00 USC. The subject was charged with Unlawful Delivery of a Controlled Substance (Class 3) and Unlawful Possession of a Controlled Substance (Class 4)
- ★ In January 2020, DuMEG Agents assisted Wood Dale PD with the arrest of a subject who possessed approximately 1.4 grams of heroin and 2 alprazolam pills. The combined street value of both drugs is estimated to be \$230.00 USC. This subject was charged with Unlawful Possession of a Controlled Substance (Class 4)
- ★ In December 2020 DuMEG Agents assisted Wood Dale PD with arrest of two (2) subjects who were found to possess a combined 3.66 grams of suspected cocaine. One subject was charged with Unlawful Possession of a Controlled Substance (Class 4) while charges are pending for the second subject
- ★ Throughout the course of 2020 DuMEG Agents assisted Wood Dale PD with many other investigative operations such as surveillance on criminal suspects and the apprehension of suspects who were to be interviewed
- ★ During the 2020 calendar year DuMEG initiated 248 cases and assisted DuPage County law enforcement agencies 204 times. DuMEG conducted 124 narcotics purchases, seized 36 firearms and 20 vehicles which were used in trafficking illegal drugs. DuMEG seized large quantities of Cannabis, Cocaine, Codeine, Crack, Ecstasy, Heroin, Hydrocodone, Ketamine, LSD, MDMA, Methamphetamine and Psilocybin for a combined street value of **\$5,450,694.65** USC.

DuMEG was able to provide funds back to the Wood Dale Police Department due to ongoing investigations.





## INVESTIGATIONS SUMMARY

The Investigations Division is primarily charged with the responsibility of investigating all criminal incidents reported to the Police Department. The unit consists of one Deputy Chief and five Detectives. One of the Detectives is assigned to the DuPage County Metropolitan Enforcement Group, and another is a Patrol Officer who provides enforcement services as a School Liaison Officer assigned to Fenton High School.

On a daily basis, the Deputy Chief reviews all criminal incidents reported to the Police Department. Utilizing a crime analysis report, the reports are screened for solvability factors in order to determine if they merit assignment to an investigator for follow-up. Not all cases reported to the Police Dept. are actually assigned to an investigator. Examples might include minor thefts or acts of vandalism for which there are no witnesses or suspects. Additionally, if the victim does not wish to prosecute, the case may not be investigated. Following assignment to an investigator, cases are actually worked based upon the seriousness of the offense. Typically, crimes committed against persons receive the highest priority.

The Investigations Division also makes a significant contribution to the prevention of crime. This is done by analyzing crime data, gathering intelligence information and discerning patterns of criminal activity. When data and patterns of criminal activity yield enough information, the Investigations Division may conduct surveillances, execute search warrants, conduct sting operations or initiate a task force to address ongoing criminal activity.

In addition to the daily task of investigating criminal activity, the Investigations Division performs a variety of other tasks to assist the Police Department and help the City of Wood Dale maintain a high quality of services to residents, business owners and visitors. The Investigations Division conducted well over 20 background investigations of police officer applicants. They were also assigned numerous background investigations for applicants seeking employment with the City. The Division also handles the registration and tracking of convicted sex offenders, alcohol and tobacco compliance checks and coordination of a peer jury system for juveniles.

In 2020 Wood Dale Detectives were assigned 319 cases to follow up on. Members of the Investigations Division also take part in several task forces and special assignments including:

- DuPage County MERIT, Major Crimes and Public integrity unit
- Internet Crimes Against Children (ICAC)
- Sexual Predator Enforcement and Apprehension Countywide Unit
- Sex Assault Resource Team (SART)
- West Suburban Detectives Association (WSDA)
- DuPage Juvenile Officers Association (DJOA)
- DuPage County Accident Reconstruction Team (MERIT)
- DuPage County Chiefs of Police Association (DPCCA)
- Incident Management Assistance Team (IMAT)





## INVESTIGATIONS *(continued)*

During 2020, the investigations division investigated a total of 319 cases. Detectives review each police report and evaluate options on solvability, victim's wishes on prosecution, as well as the seriousness of each offense.

In 2020 the Wood Dale detective division handled 76 Felony cases which were filed with the DuPage County State's Attorney. Each felony case is reviewed by an assistant State's Attorney prior to charges being approved. The charges are then brought before a DuPage County Grand jury and affirmed. A large majority of these cases take up a considerable amount of time, resources and manpower to be successfully prosecuted.

In 2020, the Detective division made 22 Misdemeanor arrests in cases they investigated. These are charged and filed with the States Attorney when the threshold of a felony is either not met, or the case does not qualify within the law for a felony.





## KIDS CAN'T BUY 'EM HERE

The Wood Dale Police Department, through a grant sponsored by the Illinois Liquor Commission, has been conducting tobacco compliance checks since 2000. The grant enables the Wood Dale Police Department to fund the training of local area juveniles and businesses, to help discourage the sale of tobacco to the youth of Wood Dale. The grant is fully funded by the 1998 Master settlement agreement between tobacco manufacturers and the 48 states, not taxpayer money.

Prior to performing the checks, the businesses are visited by the Department's State Certified Tobacco Compliance Specialist. The business is reminded about the program, and offered free training to their employees. Businesses with perfect compliance records are also rewarded with gold "Kids Can't Buy 'Em Here" lapel pins, and encouraged to continue the good work.

**Wood Dale Police supervised 19 cigarette sale compliance checks in 2020, resulting in one sale to a minor. This was a 95% compliance rate.**

**There were less cigarette compliance checks in 2020 due to the COVID Pandemic. There was an 82% compliance rate in 2019, 88% compliance rate in 2018, 98% in 2017, and 100% compliance rate in 2016. The state requires a 90% compliance rate, so Wood Dale businesses are above the state requirements for 2020.**

Businesses who sell to the minors are cited under the local ordinance and with continual or numerous violations can face expensive fines or even suspension of their tobacco license.

## PEER JURY

The Wood Dale Bensenville Peer Jury is now in its 18<sup>th</sup> year of operation, since its inception in September of 2002. The Peer jury currently has over 60 active teen volunteers ages 13-17. The teen court program is a nationwide program, endorsed and supported by the Illinois Attorney General and the DuPage County State's Attorney's Office as an alternative to juvenile court. ***The Peer Jury does not determine guilt or innocence***, but what the punishment should be for the juvenile.

The Wood Dale Peer Jury only held one Peer Jury session in 2020 due to the COVID Pandemic resulting in 5 cases heard before the jury. 4 juveniles were high school aged and 1 juvenile was junior high aged. This compares to 43 cases heard in 2019 and 34 cases heard in 2018. The cases heard in 2020 are as follows:

**Disorderly Conduct/Fighting (2)  
Retail Theft (0)**

**Theft (1)  
Drugs/Tobacco/Vaping/Alcohol (2)**

The most popular sentences given were community service, letters of apology, write papers or do projects on topics related to their offense, and restitution for damages.

The juvenile is assigned to return at a later date (Discharge hearing), usually a month later, with proof he/she has completed the sentence assigned by the Peer Jury. The Peer Jury reviews the juvenile's sentence and decides whether to approve or discharge the juvenile's case. If a case is not satisfactorily discharged, the juvenile could be sent to next level, including, but not limited to Juvenile Court. In 2020, all 5 of the cases were discharged satisfactorily.





## COMMUNITY ORIENTED POLICING

### 2020 Initiatives

One of the most important aspects of community-oriented policing is community involvement. The employees of the Wood Dale Police Department consistently search for new ways and opportunities to reach our community members through various programs and meetings. Our goal is to evaluate and execute current programs and make ourselves available to those residents and visitors when needed. Although COVID had a major impact on events and involvement, the following is a summary of programs or tasks completed in 2020 by the Department. (Note: *Certain tasks could only be done through March*)

#### Schools

1. Met with District 7 School officials to update their school safety plan.
2. Read books to Holy Ghost and ECEC students along with other government officials.
3. Read and did craft projects with students at Child's Voice.
4. Five of our officers participated in a scaled down "Shop with a Cop" program for six different families.
5. Provided a Peer Jury program.
6. Conducted "School Zone" traffic enforcement.
7. Met with Seniors & Law Enforcement (SALT) to address senior needs and concerns.
8. Provided Wood Dale School District with Liaison Officer through March.
9. Provided Fenton High School with Liaison Officer.
10. Conducted Rapid Response Training in both School District 7 and 100.

#### Seniors

11. Assisted with visits, calls, and referrals for a number of seniors needing assistance.
12. Provided goodie bags during COVID to maintain contact with our seniors. Also reached out to them to conduct additional well-being checks throughout the year.

#### Community-Wide

13. Maintained social media pages on Facebook, Twitter, and Instagram to provide more transparency and enhance networking capabilities with the public.
14. Distributed over 100 Thanksgiving baskets to families in need.
15. Conducted numerous crime prevention checks for area businesses and residences.
16. Coordinated fund raising for Illinois Law Special Olympics.
17. Assisted as City Liaison with the P.A.D.S. program for homeless.
18. Award recipient from Alliance Against Intoxicated Motorists (AAIM).
19. Provided on-line website and used social media to address traffic issues and citizen concerns.
20. Coordinated "Toys for Tots" collection partnership with U.S. Marines.
21. Assisted School District 7 with distribution of Christmas gifts to local families.
22. Coordinated Community Assistance Council meetings with community leaders.
23. Assisted citizens in the "Speed Awareness" program.
24. Conducted traffic studies in neighborhoods.
25. Performed car safety seat checks for parents and caretakers.
26. Conducted home and business security surveys.
27. Problem-solving sessions with citizens and businesses with issues.
28. Held quarterly meetings with staff to address community concerns.
29. Conducted a City Wide drive-through "Green Fair" recycling event.

The Wood Dale Police Department will strive to improve and develop many of these programs during 2021 and also look for new ways or strategies to better reach our residents.







## CRITICAL INCIDENT TRAINING

Wood Dale officers continue to regularly assist people struggling with varying levels and places in mental health crisis. According to Mental Health First Aid, “40% of U.S. adults reported struggling with mental health or substance use. One in six U.S. youth aged 6-17 experience a mental health disorder each year” (mentalhealthfirstaid.org). The Wood Dale police department remains dedicated to helping others during these emotional journeys. Each individual experiencing difficulties in mental wellness, shows their struggles in different ways. Substance abuse often masks the individual’s symptoms which have varying degrees as well.

When Wood Dale officers are called for help by the individual, family, co-workers, peers or even caring passerby’s, we rely on the tools learned in Crisis Intervention Training (C.I.T). This program is recognized by the Illinois Law Enforcement Training and Standards Board and is a nationally recognized program. The extensive class requires officers to have a minimum of 2 years’ experience before they may enroll.

In 2020 the Wood Dale Police Department had been on track to have all eligible officers certified in C.I.T. Unfortunately, COVID-19 caused most scheduled classes to cancel during the year. However, several officers were able to complete the course in between State mitigation levels and resulting in over 90% of all eligible officers having this certification. Mental Health training is ongoing with officers and reports involving a mental health crisis often receive recommendation for follow up by community partnering stakeholders. These include area therapists, National Alliance on Mental Illness (NAMI) DuPage, the DuPage Crisis Services or petition for admission to an area hospital for immediate treatment.

At the end of 2019, the Wood Dale Police Department partnered with NAMI DuPage on a pilot program with only 2 other communities in DuPage. The goal of this program, NAMI P.D. Connect, is to link up families and individuals to NAMI for their continued support. In 2020, Wood Dale linked up 24 different families or individuals that not only expressed an interest in this assistance but also accepted what was offered. This program links them to support groups, peer counselors, education, youth programs and other outlets included supported employment.

According to Mental Health First Aid, these challenges increased across all age groups. This year was no exception. In 2019, Wood Dale Police Department began tracking the numbers of incidents where mental illness is the foremost concern. This year, the police department responded to 114 calls for service. This is an increase of 21% from the previous year. It is unknown what effect the pandemic will have in long term mental health needs. Multiple studies expect it to be a factor intensifying the pre-pandemic trend of increased mental illness among adults (Mental Health America at mhanational.org).

Help exists ~~ Important community resources can be found at:

<http://namidupage.org/resources/community-resources/>

<https://whe.ywcachicago.org/wp-content/uploads/sites/2/2018/07/Mental-Health-Resources-DuPage-and-Western-Cook-Counties.pdf>





## HONOR GUARD

The Wood Dale Police Department Honor Guard was started as prominent demonstration of the morals we hold true: Honor, Duty, and Integrity. All member of the unit are volunteers who donate their time and training for special events. Members also spend several hours every year maintaining their special uniforms and equipment.

The Honor Guard has been requested for funerals of fallen Officers and elected officials to present the colors. Along with these events, the Honor Guard's duties include being present at the Wood Dale Memorial Day Parade held every Memorial Day.



As a result of COVID limitations, the Honor Guard was only able to participate in two events during 2020:

- ★ Firing of the 21-Gun Salute to the Fallen on Veteran's Day
- ★ Posting of the colors at the City of Wood Dale Charity Gala





## K9 ACTIVITY REPORT

The big difference in 2020 is the major reduction in public relations events and school searches. Although the year started out well averaging 5-6 deployments a month in the first three months, that changed drastically due to COVID-19 restrictions after March. 17 of the 35 total deployments (48%) were in the first three months of the year. As a result of a couple of large marijuana seizures, the total seizure amount was eight times higher in 2020 than the previous year. Also, despite making a third of the traffic stops, arrests were only 10 less than last year. Building checks doubled and all other numbers remained about the same.



	2019	2020
Vehicle Sniffs	15	11
Tracks	8	6
P.R. Events	8	5
School Searches	19	5
Assists to Other Agencies	35	20
Vehicles Stopped	357	116
Citations Issued	162	65
Arrests	50	40
Building Checks	415	977
Alarms	48	38
Suspicious Autos and Persons	62	56
Burglaries and Thefts	10	19
Domestics and Batteries	51	67
Total Days Worked	193	212

Street Value of Narcotics Seized: \$9,081 / \$190,950

Total Amount of Cash Seized: \$1,828 / \$6,790

Total Seizure Amounts 2019 / 2020: \$10,909 / \$197,240





## K9 ACTIVITY

- 14 JAN 20 Assisted Villa Park PD with a search warrant where 12,010.5g and \$720 USC were recovered
- 24 JAN 20 Assisted West Chicago PD with clearing a house after a burglary and a track where evidence was recovered
- 20 FEB 20 Assisted DuMEG with a package sniff where 4669.5g of marijuana was recovered
- 09 MAR 20 Assisted Addison PD with a track following an armed robbery of a convenience store where USC was recovered
- 06 APR 20 Assisted Downers Grove PD with a school search at Downers Grove North H.S. where 1g of marijuana and drug paraphernalia was located in a classroom
- 08 JUL 20 Assisted Wood Dale PD with the track of an armed bank robber at 171 E Irving Park
- 24 JUL 20 K9 Bane and I assisted DuMEG with a search warrant in Wayne where 2,298g of marijuana, 3.5g of MDMA, and \$5,570 USC were recovered
- 02 SEP 20 During a traffic stop, K9 Bane located 26g of illegally transported marijuana in a center console
- 17 SEP 20 Assisted DuMEG with a search warrant in Woodridge where 5g of crack cocaine and illegal weapons were recovered
- 22 DEC 20 Assisted Wood Dale PD in clearing the house of suspects during a burglary in progress as well as an evidence search around the perimeter of the residence K-9 School sniffs were completed at Fenton High School and other DuPage County schools as well as K-9 presentations conducted at Fenton High School, and the Early Childhood Education Center. 17 out of 35 deployments (48%) occurred in the first three months of the year, before COVID-19 restrictions went into place.

If the rate of deployments continued, we could have expected between 65-70 deployments for the year.





## USE OF FORCE

In accordance with the State and federal laws and the policies of the Wood Dale Police department, we carefully monitor and review each incident where a Wood Dale Police officer uses force in the line of duty. Each of the incidents is reviewed by the immediate supervisor, a Deputy Chief, and the Chief of Police. Use of Force reporting is required when a Police Officer uses force beyond that of routine arrest or detention. Varying levels of force include Verbal, Hands/Physical control tactics, low impact weapons, Pepper spray, Taser and firearms use and Firearm displays only.

During 2020, the Wood Dale Police Department handled approximately 10K calls for service. Most of which included contact with members of the public on various levels. During 2020, Wood Dale Police officers reported using force on (15) fifteen occasions. Each of these cases were carefully reviewed on several levels to ensure that the force applied was appropriate and in line with the law and the training that each officer receives.

No complaints were filed against a Wood Dale Police officer by a person who force was displayed during arrest or detention. One complaint was formally filed from a witness in 2020 and was thoroughly investigated. The force used in this matter was found to be proper and within the law and the officers were exonerated.

Of the 15 cases where force was used, no persons were injured or received medical treatment related to the use of force. Two Police officers suffered minor injuries during these encounters. Below is a breakdown of the types of force used:

Firearm Discharge:	0
Firearm Display:	3
Taser display	8
Taser discharged	1
O.C spray	0
Physical/control tactics:	9

\*In some events, more than one method was applied to gain proper control or compliance over the individual.

Federal reporting of all use of force is currently being entered into the database for tracking and approval.







## SOCIAL SERVICES REPORT

(Provided by Steven Buhr – Dave Hahn & Associates)

For Period January - December	2020	2019	2018
Total Cases:	83	108	125
Crisis Calls:	25	29	37
Juvenile Station Adjustments:	14	31	37
Evaluations and Referrals:	105	100	109
Hours of Clinician In-House:	105	225	214
Hours of Clinician used for Crisis Intervention:	35	34	37
Hours in Ride-Along/ School/Roll Call/Seminars:	4	4	4

**Problems Observed include:**

*Child Abuse, Runaways, Marital Problems, Theft, Dual Addiction, Substance Abuse, Behavioral Problems, Elderly Issues, Domestic Violence, Workplace Issues, School Situations/Truancy, Parenting Skills, Depression, Attempted Suicides, Anger Management, Family Dysfunction, Managing Emotional Disabilities, Grief Counseling and Dealing with Sexual Trauma*

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## VICTIM RESOURCE REPORT

Responding to social needs and the needs of victims and witnesses remains a high priority of the Wood Dale Police Department. We are constantly reviewing and updating the Victim Witness Assistance section of Chapter 55 of our standards. This section gives additional specific clear duties and responsibilities to our officers in accordance to the Illinois Domestic Violence Act. The DuPage County State’s Attorney’s office also requested county-wide adoption of these procedures. These procedures outline who is covered by victim witness assistance and a checklist to guide police response.

During 2020, 83 families were referred to family resources by the Wood Dale Police; of these, 40 were for domestic battery. Resources used for referral include: DuPage Family Shelter Services (for English & Spanish), DCFS (Department of Children & Family Services) and DuPage State’s Attorney Victim/Witness Assistance. Family Shelter Services has many different services to offer victims of domestic violence and their children, including:

- ★ Shelter for up to 34 days
- ★ Counseling – individual and group counseling for teens, adults and children
- ★ Latina outreach – educational/support groups and Spanish GED, SEL
- ★ Advocacy – located at the DuPage Court House to assist with Orders of Protection.
- ★ Victim advocates – contacting victims of domestic violence directly
- ★ Hotline – counselors available to take calls 24 hours a day
- ★ Safe Pets – for victims entering shelter who want to protect their pets

Eighty-three (25 less than in 2019) cases were handled by Hahn & Associates during 2020. Of these, 14 (as opposed to 31 the previous year) involved juvenile issues. The families/individuals referred received counseling for various reasons including suicide prevention, family dysfunction, truancy, substance abuse, domestic violence, anger management, various mental health issues, school problems, runaways, divorce issues and other police contacts.







## CALEA ANNUAL REVIEW



The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) was created in 1979 as a credentialing authority through the joint efforts of multiple enforcement executive associations. The purpose of the Accreditation Program is to improve delivery of public safety services. This is done primarily by maintaining a body of standards developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives, establishing and administering an accreditation process and recognizing professional excellence.

The Wood Dale Police Department accreditation process started in 1998 with an application. For the next three years, the department worked diligently to obtain the international recognition of CALEA Accreditation.

In May of 2001, the Wood Dale Police Department had its first on-site assessment. This entailed three assessors reviewing the department's professional ethics and standards. During the Assessors visit, these individuals reviewed the policy, procedures and methods of operations(s) surrounding the department from an operational and tactical standpoint. Over the years the Wood Dale Police Department has received six additional awards; 2001, 2004, 2007, 2010, 2013, and 2016.

In February of 2020, the Wood Dale Police Department underwent the fourth remote assessments. The Compliance Service Members (CSM) remotely reviewed 120 standards, reviewing the department policy, procedures and methods of operation(s) and verified that the Wood Dale Police Department is meeting the international standards established by CALEA.

Due to the COVID-19 pandemic, the April of 2020 onsite assessment should have been conducted by Members of the Commission, called Assessors. These Assessors are from other Law Enforcement Agency across the country. In an attempt to stop the spread of the virus, CALEA starting participating in virtual onsite. Wood Dale's virtual onsite was conducted in May of 2020. This consisted of four days of virtual meetings with many members of the department and also members from other agencies, that quite often interact with the Wood Dale Police Department. After all the interviews were done and report was written up by the Lead Assessor it was submitted to the Commission for review.

In July of 2020, Chief Greg Vesta, Deputy Chief William Frese and Planning & Research Analyst Christina Sobanski attended CALEA Virtual Commission Hearing. The Commission reviewed the report that was submitted by the Lead Assessor, asked several questions and highlighted many of the Wood Dale Police Department's successes. They recommended that Wood Dale receive its 7<sup>th</sup> Accreditation Award. This was a Meritorious Accreditation with Excellence award - meritorious for having been accredited for fifteen (15) or more years and excellence for the effective use of accreditation as a model for the delivery of enhanced public safety service and management professionalism.

CALEA is an ongoing process of compliance. The Wood Dale Police Department is now working towards an 8<sup>th</sup> Accreditation Award. The process started again in May of 2020, with the first CSM review to be schedule in July of 2021.





## COMMUNITY SERVICE OFFICERS

Wood Dale's Community Service Officers (CSO's) handle non-criminal police matters and other city department assignments. There are currently four CSO positions assigned to the Patrol Division. Their services are available between 7:00am–11:00pm Monday through Friday. Their attention to non-criminal police related matters free up sworn police officers to handle criminal complaints and tactical operations.



The CSO's assist the city with addressing some of the common complaints from citizens referencing property maintenance or quality of life issues in their neighborhoods or business community. A Property Maintenance Issue (PMI) phone and e-mail complaint line was set up for citizens to report violations. CSO's follow-up on these complaints and work with violators to resolve the issue with the goal of obtaining compliance. During the second year of the PMI program, the CSO's addressed about one-hundred fifty complaints. The CSO's resolution rate continues to be over a 95% compliance rate from the violators.

The CSO's are also responsible for monitoring both domestic and wildlife issues within the City. Their responsibilities cover the proper care of domestically kept animals and other interests relating to wild animals. Dealing with wildlife carrying disease such as distemper in raccoons or opossums ensures the safety and health of the general public and other animals. The CSO's are provided with equipment that allows them to deal with these issues in a safe and humane manner.

CSO's assist with traffic control situations brought on by weather, crash related incidents or City special events. They also assist the City's function in crossing the public for pool and school crossings in the event of an absent crossing guard. The department provides Child Safety Seat inspections and installations by trained CSO's. Each CSO is trained and certified through the National Child Passenger Safety Training Program put on through the National Highway Traffic Safety Program as a Child Car Seat installer. This service is available at the Police Department and at noted public functions.





## RECORDS DIVISION



Police Records Division consists of three full-time records clerks and a Support Services Manager. This division maintains and manages the computerized database of all law enforcement records for the police department. Their duties include the entry and retrieval of all police reports and citations, performing statistical analysis of this data and handling dissemination of any requests for copies of reports. During 2020, the Records Division processed 10,285 police reports/calls for service.



In addition, they processed 1,119 traffic citations, 692 parking citations, and 136 Non traffic citations. Additionally they process all the department's local and state arrest reports. The police department also processed over 100 Freedom of Information Act requests through the City Clerk's Office.

Additional duties include processing court summonses, processing arrest documents, preparing the monthly Uniform Crime Reports for state and federal agencies, and other miscellaneous records functions. They also handle Freedom of Information Act inquires, enter information into numerous computer databases, and administer the purchasing process for all police department supplies and services.



In 2020 the records division continued working with a rollout of a new countywide report writing system. The records division attended numerous trainings and report building meetings to address the needs of our department and to ensure that the process was handled as best as possible.

In addition to regular duties, records handles all State mandated reporting to Illinois and now, rolling into 2021, the Federal Government. The new reporting requirements fall under National incident based reporting system (NIBRS) and requires each law enforcement agency to report specific information on all crimes reported.





## ILLINOIS CONCEALED CARRY

The Illinois Concealed Carry law went into effect on July 9, 2013. The law allows for local law enforcement to check local residents who have applied for the license, or those who have applied and resided in Wood Dale for the past 10 years.

The Illinois State Police allows local law enforcement access to the database of applicants to determine if the applicant is a harm to themselves, others, or to public safety, and to make formal objections to the State of Illinois on applicants who have applied for a license. The ultimate deciding authority whether to issue a license or not lies with the state. The State may take the local police department formal objections into consideration.



During 2020, the Wood Dale Police Department ran local background checks on 188 applicants (residents and past residents) as allotted by law. Out of the 188 applicants checked, four (4) applicants were formally objected to by the department. All four people are still under state police board review.

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## COMMERCIAL FALSE ALARMS

For the 2020 year, there were a total of 456 commercial false alarm activations spread across 162 separate companies within Wood Dale.

The total amount invoiced for the year totaled \$13,650 across 35 companies. Additionally, prior to any business being billed, a warning letter is issued to give appropriate notice of the three previous false alarms, allowing the business to correct the possible malfunction

Prior to the start of this ordinance and program we have noticed an overabundance of police resources being used to respond to repeated false alarms to City businesses. The goal of this ordinance and program being implemented was to lower the number of repeated false alarms and to better allocate our police resources.

As a result, the police department implemented this program aimed at having businesses comply with fixing repeated false alarms that tied up resources. We have noticed that over the year (as well as previous years) this program has significantly reduced the number of repeated false alarms to any one business.

This ordinance allows businesses three excused false alarm calls per calendar year before a warning letter is issued to the business. After the warning is sent, any further false alarms are billed to the specific company in a multi-tier fashion, increasing in fees as more false alarms are received and responded to.

If weather is a contributing factor to any one false alarm throughout the year, the alarm call is not counted and the business is given a pass.





## EMERGENCY SERVICES

The Wood Dale Office of Emergency Management participated in the following events and programs this past year:

- Participated in Quarterly DuPage County OEM LEMC (Local Emergency Management Coordinator) meetings.
- The City's Emergency Operation Plan was continually updated in the areas of personnel and equipment.
- In December 2020 city staff and Emergency Management met and completed the DuPage County Natural Hazard Mitigation Plan survey. Once approved, this plan will help allow the Federal Emergency Management Agency (FEMA) to approve the Mitigation Plan for DuPage County.
- The Wood Dale Emergency Management Plan was updated to be in compliance with new Illinois laws ahead of schedule which is due March 2021. Wood Dale is only waiting on County plans to be completed which is scheduled to be adopted by Wood Dale.
- Several computer based and in-person training classes were taken to further develop Emergency Management knowledge to maintain a safe environment for Wood Dale.
- Due to COVID-19, all city events were cancelled for the year, therefore no IAP's for these planned events were developed.
- The Wood Dale Emergency Management Team developed a joint IAP with the Bensenville Police Dept. for a scheduled *Black Lives Matter* event in June 2020. Police staff coordinated planning meetings with the coordinators and the event was peaceful with no issues.
- All Police Department street staff has been trained in NIMS certification classes including all supervisors, civilians and detectives. The NIMS system provides a consistent nationwide template to enable partners across the Nation to work together to prevent, protect against, respond to, recover from, and mitigate the effects of incidents, regardless of cause, size, location, or complexity.
- The Wood Dale Emergency Management Team worked diligently to obtain critical supplies such as PPE (masks, gowns, etc.) needed to protect staff and the general public. Many items were challenging to procure, but enough supplies were successfully obtained for all staff.

Since this year was extraordinary in that the COVID-19 pandemic effected the entire City, the City worked with local, county and state health officials to develop internal policies on how to deal with the Virus. Several temporary policies were developed which slightly increased the workload in Emergency Management. The department applied for COVID-19 relief funds through the CARES Act and the majority of both personnel and material expenses were reimbursed by this Act and FEMA after applications were submitted.







## CITIZEN COMPLAINT SUMMARY

In 2020 the Wood Dale Police Department received three citizen complaints. This is the two more than in 2019 and 2018, and one less than 2017.

The first complaint (CR-2001) involved an individual who accused an officer of intimidation and another of not following protocols. The subject was upset that his phone was not returned to him upon request. A video recording of his conversation with police staff determined that proper protocol was handled by all officers involved.

CR-2002 and 2003 were both from the same individual. In her first complaint, she was upset with the display of weapons used by the officer while searching the building for a suspect that indicated he was armed. The department review concluded that all officers did follow all established general orders and case law. It was determined that although weapons were drawn, they were pointed downward while multiple locations in the building were searched. The officers had no prior knowledge of any of the resident's race, age or any other identifiers as they went from door to door. She was not being specifically targeted as she claimed and the officers were exonerated.

In her next complaint, the same individual was displeased with her contact with an officer and claimed he was discourteous to her. This incident was fully investigated and it was learned that the other party to this incident was also displeased with the approach taken by the officer. A written reprimand was placed in the officer's file reminding him to maintain a professional attitude with any citizen encounter.

Although there were no other formal complaints registered, there were several citizen inquiries regarding cases, calls or citations that were handled on the first-line supervisor level.

In addition to the citizen inquiries that were handled at the first-line supervisor level, there were some internal disciplinary matters that were investigated and handled by command staff.

These disciplinary matters include sworn and support staff and resulted in 4 written letters of reprimand, and 4 suspension days and 21 verbal counseling sessions regarding performance. These disciplinary matters were for various infractions including time management, violations of procedure and use of common sense.







## EMPLOYEE COMMUNITY SERVICE

Members of the Wood Dale Police Department not only work for and care about the city during their regular work hours; they also contribute and serve the people of the community on their own time. In 2020 many events were cancelled, but department members still helped and assisted our citizens by participating and volunteering in the following ways:



Visited our local seniors



Thanksgiving Adopt a Family Program



Holiday Light Recycling



School Events



Shop With a Cop



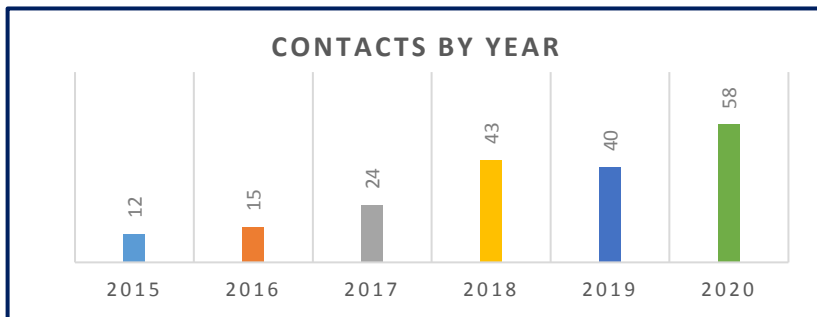
Toys for Tots



## Senior Services Summary

The Wood Dale Police Department has four Elderly Service Officers (ESO’S). Each has attended a 32-hour training course covering topics such as Elder Abuse, Neglect & Exploitation, Alzheimer’s & Dementia, Consumer Fraud & Identity Theft, and how to find resources and referrals from local, county and state level organizations. These courses were taught by representatives from numerous agencies coordinated by the Illinois Attorney General’s Office. Each shift has at least one ESO assigned to coordinate services and pass along information to Wood Dale’s senior community.

All contacts in 2020 were generated by officers responding to routine calls for service who noticed a potential problem or recognized the senior may need or benefit from some additional services or support and forwarded a request to the ESO’S for follow-up. ESO’S then evaluated the initial call for service and follow-up with the senior or a family member, to determine how best to assist them.



**During 2020 the Wood Dale Senior Services Division followed up on 58 contacts.** All new contacts had information on DuPage Senior Services distributed to them. Eight seniors had multiple contacts with police which generated a follow-up

by an ESO or follow-up referral to APS. Most of the ESO follow-up on new senior contacts result in simple referrals to the DuPage Senior Services to coordinate specific services the senior is looking for. A small number require multiple ESO follow-up contacts coordinating services with family members, DuPage Senior Services or APS.

- Twenty-two (22) involved a referral to DuPage Adult Protective Services for assistance or involved a follow-up call or multiple follow-up calls to APS for an already existing case by APS.
- Eight (8) senior residents had multiple contacts throughout the year.
- Two (2) seniors were added to our Senior Call List
- Four (4) seniors were provided information about the Knox Box Program.
- One (1) case involved a senior being removed from her residence by APS. This was due to self-neglect and the inability for other family members to provide appropriate care.
- Three (3) seniors were found wandering away from their residence, one of which was found wandering/driving during the overnight hours multiple times. In all cases they were found by Police.
- Three (3) seniors were added to The Premise Alert Program.

S.A.L.T. (Seniors & Law Enforcement Together) is the Police Department’s senior outreach group that meets monthly. SALT began in Wood Dale over 25 years ago and meets to discuss issues in the city affecting seniors and notifies them of any upcoming community events. The Chief of Police and ESO’S attend these meetings to share current information and obtain feedback. In addition, they discuss traffic concerns, scam alerts, neighborhood crime and other issues and police response. S.A.L.T. has served as a forum for community problem solving and direct input to police and city services. During 2020 COVID19 has temporarily put a hold on most of these activities.





## 2021 – 2022 GOALS & OBJECTIVES

### Administrative

#### **GOAL: *Improve and enhance our strong relationships within the Wood Dale community***

##### OBJECTIVES

- Continue current programs such as Night Out, Cop on Top, Shop with a Cop, Thanksgiving Adopt-a-Family, Bike with a Cop, Citizen's Police Academy as health restrictions allow
- Attendance at homeowner association meetings and information events
- Increase number of hours bike patrol is utilized
  - a. Early evening hours-focus on contacts
  - b. Bus stop contacts with students
  - c. Bike with a Cop – scheduled and impromptu
  - d. Consider allowing CSO to participate in bike patrols
- Increase outreach in the community
  - a. Utilize new command vehicle for events and random community interaction
  - b. Consider adding teen CPA/leadership program when health guidelines allow
  - c. Implement PD open house or picnic
  - d. Review educational programs in schools targeting at-risk teens

#### **GOAL: *Enhance employee wellness program within the Police Department***

##### OBJECTIVES:

- Continue to send officers/supervisors to FBI Resiliency train-the-trainer program
- Examine peer support or other companies for employee outreach
- Develop employee wellness incentive- gym time, debriefings, etc.
- Examine mental health check-in availability for employees
- Implement expanded incentive for higher level of physical fitness
- Roll call self-care/stress management activities
- Employee Assistance Program on-site review for supervisors and employees

#### **GOAL: *Implement and utilize HxGN OnCall Analytics, a suite of public safety data visualization and analytics products.***

##### OBJECTIVES:

- Better assess performance, allocate resources, and improve operations.
- Utilize the available information and tools for evidence-based reporting, analysis, and decision-making.

#### **GOAL: *Enhance morale/connection of employees to the City***

##### OBJECTIVES:

- Development of employee leadership team to review recommendations for mission, vision, adjustments to policies, career development
- Increase non-enforcement related activities
- All staff event such as a cookout for all employees – COVID permitting
- Inter-department activities with other city employees
- Promote and expand peer and supervisor recognition/positive feedback programs
- Update the Police Department facilities
  - Replacement of HVAC system







- Additional of employee requested fitness room equipment
- Replace worn-out flooring and other minor improvements
- Review overall design of PD interior for workflow and function

**GOAL: Enhance our response to mental health crisis situations**

**OBJECTIVES:**

- Complete requirements and application to the One Mind Campaign supported nationwide to enhance law enforcements response to mental health issues
- Increase de-escalation training for law enforcement in dealing with mental health crisis – Complete 100% training of all sworn officers in Crisis Intervention Training
- Evaluate current needs in community relating to resources available to families dealing with mental health crisis
- Participate in emerging County programs to follow-up with mental health situations
- Represent our agency and needs on Countywide Crisis intervention teams
- Have a working relationship with the DuPage ASA for petitions including a transport plan to DuPage hospitals listed on the petition
- When training resumes, complete 100% eligible officers to CIT.
- Begin CIT refresher trainings

**GOAL: Recruitment / Career Development**

**OBJECTIVES:**

- Encourage continuous education for sworn and non-sworn personnel.
- Attend virtual career fairs with the upcoming eligibility list testing
- Work with BOFPC to enhance promotional testing to include assessment centers and exercises for establishment of Sergeant's list
- Improve application and background process for new sworn-officers
- Review 360 evaluation process
- Implement the new incentive for higher level of physical fitness

**PATROL DIVISION**

**GOAL: Review and revise in-service training program to new laws and best practices**

**OBJECTIVES:**

- Increase Defensive Tactics to 2 formal times each year with additional informal intermittent intervals in between.
- Conduct an active shooter training on a full exercise with a Rescue Task Force unified command with the WDFD
- Increase Drugged Driver officers to 2 (or more) each shift
- Increase shift times on range training
- Increase scenario based training
- Use officers to develop training scenarios
- Multi-agency training with neighboring agencies
- Examine alternatives to NEMRT training

**GOAL: Post COVID19 Re-Establishment of Elderly Service in the Community**

**OBJECTIVES:**

- Re-establish Senior meetings when restrictions are lifted.





- Send two officers to ILL Atty. General Elderly Service Officer (ESO) training class in summer / fall 2021.
- Re-establish relationships with Seniors in the Community (Randall Residence, SALT, Wood Dale Seniors)
- Develop a PowerPoint presentation about ESO duties for patrol officers.
- Provide ESO Roll Call presentation to other shifts about ESO services.
- Provide Roll Call training to other shifts on how to assist ESO's in documentation & tracking of seniors.
- Have Senior Liaison Officer and Sergeant visit seniors after community events or services.
- Continue networking with DuPage County Senior Services Division
- Have ESO's meet with DuPage Senior Services for updated training of services offered.
- Conduct a Coffee with ESO at Target or Other location

**GOAL: Improve traffic safety through a number of initiatives**

**OBJECTIVES:**

- Conduct multi-squad usage in high traffic locations using a plain cloths spotter for violations.
- Conduct and follow-up with residents in problematic areas of the City that are experiencing traffic issues.
- Reduce "distracted driver" accidents through increased traffic patrols that target cell phone use, texting while driving, and obstructed driver's views
- Identify locations within City with higher traffic crash rates and establish cause and effect of same and develop enforcement and/or improvement plan
- Increase officer presence in school zones to include expanded enforcement of other violations in addition to speed when children are present
- Secure traffic enforcement grants through IDOT
- Focus on hot spots and follow up with residents who call when appropriate
- Monitor portal to ensure system of special details being completed

**GOAL: Expand our system of video surveillance around the city to include both fixed, automated license plate readers, and additional stand-alone video surveillance cameras.**

**OBJECTIVES:**

- Utilize available technologies to further protect the community and assist in solving crime.
- Create a perimeter around Wood Dale that captures video surveillance and scans license plates at major intersections – multi-year
- Work with Conduent to establish online access to archived video surveillance from our automated rail road crossing video cameras.

**GOAL: Develop a police pension guide for sworn member of the department.**

**OBJECTIVES:**

- Explain retirement eligibility and benefits for Tier 1 and Tier 2 members.
- Explain retirement disability benefits and short-term disability benefits.
- Explain survivor benefits for spouse/child.
- Explain pension consolidation information as it becomes available.





**COMMUNITY SERVICE OFFICERS**

**GOAL: Assist Community Development (CD) with Property Maintenance Issues (PMI)**

OBJECTIVES:

- Coordinate implementation of PMI Energov System as it is developed and modified.
- Coordinate implementation of the Tyler 311 as program rolls out.
- Develop and update procedural reference sheets for PMI for CSO's
- Locate and send CSO's to any PMI course available offsite or online.
- Monitor PMI tracking sheet in preparation for transition into the EnerGov System.
- Monitor and revise distribution of public awareness information as needed for new EnerGov program.

**GOAL: Training of CSO's Post COVID19 Restrictions**

OBJECTIVES:

- Send new CSOs to training suspended due to pandemic.
- Send new CSOs in Child Seat Protection courses.
- Send new CSOs to ACDC for operations training tour.

**INVESTIGATIONS DIVISION**

**GOAL: Explore and Propose New Crime Fighting Technologies**

OBJECTIVES:

- Determine actual Investigative needs and prioritize the needs
- Look at technology costs to purchase in one fiscal year vs. several fiscal years
- Propose the possibility of shared costs with other local law enforcement agencies
- Implement new undercover vehicle for crime surveillance and detection

**GOAL: Improve the Investigations Section Brand in the City Of Wood Dale and in the County**

OBJECTIVES:

- Connect with civic Groups and Commerce Groups in the City Of Wood Dale
- Participate in County Wide Task Forces and Meetings with at Least One Detective in Attendance
- Strengthen Local, County, State and Federal Partnerships

**GOAL: Increase the Investigative Skill Level of the Patrol Division**

OBJECTIVES:

- Host In-Service or Roll Call Training for Patrol on Investigative Topics
- Resume TDY to specialties: Detectives, DuMeg, SROs
- Have informal meetings with officers to discuss the direction of a case in which the officer took the original report
- Encourage the reporting officer to take part on the arrest or search warrant for experience







## EMERGENCY MANAGEMENT

**GOAL: Maintain the approved 2021 Comprehensive Emergency Management Program (CEMP) with up to date information.**

**OBJECTIVES:**

- Include completed Incident Action Plans for planned and unplanned events within the confines of the database so others can access them.
- Ensure personnel changes and equipment are up to date within the system.

**GOAL: Prepare and complete Incident Action and Emergency plans for each City event to better prepare staff for unforeseen circumstances.**

**OBJECTIVES:**

- Meet and collect data regarding City events
- Prepare and include complete written Incident Action Plans for each City event

**GOAL: Successfully complete at least one tabletop exercise**

**OBJECTIVES:**

- Prepare and conduct tabletop and functional exercises focusing on core capabilities
- Receiving input from local community partners (fire, police, public works, school district) with how to deal with situations arising from the exercise
- Debrief participants of the exercise in determining both strong and weak areas and those needing improvement.

**GOAL: Participate in educational and training opportunities within the arena of Emergency Management.**

**OBJECTIVES:**

- Take part in training classes and webinars to further educate ourselves
- Take part in weather related training classes to better educate staff in severe weather threats.

## PLANNING & RESEARCH

**GOAL: Prepare for the first year of 6<sup>th</sup> Edition successful Compliance checks from CALEA CSM**

**OBJECTIVES:**

- Request and prepare for 1 of 4 mock assessments in the 6<sup>th</sup> Edition
- Go through the first years PowerDMS assessment
- Update and review any provisional changes made to the 6<sup>th</sup> Edition standards manual

**GOAL: Review and Update all Training Matrix(s) for the various units within the Department**

**OBJECTIVES:**

- Updated the current Comprehensive Training Plan
- Update Patrol and Detective Training Matrix
- Create a training calendar involving all instructors within the department

