

ANNUAL REPORT

WOOD DALE POLICE DEPARTMENT 2021















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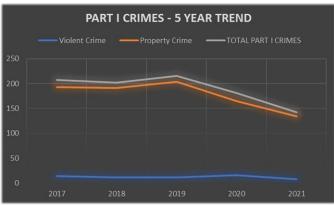


MESSAGE FROM THE CHIEF

I am pleased to present you with the Wood Dale Police Department's Annual Report for 2021. Inside this report, you will find highlights of the last year and an exploration of the ways our dedicated employees aspire to provide you with the highest level of service.

The last several years have been challenging, to say the least, for our community and nation. As you have seen highlighted in the news, the policing environment has also been tasked with high expectations of performance. As we have navigated through this timeframe, we cannot say thank you enough to our community who is our partner in crime prevention and making our community better. We appreciate your support and gratitude...it does not go unnoticed.





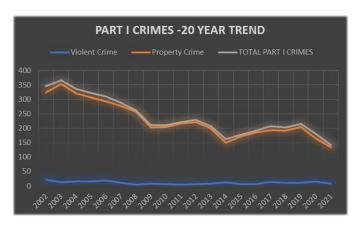
As a nationally accredited police agency for the last 21 years, we have been ahead of the curve in making sure that we are at the forefront of policing standards, rising beyond the minimum standards. Each year, we are in compliance with almost 500 standards of performance. We will continue to strive for excellence in everything we do, and our success is not possible without an engaged group of citizens who work together with us to prevent crime and build relationships to make *our* community stronger.

During 2021, the number of reported Part I crimes continued to decline, and we have reached the lowest number of reported crimes in the last 20 years. Crime was down 21.5% in 2021, continuing a long-term trend and reduction of over 31.5% in the last five years.

There are likely several reasons for this continued decrease of crimes in Wood Dale, and our agency will continue to implement crime prevention programs, investigative techniques, technology and community engagement to continue this trend.

I would like to commend our personnel for their leadership in implementing these programs and handling each call for service with the importance it deserves.

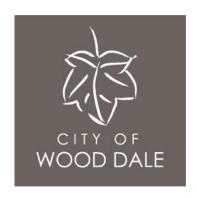
Together, we can achieve these goals and keep Wood Dale as a destination community for families and business.



If I can be of further service to you, or there are questions that I can answer, please contact me at gvesta@wooddale.com.

Yours in service,

Greg Vesta
Chief of Police



MAYOR AND CITY COUNCIL

Nunzio Pulice, Mayor
Sandra Porch, City Treasurer
Lynn Curiale, City Clerk
Peter Jakab, Ward I
Randy Messina, Ward I
Michael Curiale, Ward II
Art Woods, Ward II
Sonny Sorrentino, Ward III
Antonino Catalano, Ward III
Nadine Ames, Ward IV
Mike Susmarski, Ward IV

BOARD OF FIRE AND POLICE COMMISSIONERS

Joseph Minard, Chairman Kristen Trentadue, Vice-Chairman Sabrina Abbrescia-Altman, Secretary

CITY MANAGER

Jeff Mermuys

POLICE COMMAND STAFF

Greg Vesta, Chief of Police William Frese, Deputy Chief of Police Ryan O'Neil, Deputy Chief of Police

OFFICER OF THE YEAR ALEX JOHNSTON

CIVILIAN OF THE YEAR COMMUNITY SERVICE OFFICER JOE GIAMETTA











DUI ENFORCEMENT AWARDS







OFC JUSTIN BJES



OFC KEVIN PEREZ



WOOD DALE POLICE DEPARTMENT TEN-YEAR COMPARISONS 2012 - 2021

	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
# of Sworn Officers	35	35	33	34	35	32	35	33	33	32
Incidents Calls for Service	18,379	19,122	18,903	18,701	17,194	15,781	15,378	16,667	10,290	10,961
Accidents	370	318	412	408	395	301	337	331	235	280
Assaults	7	3	4	3	1	6	5	5	8	3
Auto Theft	8	7	9	6	8	9	8	10	9	3
Battery includes domestic	73	81	69	74	81	71	108	133	148	101
Burglary	45	30	22	23	16	17	22	14	12	13
Burglary to Auto	55	48	34	35	23	29	39	35	21	14
Criminal Damage	89	66	66	76	49	82	53	61	46	63
DUI Arrests	172	173	150	111	131	100	98	108	54	43
Felony Arrest	67	104	80	86	54	76	109	109	79	64
Misdemeanor Arrests	833	851	673	522	561	456	375	452	265	212
Murder	0	0	0	0	0	0	0	0	0	1
Parking Tickets	1,790	2,210	2,157	1,750	1,314	2,211	1,908	1,397	692	1,203
Rape/Sex Offense	0	1	1	0	1	3	3	3	4	3
Robbery	0	4	7	3	5	5	3	3	4	1
Theft	114	115	85	107	138	138	122	145	123	104
Traffic Tickets	8,294	7,882	7,757	6,712	5,686	4,563	5,592	6,267	2,812	3,267
Warning Tickets	4,122	5,847	5,079	4,762	5,513	5,502	5,281	5,563	1,307	1,314

COMMUNITY COMPARISONS OF CRIME STATISTICS

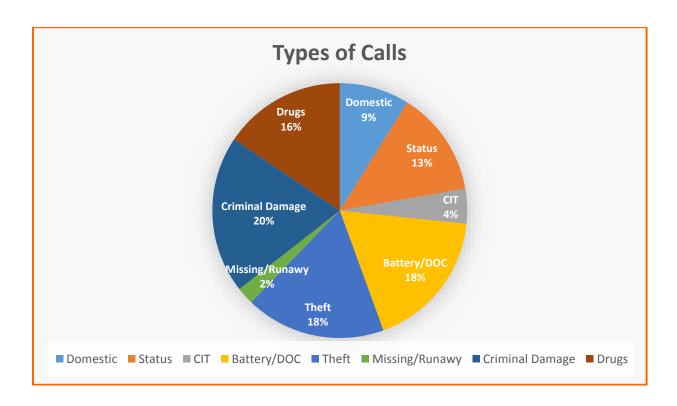
Wood Dale	Addison	Bensenville	Elk Grove	Elmhurst	Itasca	Roselle
13,770	35,702	18,813		45,786	9,725	22,763
32	64	39		68	19	32
430	558	482	N	673	511	711
2.32	1.8	1.9		1.48	1.95	1.4
10,961	· ·	14,310	0			22,200
		5.1				5
	100	67	T	169	4.95	48
343	437	367			336	694
281	1,288	1,079	Α	1,256	261	476
3	16	8	V	17	12	5
3	37	24	А	21	4	6
101	104	37	I	161	57	95
13	49	40	L	38	5	15
14	95	20	А	44	7	21
63	178	63	В	107	40	103
43	85	23	L	235	29	39
1	0	0	E	1	0	1
1,203	11,299	5,355		11,050	327	1,965
3	26	27		13	3	8
1	13	4		7	0	2
104	158	29		204	81	83
3,267	2,829	1,211		6,967	884	1,334
1,314	4,694	991		4,646	906	1,559
4,581	5,922	2,224		9.400	1,319	2,267
	13,770 32 430 2.32 10,961 4.7 72 ********* 343 281 3 101 13 44 63 43 1 1,203 3 1 1,203 3 1 104 3,267 1,314	13,770 35,702 32 64 430 558 2.32 1.8 10,961 27,981 4.7 9.97 72 100 ********** 343 437 281 1,288 3 16 3 37 101 104 13 49 14 95 63 178 43 85 1 0 0 1,203 11,299 3 26 1 13 104 158 3,267 2,829 1,314 4,694	13,770 35,702 18,813 32 64 39 430 558 482 2.32 1.8 1.9 10,961 27,981 14,310 4.7 9.97 5.1 72 100 67 ************ 343 437 367 281 1,288 1,079 3 16 8 3 37 24 101 104 37 13 49 40 14 95 20 63 178 63 43 85 23 1 0 0 1,203 11,299 5,355 3 26 27 1 13 4 104 158 29 3,267 2,829 1,211 1,314 4,694 991	13,770 35,702 18,813 32 64 39 430 558 482 N 2.32 1.8 1.9 10,961 27,981 14,310 0 4.7 9.97 5.1 72 100 67 T ********************************	13,770 35,702 18,813 45,786 32 64 39 68 430 558 482 N 673 2,32 1,8 1,9 1,48 10,961 27,981 14,310 0 41,937 4,7 9,97 5,1 10,31 72 100 67 T 169 ************** 343 437 367 367 281 1,288 1,079 A 1,256 3 16 8 V 17 3 37 24 A 21 101 104 37 I 161 13 49 40 L 38 14 95 20 A 44 63 178 63 B 107 43 85 23 L 235 1 0 0 E 1 1,203 11,299 5,355 11,050 3 26 27 13	13,770 35,702 18,813 45,786 9,725 32 64 39 68 19 430 558 482 N 673 511 2,32 1.8 1.9 1.48 1.95 10,961 27,981 14,310 0 41,937 6,384 4.7 9.97 5.1 10.31 5.14 72 100 67 T 169 4.95 ***************** 343 437 367 336 336 281 1.288 1,079 A 1.256 261 3 16 8 V 17 12 3 37 24 A 21 4 101 104 37 1 161 57 13 49 40 L 38 5 14 95 20 A 44 7 63 178 63 B



JUVENILE STATISTICS

In 2021, the Wood Dale Police Department had 44 different juvenile incidents where one or more juveniles were positively dispositioned or identified. In some incidents, the report cleared multiple offenses including criminal damages and thefts.

24 juveniles were charged under the Illinois juvenile court act for various criminal offense/truancies. There were 6 juveniles charged with status offenses that would be legal if they were over 18 or 21 respectively.



Comparisons to previous years

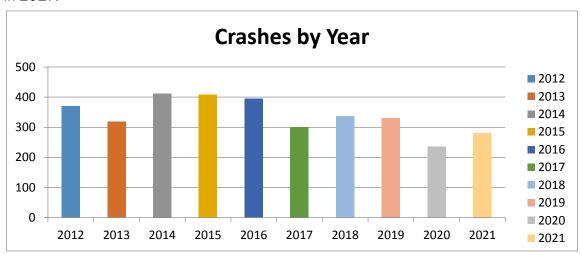
2121 44 Juvenile Incidents / 24 Juvenile Arrests 2020 57 Juvenile Incidents / 10 Juvenile Arrests 2019 40 Juvenile Incidents / 20 Juvenile Arrests

- Juvenile incidents <u>decreased</u> by 22% and juveniles charged <u>increased</u> by 140% respectively.
- 6 Cases were heard by WDPD's Peer Jury program due to COVID 19 restrictions
- 4 cases referred to DuPage Juvenile Probation for diversionary programs or adjudication
- 9 cases referred to station adjustment programs



TRAFFIC CRASH AND SPECIAL ENFORCEMENT ANALYSIS

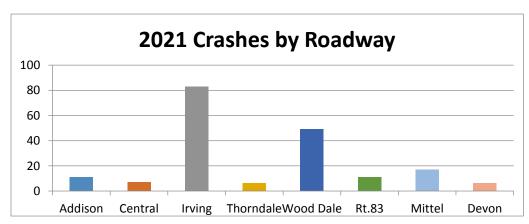
During 2021, there were 280 total traffic crashes, an increase of 19% (+45 crashes) from 235 in 2020. This is 151 fewer than in 2019, which had 331 crashes. There were 337 in 2018, and 301 in 2017.



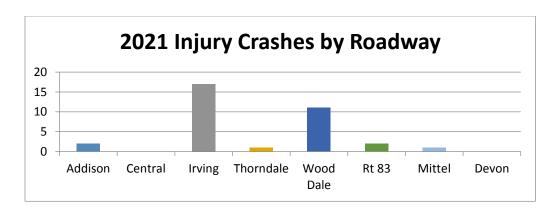
In 2021, 49 of the crashes, or 17.5% of them, involved some level of personal injury to one of the drivers or passengers. Compared to 30 in 2020 at 12.7%. There were no fatal injury crashes in 2021.

Eight (3.4%) of the 235 crashes involved driving under the influence of alcohol or drugs. Five of the eight had a blood alcohol concentration (BAC) of 0.16% or greater (twice the legal limit), and one had a BAC of 0.24% or greater (three times the legal limit).

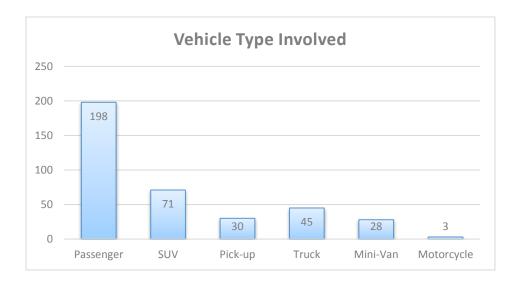
The highest concentrations of accidents occurred in the areas along Irving Park Road and Wood Dale Road, accounting for 47%, with the remaining 53% occurring around other intersections and roadways throughout the city. This should not be surprising as these are two of most heavily traveled areas in the City of Wood Dale. Many of our accidents are due to improper backing occurring mostly in our shopping centers and industrial park.



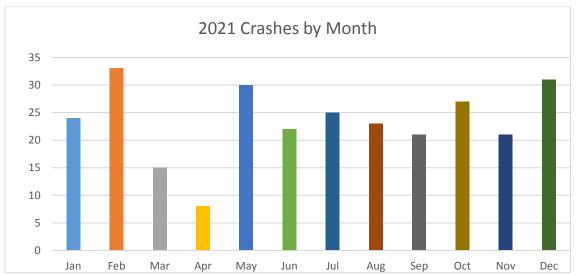


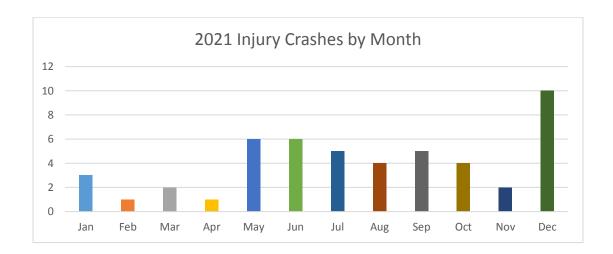


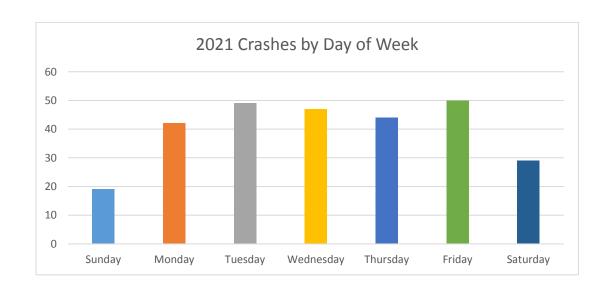
- In 2021, traffic crashes increased city wide by 19%, (+45 crashes).
- Devon Ave. had the most significant increase in crashes by percentage, with a 500% increase. Six (6) crashes occurred on Devon Ave. in 2021, up from 1 crash in 2020.
- Mittel Blvd. had a 54.5% increase in traffic crashes, totaling 17 crashes from 11 in 2020.
- Wood Dale Road had the most significant increase in number of crashes, totaling 49 crashes from 32 in 2020. This is a 53% increase in traffic crashes on Wood Dale Rd.
- Irving Park Road remained consistent with 83 traffic crashes compared to 82 crashes in 2020.
- Addison Rd., Central Ave., and Thorndale all remained consistent with the about the same number of crashes in 2021 as 2020.



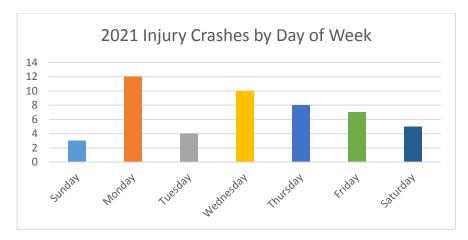


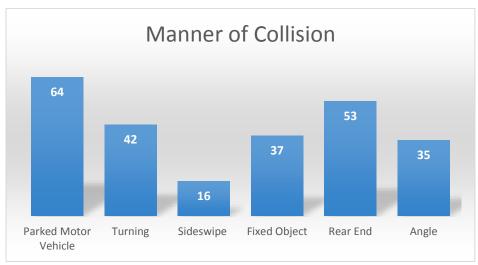












In 2021, traffic enforcement activities continued to be reduced significantly due to the ongoing COVID-19 pandemic. Traffic details were assigned for locations where citizen reported issues of speeding, stop sign violations or other types of traffic violations.

Portable speed sign / traffic counters continue to be rotated throughout the city to enhance our traffic complaint tracking capabilities. When complaints of heavy traffic or speeding autos are received, these signs can be deployed to count vehicles and their speeds 24 hours a day, seven days a week. These signs have been a huge asset in determining the validity of a complaint and when would be the best time to assign marked squads for enforcement action after flashing warning signs have failed to gain voluntary compliance.

Various grant-funded special enforcement details outlined in this WDPD annual report have had a positive effect on the accident rate in Wood Dale and continued as normal in 2021. Grant funding accounted for numerous traffic arrests and citations, and *hopefully* a change in driver behavior that will reduce the accident and/or injury rate. The additional police presence of officers in marked squads paid for by outside grants from the Illinois Department of Transportation (IDOT), Division of Traffic Safety, is a great benefit to the City of Wood Dale that does not cost its citizens financially.





TRAFFIC GRANTS

STEP Grant

The Wood Dale Police Department was awarded the STEP Grant, which is administered through IDOT Division of Traffic Safety. The STEP Grant was for \$33,672.00 awarded in 2021 and was expended from October 1, 2020 – September 30, 2021. This Grant is a two-part grant utilized to hire back off-duty police officers to enforce DUI Laws by targeting impaired drivers, enforce Occupant Restraint laws through Seat Belt Enforcement Zones (SBEZ) and target distracted drivers by issuing texting while driving and cell phone use tickets.

The 2021 STEP Grant resulted in the following:

2021	2020	2019	
391	340	608	Vehicles stopped
15	13	21	Driving Under the Influence Arrests
139	78	195	Seat Belt Citations
1	1	7	Child Restraint Citations
70	117	27	Speeding Citations
11	4	4	Driving While License Suspended/Revoked/No Valid DL
42	13	27	Distracted Driving
143	107	58	Other Citations
4	1	2	Warrant Arrests

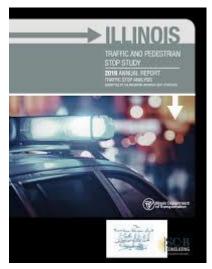
For fiscal year 2022, we applied for and received \$36,960 in additional funding.



BIASED BASED POLICING ANALYSIS

In 2003, the Illinois General Assembly passed a public act that required police departments collect data on every traffic stop. This law has been amended a number of times and was renewed in 2019 to be collected without any expiration date.

The Wood Dale Police Department has collected this data every year for the thousands of traffic stops that are completed. Officers complete the information for each stop and it is transmitted to IDOT for analysis.



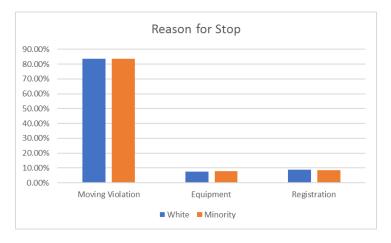
Northwestern University was selected by the Illinois Department of Transportation to analyze the traffic stop results for every town in Illinois. Due to the complexity of the study, Northwestern did not conduct an individual analysis of each town's driving population, but rather followed census numbers to determine the racial makeup of a town's driving population. Northwestern has set our minority driving population at 39% for analysis purposes. With the changes in population since 2010, the actual minority driving population may vary significantly from this percentage. The census demographic final numbers have not been released yet.

Northwestern uses their benchmark in comparison to the actual percentage of minority drivers that are stopped by our officers. For 2021, the actual percentage of minority drivers stopped by

Wood Dale officers was 51.97%, which is almost identical to 2020 where is was 51.33%. Putting this into comparison with the 39% benchmark that Northwestern will be using to analyze our data, and our ratio of minority stops to the driving population is 1.33. We expect the final ratio to vary depending on the census numbers.

There are two other areas that Northwestern will be analyzing. These are the reason for stop and the result of the stop. This examines if minorities are being pulled over for the same

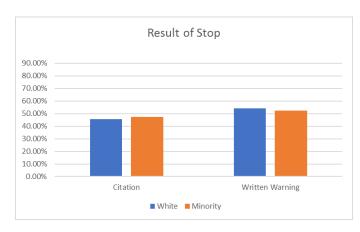
infractions as Caucasians. Moving violations for Caucasians was the reason 83.54% of the time, and 83.78% for minorities. Equipment violations for Caucasians was the reason 7.68% of the time, and 7.80% for minorities. Registration violations for Caucasians was the reason 8.78% of the time, and 8.42% for minorities. These numbers are very close and show consistency among all members of the department for stopping any particular vehicle.





BIASED BASED POLICING ANALYSIS (2)

The final analysis on the result of the stop is one of the most important parts of this study. One can argue that at night, driving behind a vehicle, or passing in an opposite direction at 35 or 45 mph, an officer would many times have difficulty identifying the race of the driver.



Regardless of whether the officer knew the race prior to the stop, there is no argument that once the officer has approached the driver, he or she certainly would have an indication of what the race of the driver was. Once stopped for a traffic violation, Caucasians received citations 45.74% of the time, while minorities received citations 47.35% percent of the time. The analysis of these numbers show that once officers have approached the driver, learned the race of the driver, had a conversation and

decided whether to issue a citation, Caucasians and minorities are being cited or warned at a consistent rate.

The department reviews statistics for each officer to ensure that there are no trends that would indicate bias based policing. Based upon these reviews, there are no areas of concern that have been identified. Although there have not been any biases identified, the department continues ongoing training about racial profiling and bias based policing. Supervisors also review a number of traffic stops for each officer on a monthly basis. The purpose of this review is to ensure compliance with our policies.

In addition to the review of our traffic stops, which is one of the most visible areas to examine if any bias is occurring in our policing practices, the department has also reviewed a number of other areas to determine if there are any trends or patterns that would indicate that our agency has been in receipt of any complaints that allege these types of biases.

We have reviewed all our department internal investigations, citizen complaints, and supervisor observations and have not observed any patterns of racial bias. In addition, we continually review our training programs and general orders to ensure we are in compliance with best practices. This includes monthly training from the Police Law Institute that covers important topics and testing on these concepts for all officers.



B.A.S.S.E.T. TRAINING

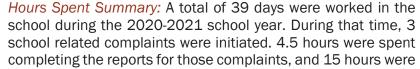


BASSET certification, "Beverage Alcohol Sellers and Servers Education and Training" was created by the State of Illinois Liquor Control Commission to teach sellers and servers of alcoholic beverages the importance of serving alcohol responsibly. The City of Wood Dale, in accordance with state law, requires individuals serving alcohol within the city limits to complete a certified BASSET class every three years.

Training officer Matt Nelson did not hold in person alcohol server training classes during 2021 due to the ongoing Coronavirus pandemic. Employees were certified via various internet-based recertification programs approved by the state.

FENTON HIGH SCHOOL RESOURCE OFFICER

A Wood Dale Police Officer was assigned to Fenton Community High School as the School Liaison Officer for the 2020-2021 school year. In-person classes resumed on March 9, 2021 following revised CDC, Illinois State Board of Education, and DuPage County Health Department guidelines. Below is a summary of the activities and duties performed by the school resource officer from March 9, 2021 through the end of the school calendar year.





devoted to follow-up on those complaints. One hour was spent on parent/student consultations and 33.5 hours were spent on student consultations (peer conflict resolution, parking, miscellaneous questions, etc.). 50.5 hours were spent on office/administrative tasks, and 115.5 hours were spent patrolling campus grounds and hallways. One hour was spent in training and court appearances, while 5.5 hours were spent in classroom presentations. In school meetings totaled 29.5 hours. 49.5 hours were devoted to teacher, counselor, and social worker consultations.

Arrests: During the 2020-2021 school year, there were zero citations, referrals to court, or referrals to court diversion programs were issued for offenses. This would have been for truancy referrals, fighting or disorderly conduct, cannabis and or drug/smoking paraphernalia, and any miscellaneous offenses. Referrals to court diversion and probation programs are based on a number of factors, including the student's past police contacts and seriousness of the offense.

Other School Services and Duties: The school liaison officer provided supervision at home football, basketball, selected wrestling tournaments, homecoming dance, Latino dances, and Prom. The school resource officer is actively involved in numerous student assistance programs including the threat assessment team, truancy groups, and restorative justice practice implementation.

There were no canine searches of campus performed due to the pandemic. The school liaison also assists with supervision of the Bensenville/Wood Dale Peer Jury and the *Kids Can't Buy 'Em Here* cigarette buys.





DuPage County Metropolitan Enforcement Group (DuMEG)



The Wood Dale Detective Division is represented in this enforcement by the presence of one detective on a full-time basis. This group is responsible for county-wide drug investigations and is coordinated by the Illinois State Police via Illinois Complied Statutes.

Below is a description of cases that occurred in Wood Dale and the surrounding areas during 2021 through the efforts of the entire group, as directed by our representative and coordinated with Investigations.

- ★ DuMEG received a total of three (3) referrals from the Wood Dale Police Department. DuMEG made a total of four (4) arrests while in Wood Dale.
- ★ In May of 2021, DuMEG Agents were conducting surveillance on an alleged cannabis trafficking operation located within the 800 block of Central Ave. Surveillance went mobile and ultimately led to one of the targets firing two rounds from an AR-15 rifle at DuMEG agents. The subject was quickly apprehended, and a search warrant was obtained and executed on the 800 block of Central Ave. During the search over 7,000 pounds of cannabis, multiple THC cartridges, edibles containing THC and Psilocybin, an AR15, AK47 and \$107,036 USC were seized. Subsequent search warrants



were conducted with an additional 3,000 pounds of cannabis and \$44,980 USC being seized. Members of Wood Dale Police Patrol, Detectives and K9 Bane all played a role throughout the investigation.



- Throughout the course of 2021 DuMEG Agents assisted Wood Dale PD with many other investigative operations such as surveillance on criminal suspects and the apprehension of suspects who were to be interviewed for various alleged crimes. DuMEG also assisted Wood Dale PD with four (4) separate arrests in which the arrestees' possessed firearms.
- ★ During the 2021 calendar year DuMEG initiated 245 cases and assisted DuPage County law enforcement agencies 194 times. DuMEG conducted 89 narcotics purchases, seized 48 firearms and 16 vehicles which were used in trafficking illegal

drugs. DuMEG seized large quantities of Cannabis, Cocaine, Ecstasy, Heroin, Fentanyl, LSD, MDMA, Methamphetamine and Psilocybin for a combined total street value of \$40,190,241.30 USC.

DuMEG was able to provide funds back to the Wood Dale Police Department due to the ongoing investigations.





INVESTIGATIONS SUMMARY

The Investigations Division is primarily charged with the responsibility of investigating all criminal incidents reported to the Police Department. The unit consists of one Deputy Chief and five Detectives. One of the Detectives is assigned to the DuPage County Metropolitan Enforcement Group, and another is a Patrol Officer who provides enforcement services as a School Liaison Officer assigned to Fenton High School.

On a daily basis, the Deputy Chief reviews all criminal incidents reported to the Police Department. Utilizing a crime analysis report, the reports are screened for solvability factors in order to determine if they merit assignment to an investigator for follow-up. Not all cases reported to the Police Dept. are actually assigned to an investigator. Examples might include minor thefts or acts of vandalism for which there are no witnesses or suspects. Additionally, if the victim does not wish to prosecute, the case may not be investigated. Following assignment to an investigator, cases are actually worked based upon the seriousness of the offense. Typically, crimes committed against persons receive the highest priority.

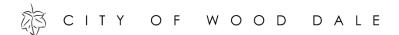
The Investigations Division also makes a significant contribution to the prevention of crime. This is done by analyzing crime data, gathering intelligence information and discerning patterns of criminal activity. When data and patterns of criminal activity yield enough information, the Investigations Division may conduct surveillances, execute search warrants, conduct sting operations or initiate a task force to address ongoing criminal activity.

In addition to the daily task of investigating criminal activity, the Investigations Division performs a variety of other tasks to assist the Police Department and help the City of Wood Dale maintain a high quality of services to residents, business owners and visitors. The Investigations Division conducted well over 20 background investigations of police officer applicants. They were also assigned numerous background investigations for applicants seeking employment with the City. The Division also handles the registration and tracking of convicted sex offenders, alcohol and tobacco compliance checks and coordination of a peer jury system for juveniles.

In 2021, Wood Dale Detectives were assigned 194 cases to follow up on. They Members of the also take part in several task forces and special assignments including:

- DuPage County MERIT, Major Crimes and Public integrity unit
- Internet Crimes Against Children (ICAC)
- Sexual Predator Enforcement and Apprehension Countywide Unit
- Sex Assault Resource Team (SART)
- West Suburban Detectives Association (WSDA)
- DuPage Juvenile Officers Association (DJOA)
- DuPage County Accident Reconstruction Team (MERIT)
- DuPage County Chiefs of Police Association (DPCCA)
- Incident Management Assistance Team (IMAT)

During 2021, the investigations division investigated a total of 194 cases. Detectives review each police report and evaluate options on solvability, victim's wishes on prosecution, as well as the seriousness of each offense.





INVESTIGATIONS SUMMARY

(continued)

In 2021 the Wood Dale detective division charged 53 Felony cases which were filed with the DuPage County States Attorney. Each felony case is reviewed by an assistant States Attorney prior to charges being approved. The charges are then brought before a DuPage County Grand jury and affirmed. A large majority of these cases take up a considerable amount of time, resources and manpower to be successfully prosecuted.

During this year the Detective division made 14 Misdemeanor arrests in cases they investigated. These are charged and filed with the States Attorney when the threshold of a felony is either not met, or the case does not qualify within the law for a felony.

In 2021, the Wood Dale police department experienced its first murder in decades. Although the incident was domestic related and isolated, it tested the resources of Wood Dale's agency. The Investigations unit and Patrol Division responded accordingly to secure the scene and initiate the investigation. The two units worked seamlessly adhering to procedure and within the letter of the law.

Due to the nature of the incident, Wood Dale Police requested the assistance of M.E.R.I.T (Metropolitan Emergency Response and Investigations Team), specifically the Major crimes and Forensics units to assist with completing the investigation and bring charges against the individual suspected of committing this offense.

In addition to many man hours put in by Wood Dale, M.E.R.I.T teams who responded provided an invaluable resource to our agency during this investigation. Both teams combined included highly skilled investigators and forensics team members from 20 different agencies in DuPage county.

These two teams combined hours for this investigation reached over 300-man hours while assisting.

This case illustrates the importance of Wood Dale's commitment to M.E.R.I.T and the value of the services it offers in DuPage County.



KIDS CAN'T BUY 'EM HERE

The Wood Dale Police Department, through a grant sponsored by the Illinois Liquor Commission, has been conducting tobacco compliance checks since 2000. The grant enables the Wood Dale Police Department to fund the training of local area juveniles and businesses, to help discourage the sale of tobacco to the youth of Wood Dale. The grant is fully funded by the 1998 Master settlement agreement between tobacco manufacturers and the 48 states, not taxpayer money.

Prior to performing the checks, the businesses are visited by the Department's State Certified Tobacco Compliance Specialist. The business is reminded about the program and offered free training to their employees. Businesses with perfect compliance records are also rewarded with gold "Kids Can't Buy' Em Here" lapel pins and are encouraged to continue the good work.

Wood Dale Police supervised distribution and retailer education of 23 business in 2021 with various State of Illinois compliance documents. Due to the ongoing COVID pandemic, physical compliance checks in 2021 were not completed. 23 businesses will be visited on multiple occasions in 2022.

There were less cigarette compliance checks in 2021 due to the COVID Pandemic. There was an 95% compliance rate in 2019, 82% compliance rate in 2018, 88% in 2017, and 98% compliance rate in 2016. Wood Dale businesses are compliant with state requirements for 2021.

Businesses who sell to the minors are cited under the local ordinance and with continual or numerous violations can face expensive fines or even suspension of their tobacco license.

PEER JURY

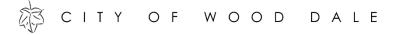
The Wood Dale Bensenville Peer Jury is now in its 19th year of operation, since its inception in September of 2002. The Peer jury currently has over 60 active teen volunteers ages 13-17. The teen court program is a nationwide program, endorsed and supported by the Illinois Attorney General and the DuPage County State's Attorney's Office as an alternative to juvenile court. *The Peer Jury does not determine guilt or innocence*, but what the punishment should be for the juvenile.

The Wood Dale Peer Jury only held one Peer Jury session in 2021 due to the COVID Pandemic resulting in 6 cases heard before the jury. 4 juveniles were high school aged and 12 juveniles were junior high aged. This compares to 5 cases heard in 2020, 43 heard in 2019 and 34 cases heard in 2018. The cases heard in 2021 are as follows:

Disorderly Conduct/Fighting (3) Graffiti (3)

The most popular sentences given were community service, letters of apology, write papers or do projects on topics related to their offense, and restitution for damages.

The juvenile is assigned to return at a later date (Discharge hearing), usually a month later, with proof he/she has completed the sentence assigned by the Peer Jury. The Peer Jury reviews the juvenile's sentence and decides whether to approve or discharge the juvenile's case. If a case is not satisfactorily discharged, the juvenile could be sent to next level, including, but not limited to Juvenile Court. In 2021, all 6 of the cases were discharged satisfactorily.





- 19 -

COMMUNITY ORIENTED POLICING

2021 Initiatives

One of the most important aspects of community-oriented policing is community involvement. The employees of the Wood Dale Police Department consistently search for new ways and opportunities to reach our community members through various programs and meetings. Our goal is to evaluate and execute current programs and make ourselves available to those residents and visitors when needed. As the COVID restrictions eased a bit, we were able to conduct some programs that weren't held in 2020, but we are hopeful that 2022 will result in a full return of community-based activities.

Schools

- 1. Met with District 7 School officials to update their school safety plan.
- 2. Participated remotely with elementary schools to learn about local government along with the Mayor several classes participated
- 3. Held the annual "Shop with a Cop" program for seven different families.
- 4. Provided a Peer Jury program, an alternative to prosecution for first time juvenile offenders.
- 5. Conducted "School Zone" traffic enforcement on a daily basis.
- 6. Provided Wood Dale School District with Liaison Officer.
- 7. Provided Fenton High School with Liaison Officer.
- 8. Conducted Rapid Response Training in both School District 7 and 100.

Seniors

- 9. Assisted with visits, calls, and referrals for a number of seniors needing assistance.
- 10. Worked with DuPage Senior Services to provide resources where needed.
- 11. Met with Seniors & Law Enforcement (SALT) to address senior needs and concerns.
- 12. Provided a drive through lunch during COVID to maintain contact with our seniors.

Community-Wide

- 13. Maintained social media pages on Facebook, Twitter, and Instagram to provide more transparency and enhance networking capabilities with the public.
- 14. Distributed over 100 Thanksgiving baskets to families in need.
- 15. Conducted numerous crime prevention checks for area businesses and residences.
- 16. Coordinated fund raising for Illinois Law Special Olympics.
- 17. Assisted as City Liaison with the P.A.D.S. program for homeless.
- 18. Award recipient from Alliance Against Intoxicated Motorists (AAIM).
- 19. Provided on-line website and used social media to address traffic issues and citizen concerns.
- 20. Coordinated "Toys for Tots" collection partnership with U.S. Marines.
- 21. Assisted School District 7 with distribution of Christmas gifts to local families.
- 22. Coordinated Community Assistance Council meetings with community leaders.
- 23. Assisted citizens in the "Speed Awareness" program.
- 24. Conducted traffic studies in neighborhoods.
- 25. Performed car safety seat checks for parents and caretakers.
- 26. Conducted home and business security surveys.
- 27. Problem-solving sessions with citizens and businesses with issues.
- 28. Held quarterly meetings with staff to address community concerns.
- 29. Conducted a City Wide drive-through "Green Fair" recycling event.

The Wood Dale Police Department will strive to improve and develop many of these programs during 2022 and also look for new ways or strategies to better reach our residents.



CRITICAL INCIDENT TRAINING

According to the National Institute of Mental Health, "nearly one in five U.S. adults live with a mental illness. An estimated 49.5% of adolescents have any mental disorder." The Wood Dale Police Department remains dedicated to helping others during these emotional journeys. Each individual experiencing difficulties in mental wellness, showing their struggles in different ways. In 2021, Wood Dale Police Department responded to 90 calls for service where mental illness presented as the primary concern.

Sometimes, officers are dispatched for problems that are not clear to family, friends, co-workers or even the victim. Because of their Crisis Intervention Training (C.I.T.), officers determine the primary concern is from some type of mental health illness. C.I.T. is recognized by the Illinois Law Enforcement Training and Standards Board and is a nationally recognized program. The extensive class requires officers to have a minimum of 2 years' experience before they may enroll. Prior to CoVid-19, the Wood Dale Police Department was on track to have all eligible officers certified. Currently, 89% of all eligible officers are certified CIT officers. We hope in the next year, classes will resume and we will be back on track to 100% certified.

Mental Health training is ongoing with officers and reports involving a mental health crisis often receive recommendation for follow up by community partnering stakeholders. These include area therapists, National Alliance on Mental Illness (NAMI) DuPage, the DuPage Crisis Services or petition for admission to an area hospital for immediate treatment.

The Wood Dale Police Department previously partnered with NAMI DuPage on a pilot program: NAMI P.D. Connect. Since its inception two years ago, NAMI has made dozens of connections with Wood Dale residents. They have helped the individual and their primary support system find and attend counseling and education or even continued making informal "check-ins" with the resident. This program's goal is to offer a "process to help support the challenges that come with responding to a person with mental health concerns and their families." NAMI hopes that this support will "help reduce recidivism and lower the number of police contacts where mental illness is the mitigating factor." In 2021, Wood Dale linked up 16 different families or individuals that not only expressed an interest in this assistance, but also accepted what was offered.

In July 2021, Illinois police agencies were directed to report "Mental Health Crisis" on a monthly basis. These calls, per statute, are "when a person's behavior puts them at risk of hurting themselves or others or prevents them from being able to care for themselves" (50 ILCS 709/5-12). Determining if a person is a risk is often subjective and sometimes the patient may not understand the danger. Several of our officers met with the Wood Dale Fire Department this fall to proactively collaborate how to best get treatment to these patients. Conversations are ongoing with the DuPage County Health Department's Crisis Intervention Unit. We are committed to this population's health and recovery.

Help exists ~~ Important community resources can be found at:

https://www.dupagehealth.org/183/Crisis-Services
http://namidupage.org/resources/community-resources/







The Wood Dale Police Department Honor Guard was started as prominent demonstration of the morals we hold true: Honor, Duty, and Integrity. All member of the unit are volunteers who donate their time and training for special events. Members also spend several hours every year maintaining their special uniforms and equipment.

The Honor Guard has been requested for funerals of fallen Officers and elected officials to present the colors. Along with these events, the Honor Guard's duties include being present at the Wood Dale Memorial Day Parade held every Memorial Day.



As a result of ongoing COVID limitations, the Honor Guard was only able to participate in three events during 2021:

- © Firing of the 21-Gun Salute on Memorial Day
- © Firing of the 21-Gun Salute on Veteran's Day
- Funeral detail for retired Sgt. Headley

BIKE PATROL

The Wood Dale Police Department Bike Patrol is currently made up of ten individuals and includes both Patrol Officers and Sergeants. There are representatives from all shifts on the Bike Patrol Unit, and they ride at various times of day. Typically, the Bike Patrol season runs from early spring into the late fall, usually around Halloween. During 2021 a third bike was purchased. By attaching hitches to the patrol cars, officers are able go into a neighborhood to ride for a while, and then move to another part of town. The hitches also make it possible for officers to respond to emergencies quickly when needed.



The goals of the bike patrol are to promote bicycle safety and health, prevent crime, and increase contact and communication between the police and community. With the easing of Covid-19 restrictions this past year they were able to host a *Bike With The Cops* event. This year's event met at the Junior High, rode to and around the School Street Reservoir and back. After the ride all participants enjoyed ice cream and a raffle. Attendance was over 60 and continues to grow from year to year.

Officers were also able to participate in the modified Memorial Day Parade and National Night Out events taking pictures and addressing resident concerns. During their shifts, officers were able to spend over

30 hours riding through town, talking to residents, and even joining in a soccer match at one of the parks. We look forward to increasing patrol presence during 2022!





K9 ACTIVITY REPORT



The continuation of the COVID-19 Pandemic affected K-9 deployments into the 2021 calendar year. K-9 deployments remained similar to the 2020 calendar year with an exception for public relations events which doubled. Thanks to large marijuana-based seizures in Wood Dale and Addison, K-9 Bane set personal records for a total seizure amount almost \$96.7 million in street value narcotics and cash as well as multiple firearms. Vehicles stopped remained similar to 2020 with citations increasing by about 20 tickets, but arrests being decreased by 18 and building checks decreasing by 388, likely due to an increase in OIC and FTO days from the previous year. Domestic disturbances and other fights increased by almost 20.

	2020	2021
Vehicle Sniffs	11	11
Tracks	6	8
P.R. Events	5	6
School Searches	5	12
Assists to Other Agencies	20	16
Vehicles Stopped	116	119
Citations Issued	65	86
Arrests	40	22
Building Checks	977	589
Alarms	38	35
Suspicious Autos and Persons	56	42
Burglaries and Thefts	19	9
Domestics and Batteries	67	685
Total Days Worked	212	217

Street Value of Narcotics Seized: \$96,537,312.80

Total Amount of Cash Seized: \$116,366

Total Seizure Amounts 2021: \$96,653,678.80





K9 ACTIVITY

09 FEB 21 Assisted the FBI with a search warrant where 17,392g of marijuana was seized from a grow operation in Addison 09 FEB 21 Assisted MERIT SWAT taking into custody a subject in Bensenville who committed an armed robbery in Wood Dale 23 FEB 21 Assist Elmhurst PD with a school search at Timothy Christian H.S. 28 MAY 21 Assisted DuMEG with a search warrant in Wood Dale where 4,727,310g of marijuana, 12,927g of psilocybin, \$107,036 USC and a rifle were seized Assist Bloomingdale PD with a vehicle sniff where 2g of methamphetamine 27 JUN 21 was seized 15 AUG 21 Assist Hanover Park PD with the track of a suspect who burglarized a cell phone store Assisted DuMEG with the alert to \$8,500 USC suspected in narcotics 17 AUG 21 trafficking 13 SEP 21 Assist Wood Dale PD in searching for a gun following a shooting in the area of Rt 83 and Elmhurst St 14 OCT 21 Assisted the US Postal Inspectors with the sniff of a storage unit where 20,736g of marijuana, 7,280g fentanyl, and 2 guns were seized in Addison Assisted Wood Dale PD in the execution of a search warrant where 345g of 16 DEC 21 marijuana, 2g of ecstasy, and one gun were seized



K-9 presentations were completed at the Early Childhood Education Center, a Facebook Live demonstration for ACDC's public relations program, Bike with a Cop, Wood Dale Police Night Out, the Wood Dale Auto Show, the Royal Oaks Neighborhood BBQ, the Wood Dale Public Works Open House, the Oakbrook-Westview PTO Picnic, children's birthday parties, Fenton H.S. classes, the Wood Dale Tree Lighting event, and the Wood Dale Shop with a Cop event. Despite a record high in seizures, deployment frequency continues to be affected by the COVID-19 pandemic.





USE OF FORCE

In accordance with the State and federal laws and the policies of the Wood Dale Police department, we carefully monitor and review each incident where a Wood Dale Police officer uses force in the line of duty. Each of the incidents is reviewed by the immediate supervisor, a Deputy Chief, and the Chief of Police. Use of Force reporting is required when a Police Officer uses force beyond that of routine arrest or detention. Varying levels of force include Verbal, Hands/Physical control tactics, low impact weapons, Pepper spray, Taser and firearms use and Firearm displays only.

During 2021, the Wood Dale Police Department handled approximately 10,000 calls for service. Most of which included contact with members of the public on various levels. During 2021, Wood Dale Police officers reported using force on (19) nineteen occasions. Each of these cases were carefully reviewed on several levels to ensure that the force applied was appropriate and in line with the law and the training that each officer receives.

No complaints were filed against a Wood Dale Police officer by a person who force was displayed during arrest or detention.

Of the 18 cases where force was used, no persons were injured or received medical treatment related to the use of force. One police officer sustained injuries from being battered, and others reported minor injuries not requiring medical attention.

Firearm Discharge:	0
Firearm Display:	6
Taser display	3
Taser discharged	0
O.C spray	0
Physical/control tactics:	11

^{*}In some events, more than one method was applied to gain proper control or compliance over the individual.

Federal reporting of all use of force is currently being entered into the database for tracking and approval.



SOCIAL SERVICES REPORT

(Provided by Steven Buhr - Dave Hahn & Associates)

For Period January - December	2021	2020	2019
Total Cases:	100	83	108
Crisis Calls:	59	25	29
Juvenile Station Adjustments:	20	14	31
Evaluations and Referrals:	84	105	100
Hours of Clinician In-House:	95	105	225
(hybrid teletherapy due to COVID)			
Hours of Clinician used for	51	35	34
Crisis Intervention:			
Hours in Ride-Along/	4	4	4
School/Roll Call/Seminars:			

Problems Observed include:

Homicidal Ideation, Suicidal Ideation, Depression, Anxiety, Domestic Violence, Juvenile Delinquency, Dual Addiction, Grief Counseling, Outside Psychiatric Referral & Family Disfunction, Juvenile Delinquency, Early Onset Schizophrenia, Self-Harm, Eating Disorders, Job Loss & Custody Issues

VICTIM RESOURCE REPORT

Responding to social needs and the needs of victims and witnesses remains a high priority of the Wood Dale Police Department. We are constantly reviewing and updating the Victim Witness Assistance section of Chapter 55 of our standards. This section gives additional specific clear duties and responsibilities to our officers in accordance to the Illinois Domestic Violence Act. The DuPage County State's Attorney's office also requested county-wide adoption of these procedures. These procedures outline who is covered by victim witness assistance and a checklist to guide police response.

During 2021, 100 families were referred to family resources by the Wood Dale Police. The Police handled 122 domestic incidents this past year; of these, 71 were for domestic battery and 51 were verbal disputes. Resources used for referral include: DuPage Family Shelter Services (for English & Spanish), DCFS (Department of Children & Family Services) and DuPage State's Attorney Victim/Witness Assistance. Family Shelter Services has many different services to offer victims of domestic violence and their children, including:

- Shelter for up to 34 days
- Counseling individual and group counseling for teens, adults and children
- Latina outreach educational/support groups and Spanish GED, SEL
- Advocacy located at the DuPage Court House to assist with Orders of Protection.
- Victim advocates contacting victims of domestic violence directly
- Hotline counselors available to take calls 24 hours a day
- Safe Pets for victims entering shelter who want to protect their pets

One-hundred (17 more than in 2020) cases were handled by Hahn & Associates during 2021. Of these, 20 (as opposed to 14 the previous year) involved juvenile issues. The families/individuals referred received counseling for various reasons including suicide prevention, family dysfunction, truancy, substance abuse, domestic violence, anger management, various mental health issues, school problems, runaways, divorce issues and other police contacts.



CALEA 2021 ANNUAL REVIEW



The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) was created in 1979 as a credentialing authority through the joint efforts of multiple enforcement executive associations. The purpose of the Accreditation Program is to improve the delivery of public safety services. This is done primarily by maintaining a body of standards developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives, establishing and administering an accreditation process and recognizing professional excellence.

The Wood Dale Police Department accreditation process started in 1998 with an application. For the next three years, the department worked diligently to obtain the international recognition of CALEA Accreditation.

In May of 2001, the Wood Dale Police Department had its first on-site assessment. This entailed three assessors reviewing the department's professional ethics and standards. During the Assessors visit, these individuals reviewed the policy, procedures and methods of operations(s) surrounding the department from an operational and tactical standpoint Over the years the Wood Dale Police Department has received seven additional awards; 2001, 2004, 2007, 2010, 2013, 2016, and 2020.

In April of 2017, CALEA did a large-scale overhaul of the standards creating the 6th Edition CALEA Standards. The Wood Dale Police Department was in the middle of an assessment cycle with the 5th Edition standards, therefore did not update to the 6th Edition until the current assessment cycle was over. In the beginning of the year Chief Vesta, Deputy Chief Frese, Deputy Chief O'Neil and Planning & Research Analyst Chrissie Sobanski when through all of the current 5th Edition General Orders and made changes to them to comply with CALEA's 6th Edition Standards. By June 1st, 2020, the Wood Dale Police Department's General Orders had been almost entirely redone to comply with not only CALEA Standard but State and Federal law.

In June of 2021, the Wood Dale Police Department underwent the first of four remote assessments under the 6th Edition CALEA Standards. The Compliance Service Members (CSM) remotely reviewed 120 standards, reviewing the department policy, procedures and methods of operation(s) and verified that the Wood Dale Police Department is meeting the international standards established by CALEA. The CSM gave some feedback on the new General Orders and some proofs of compliance and ultimately decided the Wood Dale Police Department is, in fact, meeting that highest level of professionalism.

The Wood Dale Police Department professionalism and the CALEA process of compliance is an ongoing process. Currently proofs of compliance are being collected and complied in preparation for the second CSM review in June of 2022. The Wood Dale Police Department continues to work towards their 8th Accreditation Award in 2024.



COMMUNITY SERVICE OFFICERS

Wood Dale's Community Service Officers (CSO's) handle non-criminal police matters and other city department assignments. There are currently four CSO positions assigned to the Patrol Division. Their services are available between 7:00am-11:00pm Monday through Friday. Their attention to non-criminal police related matters free up sworn police officers to handle criminal complaints and tactical operations.



The CSO's assist the city with addressing some of the common complaints from citizens referencing property maintenance or quality of life issues in their neighborhoods or business community. A Property Maintenance Issue (PMI) phone and e-mail complaint line was set up for citizens to report violations. CSO's follow-up on these complaints and work with violators to resolve the issue with the goal of obtaining compliance. During the second year of the PMI program, the CSO's addressed about 197 complaints, up from 150 in 2020. The CSO's resolution rate continues to be over a 95% compliance rate from the violators.



The CSO's are also responsible for monitoring both domestic and wildlife issues within the City. Their responsibilities cover the proper care of domestically kept animals and other interests relating to wild animals. Dealing with wildlife carrying disease such as distemper in raccoons or opossums ensures the safety and health of the general public and other animals. The CSO's are provided with equipment that allows them to deal with these issues in a safe and humane manner.



CSO's assist with traffic control situations brought on by weather, crash related incidents or City special events. They also assist the City's function in crossing the public for pool and school crossings in the event of an absent crossing guard. The department provides Child Safety Seat inspections and installations by trained CSO's. Each CSO is trained and certified through the National Child Passenger Safety Training Program put on through the National Highway Traffic Safety Program as a Child Car Seat installer. This service is available at the Police Department and at noted public functions.





RECORDS DIVISION

Police Records Division consists of three full-time records clerks and a Support Services Manager. This division maintains and manages the computerized database of all law enforcement records for the police department. Their duties include the entry and retrieval of all police reports and citations, performing statistical analysis of this data and handling dissemination of any requests for copies of reports.

During 2021, the Records Division processed 10,964 police reports/calls for service. In addition, they processed 1,764 traffic citations, 1,314 traffic warnings, 363 parking citations, and 105 Non traffic citations. Additionally, they process all the department's local and state arrest reports. The police department also processed over 185 Freedom of Information Act requests through the City Clerk's Office.







Additional duties include processing court summonses, processing arrest documents, preparing the monthly Uniform Crime Reports for state and federal agencies, and other miscellaneous records functions. They also handle Freedom of Information Act inquires, enter information into numerous computer databases, and administer the purchasing process for all police department supplies and services.

In 2021 the Records Division continued working with a rollout of a new countywide report writing system. The records division attended numerous trainings and report building meetings to address the needs of our department and to ensure that the process was handled as best as possible.

In addition to regular duties, Records handle all state mandated reporting to Illinois and now, rolling into 2022, the Federal Government has implemented new requirements. These new reporting requirements fall under National incident-based reporting system (NIBRS) and requires each law enforcement agency to report specific information on all crimes reported.

Additionally, with new state mandated reporting requirements, records personnel have several other mandated reports to file on arrests or mental health cases.



ILLINOIS CONCEALED CARRY

The Illinois Concealed Carry law went into effect on July 9, 2013. The law allows for local law enforcement to check local residents who have applied for the license, or those who have applied and resided in Wood Dale for the past 10 years.

The Illinois State Police allows local law enforcement access to the database of applicants to determine if the applicant is a harm to themselves, others, or to public safety, and to make formal objections to the State of Illinois on applicants who have applied for a license. The ultimate deciding authority whether to issue a license or not lies with the state. The State may take the local police department formal objections into consideration.



During 2021, the Wood Dale Police Department ran local background checks on 146 applicants (residents and past residents) as allotted by law. Out of the 146 applicants checked, two (2) applicants were formally objected to by the department. Both people are still under state police board review.

COMMERCIAL FALSE ALARMS

For the 2021 year, there were a total of 366 commercial false alarm activations spread across various companies within Wood Dale. This compares to 456 the previous year.

The total amount invoiced for the year totaled \$6,750 across 28 companies, many of them with repeated false alarm activations. Additionally, prior to any business being billed, a warning letter is issued to give appropriate notice of the three previous false alarms, allowing the business to correct the possible malfunction

Prior to the start of this ordinance and program we have noticed an overabundance of police resources being used to respond to repeated false alarms to City businesses. The goal of this ordinance and program being implemented was to lower the number of repeated false alarms and to better allocate our police resources.

As a result, the police department implemented this program aimed at having businesses comply with fixing repeated false alarms that tied up resources. We have noticed that over the year (as well as previous years) this program has significantly reduced the number of repeated false alarms to any one business.

This ordinance allows businesses three excused false alarm calls per calendar year before a warning letter is issued to the business. After the warning is sent, any further false alarms are billed to the specific company in a multi-tier fashion, increasing in fees as more false alarms are received and responded to. If weather is a contributing factor to any one false alarm throughout the year, the alarm call is not counted and the business is given a pass.





EMERGENCY SERVICES

The Wood Dale Office of Emergency Management participated in the following events and programs this past year:

- ★ Quarterly DuPage County OEM LEMC (Local Emergency Management Coordinator) quarterly meetings via Zoom.
- ★ On standby for several weather related threats the City was exposed to such as severe thunderstorms and extremely cold weather, ready to open City Hall as a temporary warming center and shelter.
- ★ The Wood Dale Emergency Operation Plan was continually updated in the area of personnel and equipment.
- ★ In December 2021 the County moved from the CEMP depository of documents to a more user-friendly program from Box.com. The cost was paid for by DuPage County Homeland Security and Emergency Management.
- ★ The Wood dale Emergency Management Plan had been finalized compliance with new Illinois laws.
- ★ Wood Dale participated in a Zoom virtual tabletop exercise on June 24th of this year. This involved the Transportation Security Administration Federal Air Marshall Service, along with Midway and O'Hare Airport officials with local authorities. The topic of the tabletop was UAS (Unmanned Aircraft System (drone) and MANPADS (Man Portable Air Defense System) about removing hostile actors.
- ★ Emergency Management also took part in the 2021 Citizen Police Academy and taught a class about how citizens can better prepare against threats such as weather and unforeseen circumstances. We also were able to showcase the work we do throughout the year within the City, planning against unforeseen threats.
- ★ City events were started back up in 2021. The Emergency Management Section wrote and distributed a total of 17 Emergency Incident Action Plans for City events. Thanks to all participants who added to the plan, none of these events needed emergency action and went according to plan.



CITIZEN COMPLAINT SUMMARY

In 2021 the Wood Dale Police Department received only two citizen complaints. This is one less than in 2020 and 2019.

The first complaint (CR-2001) involved an individual who accused an officer not recognizing her correct gender. The subject accused a few officers of laughing at her and embarrassing her. An audio recording of her conversation with police staff determined that her accusations were incorrect, and that proper protocol was handled by all officers involved.

The second complaint (CR-2002) was from a subject complaining about how the Police Department handled investigations for cases involving her and her boyfriend. Each of her six alleged complaints were investigated by reviewing 911 calls, written reports, officers' body worn cameras and interviews. This very thorough review concluded that the officers did follow all established general orders and case law. It was determined that this complaint was unfounded.

Although there were no other formal complaints registered, there were several citizen inquiries regarding cases, calls or citations that were handled on the first-line supervisor level.

In addition to the citizen inquiries that were handled at the first-line supervisor level, there were some internal disciplinary matters that were investigated and handled by command staff.

These disciplinary matters include sworn and support staff and resulted in 4 written letters of reprimand, with no suspension days and 22 verbal counseling sessions regarding performance. These disciplinary matters were for various infractions including time management, violations of procedure and use of common sense.





EMPLOYEE COMMUNITY SERVICE

Members of the Wood Dale Police Department not only work for and care about the city during their regular work hours; they also contribute and serve the people of the community on their own time. In 2021 many events were modified, but department members still helped and assisted our citizens by participating and volunteering in the following ways. We also did our first

Cops N Bobbers event..



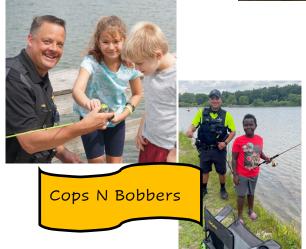


















EMPLOYEE COMMUNITY SERVICE

(Continued)













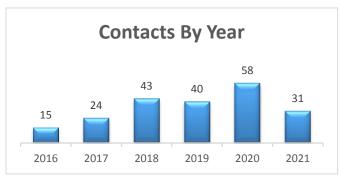




Senior Services Summary

The Wood Dale Police Department has five Elderly Service Officers (ESO'S). Each has attended a 32-hour training course covering topics such as Elder Abuse, Neglect & Exploitation, Alzheimer's & Dementia, Consumer Fraud & Identity Theft, and how to find resources and referrals from local, county and state level organizations. These courses were taught by representatives from numerous agencies coordinated by the Illinois Attorney General's Office. Each shift has at least one ESO assigned to coordinate services and pass along information to Wood Dale's senior community.

All contacts in 2021 were generated by officers responding to routine calls for service who noticed a potential problem or recognized the senior may need or benefit from some additional services or support and forwarded a request to the ESO's for follow-up. ESO's then evaluated the initial call for service and follow-up with the senior or a family member, to determine how best to assist them.



During 2021 the Wood Dale Senior Services Division followed up on 31 contacts. All new contacts had information on DuPage Senior Services distributed to them. Three seniors had multiple contacts with police which generated a follow-up by an ESO or follow-up referral to APS. Most of the ESO follow-up on new senior contacts result in simple referrals to the DuPage Senior Services to

coordinate specific services the senior is looking for. A small number require multiple ESO follow-up contacts coordinating services with family members, DuPage Senior Services or APS.

- Four (4) involved a referral to DuPage Adult Protective Services for assistance or involved a follow-up call or multiple follow-up calls to APS for an already existing case by APS.
- Three (3) senior residents had multiple contacts throughout the year.
- Two (2) seniors involved a referral to NAMI
- Three (3) seniors were provided information about the Knox Box Program.
- One (1) senior was reported missing by a family member after getting lost while walking her dog. The senior was located a short time later in Itasca.
- Two (2) seniors were found wandering away from their residence. In all cases they were found by Police.
- One (1) senior was given information on our Premise Alert Program.
- One (1) senior was a victim of a Fraud.

S.A.L.T. (Seniors & Law Enforcement Together) is the Police Department's senior outreach group that meets monthly. SALT began in Wood Dale over 28 years ago and meets to discuss issues in the city affecting seniors and notifies them of any upcoming community events. The Chief of Police and ESO's attend these meetings to share current information and obtain feedback. In addition, they discuss traffic concerns, scam alerts, neighborhood crime and other issues and police response. S.A.L.T. has served as a forum for community problem solving and direct input to police and city services. In 2021 we resumed these senior activities as they were halted in 2020 due to COVID-19.



2022 - 2023 GOALS & OBJECTIVES

ADMINISTRATIVE

GOAL: Review and implement strategies for increased crime prevention OBJECTIVES

- Design and implement LPR system around City with Council approval
- Implement enhanced crime analysis with analytics program
- Develop custom reports with WebRMS team at County
- Expand outreach to homeowner's groups with meetings starting to occur again
- Work with local partners for regional strategy to crime that is occurring primarily with persons from outside our service area
- Work with Conduent for live access to railroad enforcement camera system

GOAL: <u>Improve and enhance our strong relationships within the Wood Dale community</u> OBJECTIVES

- Continue current programs such as Night Out, Cop on Top, Shop with a Cop, Thanksgiving Adopt-a-Family, Bike with a Cop, Citizen's Police Academy
- Attendance at homeowner's association meetings and information events
- Increase number of hours bike patrol is utilized
 - a. Early evening hours-focus on contacts
 - b. Bus stop contacts with students
 - c. Bike with a Cop scheduled and impromptu
 - d. Attendance at Movie Nights / Cruise Nights
- Increase outreach in community
 - a. Program for military veterans similar to senior program
 - b. Educational programs at schools targeting at risk teens (substance abuse, bullying, etc.)
 - c. Informational seminars at schools for school safety resources
 - d. Informational programs at schools on domestic violence recognition (teen relationships too), sexual assault, mental health issues

GOAL: <u>Enhance employee wellness program within the Police Department</u> OBJECTIVES:

- Continue to send officers/supervisors to FBI Resiliency train-the-trainer program
- Implement partnership with 10-41 to provide additional resources to officers and their families
- Implement mental health check-ins required by new act
- Conduct resilient spouse program for families
- Develop employee wellness incentive- gym time, debriefings, etc.
- Implement expanded incentive for higher level of physical fitness
- Roll call self-care/stress management activities

GOAL: <u>Implement and utilize HxGN OnCall Analytics</u>, a suite of public safety data visualization and <u>analytics products</u>

OBJECTIVES:

• Better assess performance, allocate resources, and improve operations.



• Utilize the available information and tools for evidence-based reporting, analysis, and decision-making.

GOAL: <u>Develop a police pension guide for sworn member of the department</u> OBJECTIVES:

- Explain retirement eligibility and benefits for Tier 1 and Tier 2 members.
- Explain retirement disability benefits and short-term disability benefits.
- Explain survivor benefits for spouse/child.
- Explain pension consolidation information as it becomes available.

GOAL: Enhance morale/connection of employees to the City

OBJECTIVES:

- Continuation of employee leadership team to review recommendations for mission, vision, adjustments to policies, career development
- Increase non-enforcement related activities
 - a. Review activity sheet guidelines
 - b. Determine if productivity standards should be adjusted
- Promote and expand peer and supervisor recognition/positive feedback programs
- Update the Police Department facilities
 - Additional of employee requested fitness room equipment
 - Implement final recommendation for redesign of police department facilities to include available spaces

GOAL: Recruitment / Career Development

OBJECTIVES:

- Encourage continuous education for sworn and non-sworn personnel.
- Attend virtual career fairs with the upcoming eligibility list testing
- Review 360 evaluation process
- Implement the new incentive for higher level of physical fitness
- Implement training matrix update through the L.E.A.D. Team.
- Develop a Sergeant Field Training Manual

PATROL DIVISION

GOAL: Implement Quicket E-Citation software

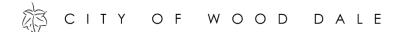
OBJECTIVES:

- Train personnel on this new electronic citation software that is replacing VP2.
- Seamlessly transition from VP2 to Quicket without any disruption in the ability to issue electronic citations.
- Review and if feasible utilize the available Quicket Data Analytics.
- Help the Records Division to process violation data more efficiently.

GOAL: <u>Study the feasibility of bringing traffic and ordinance violations in house for administrative adjudication</u>

OBJECTIVES:

- Reduce fines to a more reasonable amount.
- Increase self-initiated traffic enforcement.





 Increase personnel that participate in Occupant Protection Enforcement or Impaired Driving Enforcement campaigns.

GOAL: Enhance officer skills and training

OBJECTIVES:

- Training by our staff
 - o Train the trainer
 - o Roll call post training briefing with all shifts
- Multi-agency training with our neighbors
- Prioritize training budget
- Group driving course for tactical driving skills
- Research cost effective alternatives when NEMRT classes are not available
- Increase on shift range use and practice
- Add additional traffic crash investigator
- Have officers attend K-9 demonstrations/trainings

GOAL: Improve traffic safety through a number of initiatives

OBJECTIVES:

- Conduct multi-squad usage in high traffic locations using a plain cloths spotter for violations.
- Conduct and follow-up with residents in problematic areas of the City that are experiencing traffic issues.
- Reduce "distracted driver" accidents through increased traffic patrols that target cell phone use, texting while driving, and obstructed driver's views
- Identify locations within City with higher traffic crash rates and establish cause and effect of same and develop enforcement and/or improvement plan
- Increase officer presence in school zones to include expanded enforcement of other violations in addition to speed when children are present
- Secure traffic enforcement grants through IDOT
- Focus on hot spots and follow up with residents who call when appropriate
- Monitor portal to ensure system of special details being completed

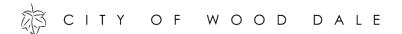
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- Explain retirement eligibility and benefits for Tier 1 and Tier 2 members.
- Explain retirement disability benefits and short-term disability benefits.
- Explain survivor benefits for spouse/child.
- Explain pension consolidation information as it becomes available.

COMMUNITY SERVICE OFFICERS

GOAL: <u>Assist Community Development (CD) with Property Maintenance Issues (PMI)</u> OBJECTIVES:

- Coordinate implementation of PMI Energov System as it is developed and modified.
- Coordinate implementation of the Tyler 311 as program rolls out.
- Review current duties based upon Strategic Plan and propose separation of CSO and PMI duties into separate groups.





GOAL: Training of CSO's when vacancies are filled

OBJECTIVES:

- Send new CSOs to training classes where necessary
- Send new CSOs in Child Seat Protection courses
- Send new CSOs to ACDC for operations training tour

INVESTIGATIONS DIVISION

GOAL: Integrate all law enforcement databases and update training

OBJECTIVES:

- Create a central location for all investigative resources
- Train patrol officers in the use of certain databases for investigations
- Assign detectives to maintain these databases based on specialty

GOAL: <u>Increase use of available technology for criminal investigations</u>

OBJECTIVES:

- Develop training on cellular phone searches for search warrant cases.
- Obtain software to avoid outsourcing digital data received in cases.
- Maintain at least two certified forensic detectives trained in the software.
- Create alternate ways to store an analyze case data.

GOAL: Increase case tracking abilities within the County

OBJECTIVES:

- Utilize additional resources with data sharing for cases.
- Create accurate case tracking data using on call analytics
- Increase the monitoring of crime patterns in DuPage and Cook county.

GOAL: Mentoring of line officers and increase in cross training

OBJECTIVES:

- Increase roll call training on investigative techniques
- Develop and maintain a training curriculum (post FTO)
- Work to maintain career development program with new officers.
- Utilize patrol officers to assist in certain investigations
- Temporary duty assignments between patrol and investigations

EMERGENCY MANAGEMENT

GOAL: <u>Maintain the City and County approved 2021-2022 Emergency Operations Plan in the new County database.</u>

OBJECTIVES:

- Include completed Incident Action Plans for planned and unplanned events within the confines of the database so that essential personnel can access them.
- Ensure personnel changes and equipment are up to date within the system.



GOAL: <u>Prepare, complete and distribute Incident Action and Emergency plans for each City event to better prepare staff for unforeseen circumstances.</u>

OBJECTIVES:

- Meet and collect data regarding City events
- Prepare and include complete written Incident Action Plans for each City event
- Distribute completed and approved event plans to essential personnel and stakeholders within the City to ensure departments work together in potential emergencies.

GOAL: Successfully complete at least one tabletop exercise

OBJECTIVES:

- Prepare and conduct tabletop and functional exercises focusing on core capabilities and THIRA assessments.
- Receiving input from local community partners (fire, police, public works, school district) with how to deal with situations arising from the exercise
- Debrief participants of the exercise in determining both strong and weak areas and those needing improvement.

GOAL: <u>Participate in educational and training opportunities within the arena of Emergency Management.</u>

OBJECTIVES:

- Take part in training classes and webinars to further educate personnel.
- Take part in weather related training classes to better educate staff in severe weather threats.
- Participate in National Weather Service webinars for anticipated severe weather events.

PLANNING & RESEARCH

GOAL: Prepare for the third year of successful Compliance checks from CALEA CSM OBJECTIVES:

- Request and prepare for 3 of 4 mock assessments in the 6th Edition
- Go through the third year's PowerDMS assessment
- Update and review any changes needed during assessment cycle
- Update CALEA's Information Management Report System (CIMRS)

GOAL: <u>Continue review and updates all General Orders and Standard Operating Procedures</u> (SOP) for the various updates with state and federal laws.

OBJECTIVES:

- Updated the current General Orders and SOPs with all Illinois House Bill updates
- Review and Update all SOPs
- Combine any General Orders and SOPs that are outdated and repetitive.

GOAL: Increase training for Accreditation Management

OBJECTIVES:

- Attend training for new and useful tips/ tricks / techniques for department responsibilities
- Acquire certificates for leadership / management